

RETURN/EXCHANGE FORM

Name: _____

E-mail: _____

Order Number: _____ Date Ordered: _____

Address: _____

City/State/Zip: _____

I WOULD LIKE (check one): EXCHANGE REFUND

REASON FOR RETURN:

A. Too Small	B. Too Large	C. Changed Mind	D. Defective	E. Wrong Shipped Item	F. Other
--------------	--------------	-----------------	--------------	-----------------------	----------

If "other" please explain: _____

MERCHANDISE BEING RETURNED:

REQUESTED ITEM (For exchange/replacement of incorrect items):

ITEM NAME	SIZE	QTY	REASON CODE

ITEM NAME	SIZE	QTY

RETURN/EXCHANGE POLICY: All return/exchange requests must be made within **30 days** of the item's delivery. **All** items sent back **must** be in like new condition, unworn, unwashed, free of any animal/human hair, free of any odor, with all tags intact.

MYSTERY BOXES, SUBSCRIPTION BOXES, AND INTIMATE ITEMS ARE NOT ELIGIBLE FOR RETURN/EXCHANGE. ALL SALES ARE FINAL.

Exchanges for a different size or item: Please include this form with your exchange. The original item must first be shipped to and arrive at our location before an exchange can be sent out. **SLTHR does not** provide return labels for returns or exchanges. It is up to the customer to send their item back to us using their choice of postal service.

If an item is being returned for refund: Please include this form with your return and provide reason code. The item must first be shipped to and arrive at our location before a refund can be provided. Please allow up to 14 business days for the amount to show up on your account after the refund has been processed.

In the case of damaged or incorrect item(s): Please contact support@slthrrshop.com. **SLTHR** will issue a pre-paid return label for all domestic customers via email for damaged or misshipped items. However, we are unable to provide return label service for international customers. For all international customers, please contact us at support@slthrrshop.com

Please send all returns/exchanges to:

SLTHR
3911 E La Palma Ave
Anaheim, CA 92807