HOW TO CANCEL MY SUBSCRIPTION?

1. Login to your account via our website here.

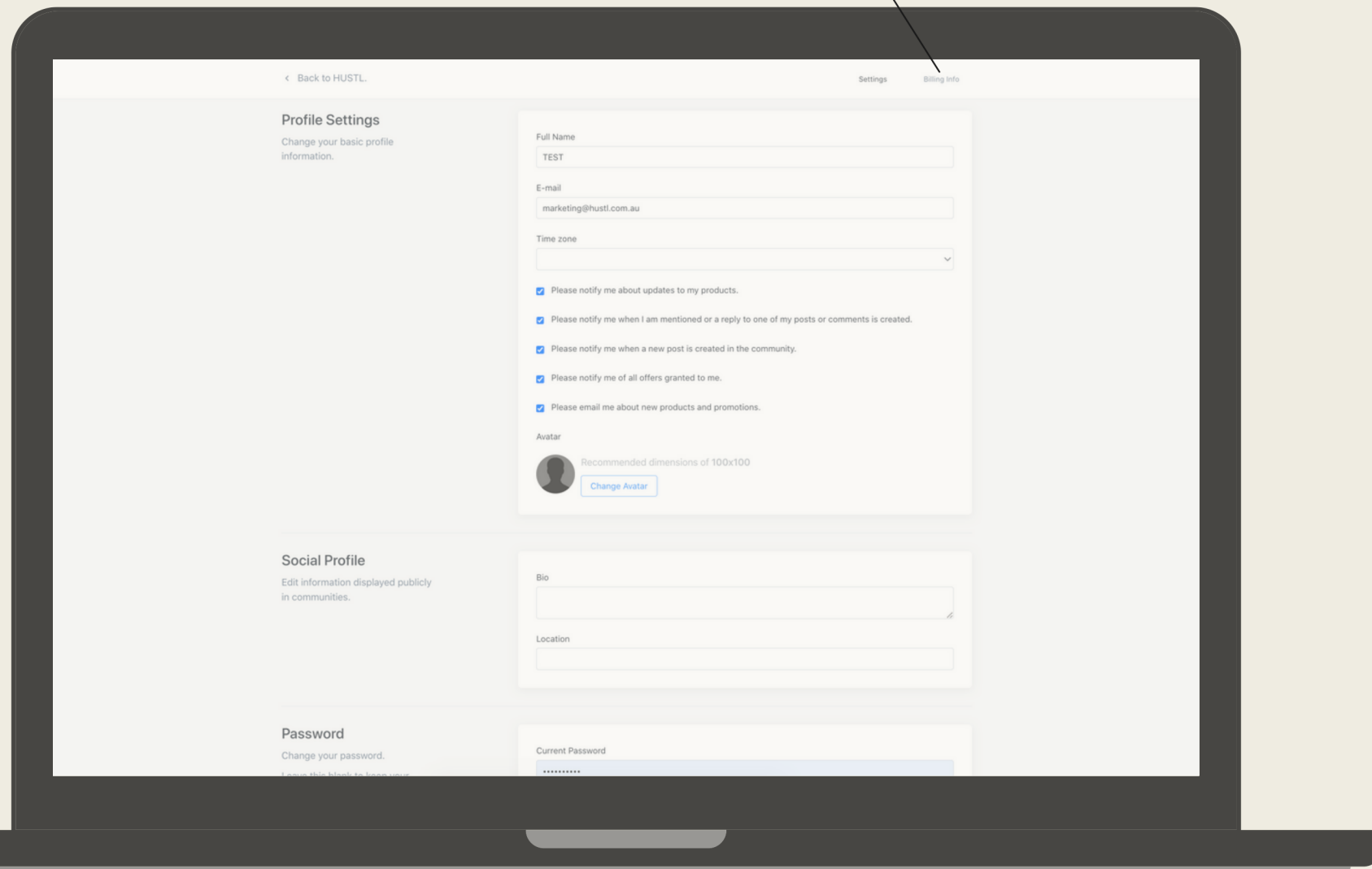Select the user menu, then click settings.

2

HOW TO CANCEL MY SUBSCRIPTION?

2. Click on Billing Info at the top right hand corner.

3

HOW TO CANCEL MY SUBSCRIPTION?

3. Under Active Subscriptions, click on the three dots, then click on cancel this subscription to cancel your automatic payments.

It'll take you to another window, as pictured below, where it further confirms you to cancel your subscription two more times (just in case you hit the button by mistake).

Cancel this subscription?

🏷 **Free Trial - Subscription**

Are you sure you want to cancel this subscription? You will lose access on the next billing cycle.
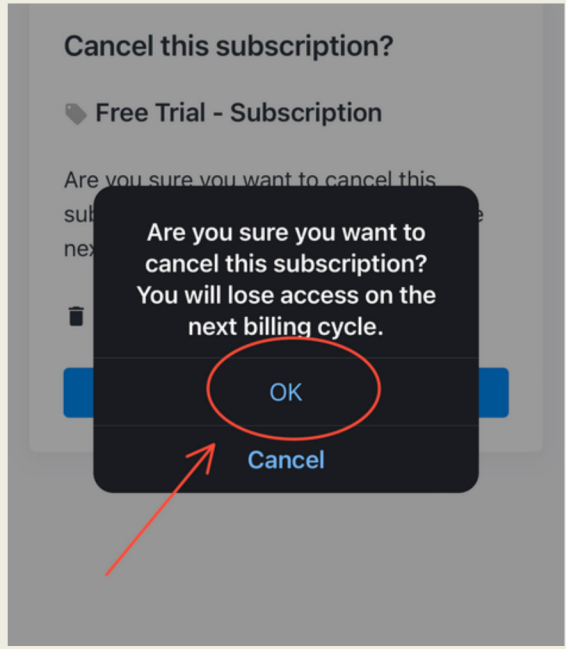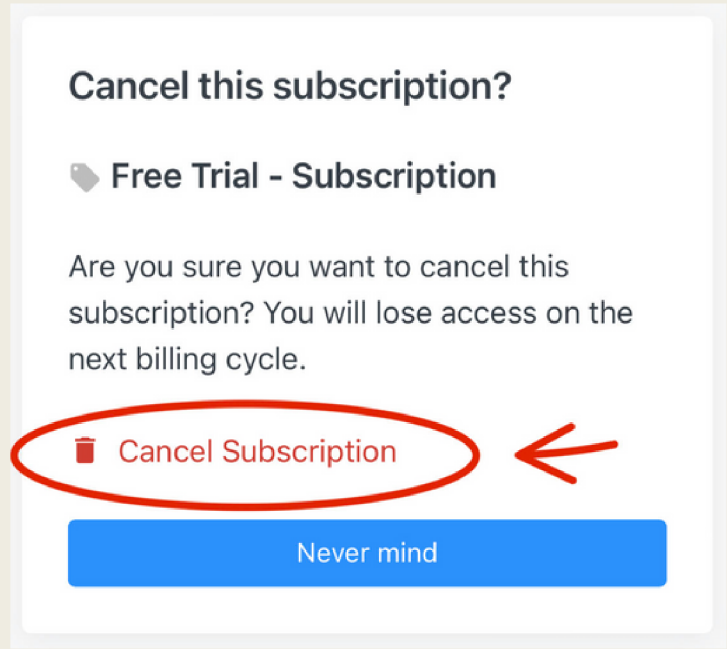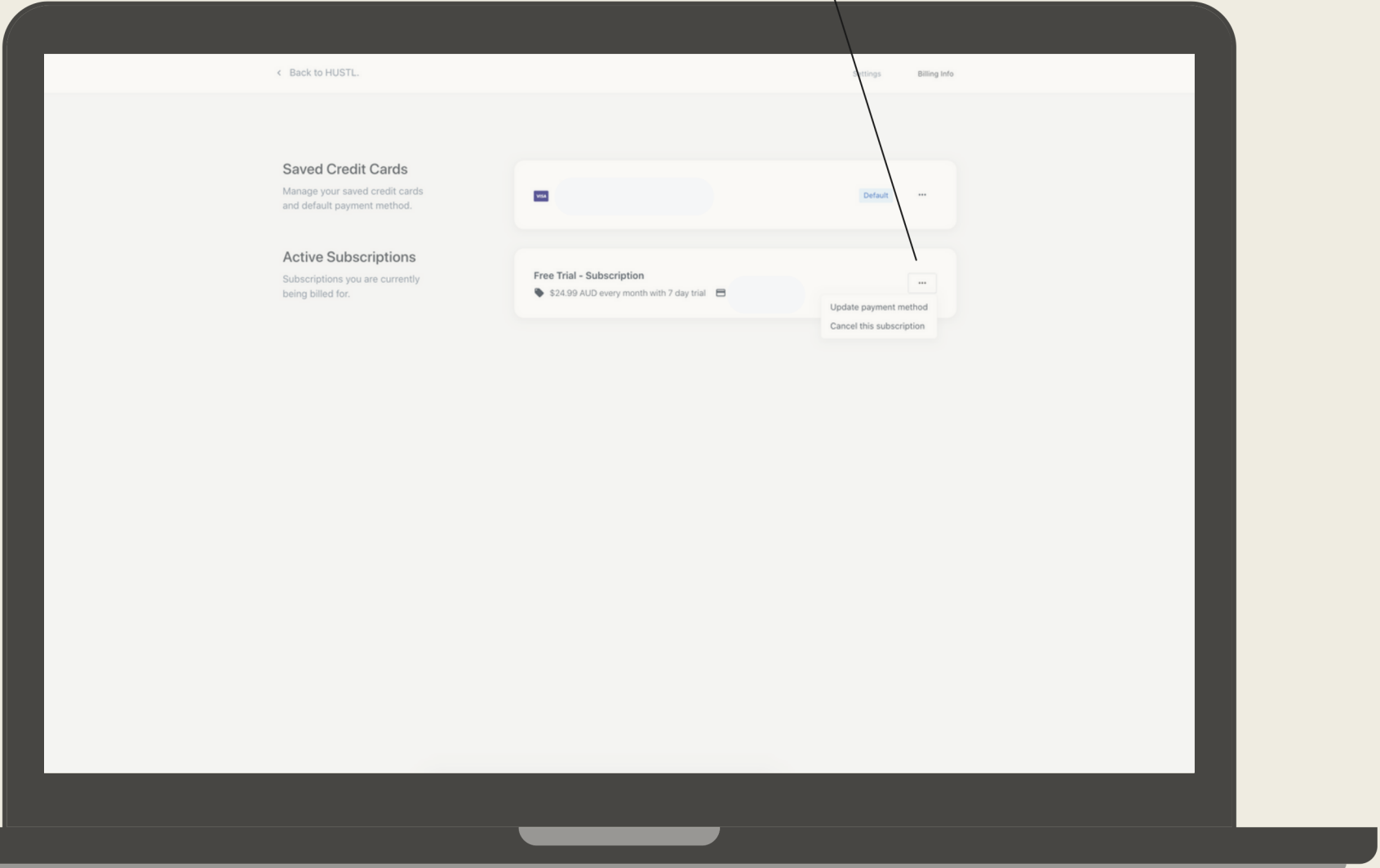
🗑 Cancel Subscription

Never mind

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3. Under Active Subscriptions, click on the three dots, then click on cancel this subscription to cancel your automatic payments.

It'll take you to another window, as pictured below, where it further confirms you to cancel your subscription two more times (just in case you hit the button by mistake).

4

Saved Credit Cards

Manage your saved credit cards and default payment method.

Default

Active Subscriptions

Subscriptions you are currently being billed for.

Free Trial - Subscription

Pending Cancellation Access ends after Jan 9, 2023

$0.00

HOW TO CANCEL MY SUBSCRIPTION?

4. Once you've confirmed your cancellation you're done! It'll take you back to the Billing Info screen and you will now see under Active Subscriptions that your subscription is 'pending cancellation'.

You will be able to access the platform and classes for the remainder of your month's subscription (which is why it says 'pending'), after which you will no longer be billed.

Some important things to note:

- To avoid payment, ensure you cancel before your next payment due date.
- Payments are non-refundable.
- If after following these instructions you find the cancel option is not available to you, this may mean you've missed the cut off date to cancel your subscription before your payment is due. You must then wait for your payment to process, then follow the steps again to cancel your subscription.
- For more information about our T&Cs, please click here.