



## VEHICLE TESTING NETWORK FOR COMMERCIAL VEHICLES

### Quality Policy Statement

Our Parts, Service, Sales and CVRT Test Centre operates under the direction / authority and control of DAF Trucks BV, the Road Safety Authority (RSA) and the National Standards Authority of Ireland (NSAI) The RSA is responsible for Vehicle Testing as set out in the Road Safety Authority Act 2006 and the NSAI is responsible for Type Approval, Tachographs and compliance with EU technical design regulations of vehicles registered in Ireland.

The CVRT & VTN network of commercial vehicle test centres are appointed and regulated by the RSA. We have developed a Quality Management System which meets the requirements of the International Quality Standard ISO 9001:2015 to ensure a high level of professionalism in DAF operations and the inspection of Heavy & Light Commercial Vehicles. The NSAI requires all Approved Test Centres (ATC's) to comply with ISO 17025.

In order to achieve these standards, DAF Brand Standards and the European Guidelines from CITA (Recommendation 9B) have been used alongside the RSA Guidelines on Test Centre Premises and Equipment 2013. RSA regulates and inspects operational standards at Test Centres and requires the implementation of ISO 9001:2015. NSAI oversees the operation of ATC's according to the ISO standard 17025.

For our Test Centre to achieve the above standards, every employee must;

- \* Understand DAF, RSA and NSAI regulations and the customer's requirements.
- \* Be responsible and accountable for their quality of work.
- \* Follow all applicable procedures and statutory requirements.

Our management team is totally committed to the above policies through the operation of our Quality Management Systems ISO 9001:2015 and ISO 17025. We confirm our commitment to complying with the requirements of the standard and continually improving the effectiveness of our Quality Management System and our organisation. We undertake to provide the necessary staffing and infrastructural resources to ensure the objectives of the RSA are met and our customers are satisfied with our services. We will establish and review our quality objectives, communicate them regularly to our staff and continually review the System to ensure it is suitable to the needs of our Organisation.

We further commit to providing all necessary training, education and facilities to ensure that our Inspections and Tests are carried out to the highest international standards.

Through the implementation of the ISO 9001: 2015 and ISO 17025 Quality Management Systems we commit to ensuring that all of the processes in our business are directed towards ensuring the total satisfaction of our customers.

**General Manager**

**Dated:**

30-4-17