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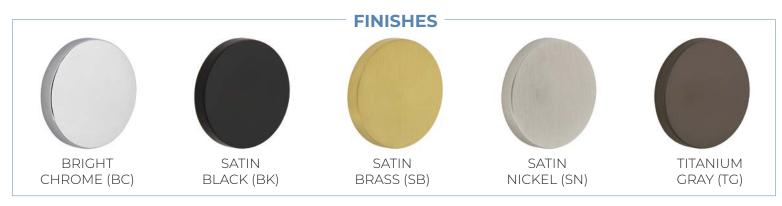












SHIPPING & RETURN POLICY

Custom Orders: Any modification to a standard door set such as split finish/style, latch size exchange or non-standard door thickness will be considered a custom item. Custom orders may require an extra business day. When ordering split styles, use the cost of the higher-priced item.

Free Freight Minimum: All orders totaling \$200 or more will be shipped FedEx Ground at no charge. On orders totaling under \$200, the customer will assume responsibility for shipping charges. Other FedEx Shipping options are available on a customer-pay basis.

Expedited Orders: Viaggio[®] builds all products to order. Most orders ship within 3–5 business days. Orders under \$750 can be expedited for \$35, while orders totaling more than \$750 can be expedited for \$70. Expedited orders ship within 2 days. Orders received after 10:00 AM MST will ship by the second business day.

Returns: All returns will require a completed RGA Request Form. Send your RGA Request Form to the fax or email below. There is a 25% restocking fee on all returned merchandise. No returns after 90 days will be permitted. A 35% restocking fee will be charged on returns made without prior RGA approval. Please be advised that the customer is responsible for all return freight.

Contact Info:

Phone: 1-800-522-7336 Fax: 1-844-308-7892

Email: support@ViaggioHardware.com

WARRANTY INFORMATION

LIFETIME MECHANICAL WARRANTY

Viaggio® warrants to the original purchaser/user that our products will be free of material and mechanical defects so long as the purchaser/user occupies the residential premises on which the products were originally installed. Exceptions to this warranty include products that have been incorrectly installed or mistreated, common area applications, and non-residential applications. Product finishes are addressed in our Finish Warranty.

10-YEAR LIMITED FINISH WARRANTY

Viaggio® products are protected by a durable topcoat to maintain their beautiful, high quality finish. Viaggio® warrants to the original purchaser/user that our finishes are free from defects in material and workmanship to include tarnishing, flaking, or discoloration so long as the purchaser/user occupies the residential premises on which the products were originally installed for ten years from date of purchase. Finishes on exterior installations in Coastal Areas are warranted for one year only. Exceptions to this warranty include scratching or abrading from normal use, incorrectly installed or mistreated products (including use of chemical cleaners), common area applications, and non-residential applications.

CLAIM PROCEDURE

Once a warranty claim has been approved and the product returned to Viaggio[®], we will either repair or replace the product, at our discretion, to satisfy the claim. Liability shall be limited to the maximum dollar amount of the original purchase price. Proof of purchase is required.

MAP POLICY

In order to maintain the brand integrity of its products, Regal Brands will not do business with any Dealer who sells or offers to sell our Nostalgic Warehouse, Grandeur Hardware, Viaggio and/or Ageless Iron Hardware branded products at prices less than 75% of the list prices as published in the current price book, or as modified on occasion by Regal Brands for promotional purposes. (Please note that for the purposes of the MAP policy, each Regal Brand will be reviewed separately.) If and when Regal Brands becomes aware that a Dealer has failed to comply with this MAP policy, Regal Brands will take corrective actions, including:

- 1. Sending a MAP violation notice to acknowledge the price discrepancy, and requesting corrective action from the Dealer within 10 days.
- 2. Regal Brands will not take further action if the Dealer in violation reverts to MAP compliant pricing.
- 3. If no corrective action is taken after 10 days, Regal Brands reserves the right to not accept any orders for the Brand with the MAP violations. Once the MAP violations are corrected, orders will be accepted as usual.
- 4. If a subsequent MAP Policy violation occurs for a Regal brand within one year of receiving notice of the first violation, Regal Brands reserves the right to permanently not accept any orders for the Brand with the MAP violations.

Pursuant to applicable state and federal laws, the terms of this policy are non-negotiable, imposed unilaterally by Regal Brands, and apply equally to all of our Dealers. Additionally, Regal Brands does not require any agreement, approval, or other assurance from you that you will comply with this policy.



CIRCOLO ROSETTE



As its name infers, the Circolo Rosette captures design purity with an uncomplicated, disc-like shape.



Circolo Rosette with Circolo Knob



Circolo Rosette with Circolo Crystal Knob



Circolo Rosette with Quadrato Knob



Circolo Rosette with Quadrato Crystal Knob



Circolo Rosette with Stella Knob



Circolo Rosette with Contempo Fluted Lever



Circolo Rosette with Brezza Lever



Circolo Rosette with Milano Lever

PRICE

Single Dummy	\$115.00
Double Dummy	\$210.00
Passage/Privacy	\$235.00

QUADRATO ROSETTE





The precise lines of the Quadrato Rosette provide a crisp display of modern simplicity.



Quadrato Rosette with Circolo Knob



Quadrato Rosette with Circolo Crystal Knob



Quadrato Rosette with Quadrato Knob



Quadrato Rosette with Quadrato Crystal Knob



Quadrato Rosette with Stella Knob



Quadrato Rosette with Lusso Lever



Quadrato Rosette with Moderno Lever



Quadrato Rosette with Contempo Rebar Lever

PRICE

Single Dummy	\$115.00
Double Dummy	\$210.00
Passage/Privacy	\$235.00

MOTIVO



Textured finishes bring visual interest. The juxtaposition of smooth and tactile surfaces makes each set a luxurious standout.



Circolo Hammered Rosette with Circolo Crystal Knob



Circolo Leather Rosette with Bella Lever



Quadrato Linen Rosette with Stella Knob



Quadrato Hammered Rosette with Contempo Lever



Quadrato Hammered Rosette with Circolo Knob



Circolo Linen Rosette with Quadrato Crystal Knob



Circolo Hammered Rosette with Brezza Lever



Quadrato Leather Rosette with Moderno Lever

PRICE

Single Dummy - Motivo.....\$125.00 Double Dummy - Motivo.....\$250.00 Passage/Privacy - Motivo.....\$285.00

DEADBOLTS



Features a substantial 1-inch hardened steel bolt for maximum security and peace of mind.

















Circolo Deadbolt

Quadrato Hammered Deadbolt

Circolo Linen Deadbolt

Quadrato Leather Deadbolt

















Quadrato Leather Deadbolt

Circolo Hammered Deadbolt

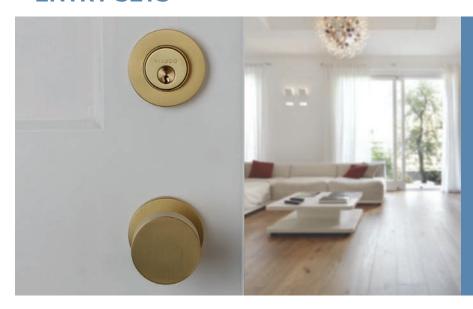
Circolo Deadbolt

Quadrato Leather Deadbolt

PRICE

Single Cylinder Deadbolt - Motivo...... \$165.00 Single Cylinder Deadbolt - Motivo...... \$195.00

ENTRY SETS



Available in a wide range of styles, finishes and features.





Circolo Hammered Entry Set





Quadrato Entry Set





Quadrato Leather Entry Set





Circolo Entry Set



Quadrato Linen Entry Set





Quadrato Entry Set



Circolo Entry Set



Circolo Hammered Entry Set

PRICE

HINGES



Made with solid, forged brass giving a modern look without compromising quality.



3.5" Button Tip Residential Radius Hinge



3.5" Button Tip Residential Square Hinge



4" Button Tip Residential Radius Hinge



4" Button Tip Residential Square Hinge



4" Button Tip Heavy Duty Square Hinge



4" Button Tip Heavy Duty Square Hinge



4.5" Button Tip Heavy Duty Square Hinge



4.5" Button Tip Heavy Duty Square Hinge

PRICE

Brass Hinge 3.5"	\$45.00
Brass Hinge 4" (residential)	\$50.00
Brass Hinge 4" (heavy duty)	\$57.00
Brass Hinge 4.5" (heavy duty)	\$70.00
Finials	\$ 7.50



ADMINISTRATIVE OFFICES

4607 Monaco Street Denver, CO 80216 Office hours: Monday through Friday 7 am—4 pm Mountain

RETURNS

Attn: RGA Department 4613 Monaco Street, Dock 12 Denver, CO 80216

CUSTOMER SERVICE

VIAGGIO HARDWARE 4607 Monaco Street Denver, CO 80216

Phone: 1-800-522-7336 1-800-322-7002 Fax:

support@ViaggioHardware.com



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