



PRODUCT TERMS & CONDITIONS

NO REFUNDS

Noire Escapes has a **no cash refund** policy. If you are completely unsatisfied with your purchase, you may return the items back to Noire Escapes for **store credit** only. Merchandise received will be inspected by Noire Escapes. After we have inspected the merchandise, we will notify you via email of the approval or denial of your store credit.

RETURNS/EXCHANGES

The Noire Escapes Online Store has a 30 day return or exchange policy. No returns or exchanges are given for purchases after 30 days. Your items must be in the same condition you received it from Noire Escapes. Noire Escapes will also replace any item(s) deemed to be defective or damaged within 30 days at no charge. You will be responsible for paying the shipping costs of returning the item(s) to Noire Escapes and the return postage of the exchanged item(s).

You may begin the return process by emailing us at team@noireescapes.com. Once your return is approved, please send your items to the following address with a note specifying why you are returning your item.

Client Responsibility

It is the responsibility of the client to ensure they are adding the correct name, mailing, shipping and billing address before purchasing any items from Noire Escapes. No exceptions.

Carolina Visionary, LLC

9722 Groffs Mill Dr unit 630

Owings Mills, MD 21133

You must receive approval from Noire Escapes before shipping any items back to Noire Escapes. Upon receiving approval from Noire Escapes, you will be required to pay the shipping cost to return the items to Noire Escapes, and you will receive an invoice to pay the shipping for all exchanges.

If you have any additional questions or concerns please feel free to email us at the store at team@noireescapes.com.