



WHERE SAVVY WOMEN SHOP

Joyce's Closet is an online consignment service founded by Joyce Jebose, successful lifestyle & fashion blogger in January, 2013. Through Joyce's passion for fashion she has created Joyce's Closet, a place where fashion savvy women can shop for the latest in vintage, brand new and gently loved clothing, shoes, handbags, accessories and jewelry.

Joyce's Closet only carries good quality and affordable products. They ship their products throughout North America.

In addition to offering designer online fashions Joyce's closet also provides personal styling, wardrobe consultation and personal shopping to their loyal customer base.

Joyce's Closet has a commitment to reducing the impact that mass production has on the environment. Joyce's Closet provides an online store where customers can purchase new and pre-loved clothing as well as recycle items from their own closet.



ABOUT JOYCE

Joyce Jebose is the Founder, Owner & Operator of Joyce's Closet. She was born and raised in Nigeria, West Africa until her family immigrated to Calgary, Alberta Canada when she was 13 years old. She studied Psychology and Child Studies at Mount Royal University where she graduated with a 3.8 GPA.

Joyce has always had an interest in fashion. At just six years old she began reading her mother's fashion magazines and trying on her clothes. Since then, her fashion sense has come a long way. Her personal style is classic with a girly flare, she loves basic pieces paired with statement accessories.

Joyce is also the face behind successful Canadian lifestyle and fashion blog, Tall Freckled Fashionista (www.tallfreckledfashionista.com). Here she blogs about her busy Calgary events schedule and the latest and greatest in fashion trends.

*Style should reflect who you are
and should be effortless.*



Not only does Joyce own and operate Joyce's Closet, as well as author her Tall Freckled Fashionista blog but she also works full-time for the Calgary Catholic Immigration Society, an organization that helped her and her family when they arrived in Canada – helping new immigrants resettle into the school system.

Even amidst her busy schedule Joyce finds a way to give back. She is an avid volunteer with the Canadian Cancer Society and at her church.

In 2013, Joyce was nominated for three Black Gold Awards of Canada: Small Business of the Year, Entrepreneur of the Year, and Start-Up Business of the Year.

Joyce believes that everyone has their own personal style, and ensures her clients are stylish, and comfortable in what they wear. "Style should reflect who you are and should be effortless." – Joyce Jebose, Founder, Joyce's Closet



FAQ

Q. What is consignment and how does it work?

Joyce's Closet is an online designer consignment shop. For individuals who have designer clothing that they are interested in getting rid of they can consign them to Joyce's Closet who will then sell the items on behalf of the client and give them a percentage of the sale.

Clients get 50% for the first 30 days and 40% for the remaining 90 days. Joyce's Closet clients also have the choice of a store credit towards any items.

Q. Does Joyce's closet only sell clothes online, or can I find them anywhere else?

Currently, Joyce's Closet only sells product online, however from time to time Joyce participates in Local markets throughout the year.

You can find more info about where we will be in the events section of our website offering local Calgary clients the opportunity to purchase product. Clients and potential clients can stay up-to-date on these opportunities via the [Joyce's Closet Facebook Page](#).

Q. Is Joyce's closet available internationally?

Currently, Joyce's closet is available in the U.S. and Canada, and products can be shipped internationally.

Q. What is Joyce's Closet personal styling and how does it work?

Through Joyce's passion and knowledge for fashion she works with clients to create a style profile based on their comfort level, size, lifestyle, and budget. Joyce will work personally with the client to personally style them with one, or many different looks.

Q. What is wardrobe consultation and how does it work?

Joyce's closet offers wardrobe consultation to clients who are in need of completely re-working their wardrobe. This is suited well to someone who may be transitioning into a new job, or moving from a more casual lifestyle into a more professional lifestyle.

Joyce will personally visit clients closets either in-person or virtually and offer suggestions on what clients should keep, get rid of, and then finally, add to their wardrobe to make it complete.



FAQ

Q. What is personal shopping and how does it work?

Joyce is passionate about shopping. If you are an individual who is intimidated by the shopping experience, or simply feels like putting an outfit together is next to impossible you can consult directly with Joyce.

The process is simple, you simply provide Joyce with your size and measurements, as well as style profile. From there, Joyce will hand pick items out for clients. This option can be especially helpful if you have an event to attend or are transitioning into a new job. Joyce will even put full outfits and looks together for you complete with shoes and accessories.

Q. What types of designer names and products does Joyce's Closet typically carry?

Coach, Stuart Weitzman, Burberry, Christian Louboutin, Kate Spade, BCBG etc.

Q. How often will Joyce's Closet add new products?

Products will be added daily or as Joyce's Closet gets them in.

Q. When will the items be shipped out?

Items will be shipped out 1-2 days after receiving payment.

Q. What is Joyce's Closet return/exchange policy?

Exchange only on brand new items within 5 days, however, all other items including jewelry will be final sale. Joyce's Closet does not offer a monetary refund, but a store credit for a future purchase.

Q. What is dress rental and how does it work?

Joyce's Closet takes the hassle out of finding the perfect dress for any occasion by providing you with a dress for any occasion. We have a huge inventory of dresses for different shapes and sizes and price points. We make these dresses available to rent for a fraction of the retail price. This enables you to save money and closet space by renting a dress for any occasion. This service comes with optional hair and make-up service for an additional charge to complete your look. By appointment only.