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JNF Architectural Hardware

Warranty conditions:

JNF offers a two-year warranty of receipt of the goods for any product with moving parts and five years on immovable products. Warranty is excluded where damage is the result of improper use, improper installation, misuse, transport damage, unauthorized technician intervention, painting or finishing of materials, the use of inappropriate chemicals, lack of maintenance as well as interventions or modifications made by customers or third parties, without the prior agreement of JNF.

JNF must be notified in writing as soon as possible after detection of a defect, along with purchasing documentation. A defective product is impaired when it does not offer the expected safety and operating conditions, considering various circumstances, including its presentation or what is regarded as reasonable use. A defective product is not considered faulty simply because a more upgraded product is later put into circulation. In case of non-compliance, the consumer is entitled to have the product in question replaced by repairing it or replacing it with a similar or possibly superior product if it is no longer available.

JNF will only cover the cost of the replacement product & will not cover the costs of removal and or installation.

https://www.jnf.pt/en/help/terms-and-conditions_221.html



ARCHITECTURAL HARDWARE

by **mardeco**[®]

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