

RETURN FORM

julyliebe

Include this form in the return package if you have chosen the "ship it back myself" option.

Order number:	
Name:	

Return address:

julyliebe
Kopenhagener Straße 32
10437 Berlin
Germany

For questions and suggestions,
please contact us by email
info@julyliebe.com or in
Instagram @julyliebe.

Please note that we can only accept returns if they are made on time and in accordance with the Return Policy below:

- 14-day right of return policy: From the day you receive your order, you have 14 days to return it to us (according to the tracking number). This doesn't mean that we must receive the return within this deadline, but that it must be sent to us before the end of the 14-day period.
- Products must be returned in the exact condition you received them in, unworn, unwashed and undamaged.
- The attached labels as well as the article must be sent to us complete and undamaged.

Further information available in the Cancellation Policy and in the general Terms and Conditions in www.julyliebe.com

Refund: We will refund your payment within 14 days of the arrival of your return. Please keep the delivery confirmation until you have received the refund.

INTERNATIONAL RETURNS (FROM COUNTRIES OUTSIDE EUROPE)

If you send the return by yourself, on the shipping label in the "Category of item" section you must clarify that it is "return of goods" or "returned goods". In no way should it be marked as "merchandise" or the return will be denied. On the same return label you must clarify what the package contains, quantity, weight and value among other information (customs declaration). Otherwise, the Customs Office will hold your return indefinitely and additional charges will be applied for the process to obtain the package.

We recommend that the return shipment is insured and has a tracking number.