

Great Lakes Oil Company Return & Refund Policy

Return & Refund Policy

Thanks for shopping at Greatlakesoil.com

If you are not entirely satisfied with your purchase, we're here to help.

Returns

You have **15** calendar days to return an item from the date you received it.

To be eligible for a return, your item must be in the same condition that you received it.

You must call to receive a **RG#**, Return Goods Authorization #.

Your Return will **NOT** be accepted without an **RG#**.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

We reserve the right to refuse refund if product has been exceedingly used.

Some returns can be subject to restocking fee up to **15%**.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact Us

If you have any questions on how to return your item to us, contact us.

Fred Routt

440.352.9050

Glocsales@greatlakesoil.com