

## **WARRANTY TERMS & CONDITIONS**

### **WARRANTY DESCRIPTION**

The mill assembly, including all accessories, are covered against leaking or breakage for the warranty period. Warranties begin from date of purchase. The Kitchen Mill milling heads are warranted for the lifetime of the non commercial original owner. Need to have original receipt. All other parts are warranted for 8 years.

Cosmetic damage, product abuse, unreasonable use, damage resulting from an accident (including fire, flood, earthquake or other natural disasters), product tampering, use of accessories not endorsed by The Kitchen Mill, service performed or attempted by unauthorized service agencies, units that have modifications, or have been or used for commercial purposes are not included under this warranty.

### **THIS WARRANTY APPLIES ONLY TO PRODUCTS SOLD BY THE KITCHEN MILL OR ITS AUTHORIZED DEALERS**

### **LIMITED LIFETIME WARRANTY**

The Kitchen Mill warrants the mill assembly to be free of defect in material and workmanship for the warranty period. The Kitchen Mill milling heads are warranted for the lifetime of the non commercial original owner. All other parts are warranted for 8 years. During this period, such defects will be repaired or the product replaced at The Kitchen Mill's discretion without charge. This warranty does not cover damage caused by misuse, accident, or negligence. All implied warranties, including but not limited to implied warranties of fitness and merchantability, are limited in duration to the warranty period on the mill. Any unit submitted for repair must be accompanied by proof of original purchase and should be shipped prepaid to:

250 N Red Cliffs Dr, #4B #410  
St. George, UT 84790  
(260) 673-5818

## **UNDER WARRANTY**

1. Contact The Kitchen Mill immediately to diagnose the difficulty. Please have the serial number ready as well as a description of the problem. Do not attempt to do your own repairs. Repairs made by persons other than The Kitchen Mill authorized service representatives will void the warranty. Many issues can be resolved simply and quickly over the phone.
2. If the difficulty cannot be resolved over the phone, your unit may require replacement. If the mill is under warranty, The Kitchen Mill will repair or replace the unit at no cost. Cosmetic damage and abuse are not included.
3. Upon receiving instructions from The Kitchen Mill, box up your existing unit and enclose the following:

Your Name:

Address:

Phone Number:

Motor Serial #(Found on bottom of motor base):

Your Purchase Date:

Place of Purchase:

An explanation of the problem:

## **OUT OF WARRANTY**

1. Contact The Kitchen Mill to diagnose the difficulty. Please have the serial number ready along with a description of the problem. Do not attempt to do your own repairs. Many issues can be resolved simply and quickly over the phone.
2. If the Kitchen Mill is not under warranty and you wish to have it repaired, please call customer service with your serial number, place of purchase and date of purchase so we may give you further instructions on how to send your machine in for an out of warranty repair.
3. When you ship your unit, please enclose the following:

Your Name:

Address:

Phone Number:

Motor Serial #(Found on bottom of motor base):

Your Purchase Date:

Place of Purchase:

An explanation of the problem: