

Customer Service Request

☐ **Repair** ☐ **Complaint** ☐ **Exchange** ☐ **Refund/Return** ☐ **Other**

Date:	
Email:	
Product:	
Order No:	
Date of Purchase:	
Customer Name & Surname:	
Customer Contact details:	
Customer Address:	
Elaborate on the reason:	
<u>If you request a refund, please complete the following:</u>	
Account Holder:	
Bank name:	
Account Number:	
Account Type:	
Branch Code:	

Attach with this form:

- Video/Photos of the product, clearly showing the problem as described.

Sent to: ☐ **Jo-Landri Coetzee**

admin@walkingpad.co.za

064 978 8134

☐ **Shané Mostert**

support@walkingpad.co.za

072 948 9350

Office use only

Date Received: _____

Date Feedback: _____

Feedback

Signed off by _____ **Sign:** _____ **Date:** _____