



## DOGGY HOLIDAY REGISTRATION

<b>Dog Name:</b>	<b>Dog D.O.B:</b>	<b>Breed:</b>	<b>Colour:</b>
<b>Vax record seen? Y/N</b>	<b>Staff use</b>	<b>Owner's Name:</b>	
<b>Vaccinations and Microchip details Attached?</b>	<b>Staff Use</b>	<b>Address:</b>	
<b>Neutered/spayed?</b>  <b>Date Last Season Started:</b>			
<b>Email address:</b>			
<b>Is your dog insured?</b>		<b>Home tel no:</b>	
<b>Pick up password:</b>		<b>Mobile tel no:</b>	
<b>Emergency Contact Details Name</b>		<b>Address</b>	<b>Contact Number</b>

FID Boarding ASSESSMENT PAPERWORK

<b>Vet Details including Branch Location</b>	
<b>Any health issues/allergies?</b>	
<b>Dietary Requirements Feeding Schedule:</b>  <b>(food brand/type, amount, times per day)</b>	

## DOGGY HOLIDAY ASSESSMENT

These questions are to be asked of owners for **any Doggy Holiday registrations**. Please ask these questions **EVEN** if the dog has previously attended day care in Fur Indoors Bridgend or elsewhere.

### General temperament questions

1. How regularly does your dog socialise with other dogs?
2. What is he/she like with strange dogs that you might meet on a walk?
3. Has your dog ever bitten?

Human/dog

Please provide details:

4. Has your dog been bitten?

Yes/No

Please provide Details:

5. Does he/she like to play with other dogs?
6. What is his/her play style? E.g rough, chase-me etc
7. Does he/she like to play with toys? E.g., balls, tug ropes
8. If yes, is he/she possessive over these towards dogs and/or people?

## FID Boarding ASSESSMENT PAPERWORK

9. What is your dog like with strangers (people)?
10. Does anything spook your dog? (loud noises, hats, hoods, men, sunglasses etc)
11. Does your dog like treats?
12. Is your dog possessive over food towards dogs and/or people?
13. Does your dog have any body-handling issues, or any places that they don't like to be touched? Please give details
14. How much exercise does your dog normally have in an average day?
15. Has your dog received any kind of training, what words or gestures do you use?
16. Is your dog crate trained?
17. Does your dog have a history of jumping fences and gates?

**Holiday Routine questions**

1. Would you like your dog to have some quiet time during the day?
2. Are you happy for him/her to play outside?
3. Do you mind if he/she gets wet in daycare?
4. Does he/she need a lunch time feed?
5. Are you happy for us to give him/her treats?
6. Does your dog have a bed time routine?
7. Should your dog(s) show signs of stress, such as loose stools or difficulty settling, can we give your dog(s) a herbal remedy such as Catnip, in the first instance, to help them?

**Office use only**

Dog assessed and observed in park by (staff member).....

Comments:

Dog assessed as suitable for doggy holiday Y/N

Signature.....

**LEGAL AGREEMENT FOR FACILITY USE AND RELEASE OF LIABILITY**

**DOG'S NAME:**..... **BREED:**.....

**OWNER'S NAME:**.....

**ADDRESS:**.....

.....

**Tel no:**.....

I understand that my obligations under the Control of Dogs Act 1992 states that my dog(s) must wear a collar/harness and an identity tab in a public place. (NB. From March 2015, all dogs must be microchipped by law).

I understand that my dog must have up to date vaccines and that vaccination certificates must be provided to **Fur Indoors Ltd** both initially and upon each booster.

I agree to worm and de-flea my dog(s) regularly as per recommended schedules.

I understand that my dog should be castrated (if male and over 12 months) to be assessed for daycare and that it is preferable that bitches are spayed.

I understand that my dog may be in open play and off lead in suitable areas. I understand that during normal dog play and agility, dogs may sustain injuries. All dog play is monitored at **Fur Indoors Ltd** to avoid injury, but scratches, punctures, torn ligaments and other injuries may occur despite the best supervision. I shall indemnify and hold **Fur Indoors Ltd** harmless against any such injuries except in the event of clear and unquestionable negligence.

I understand that even if my dog is vaccinated for Bordetella (Kennel Cough) there is a chance that my dog can still contract Kennel Cough. I agree that I will not hold **Fur Indoors Ltd** responsible if my dog contracts Kennel Cough while attending **Fur Indoors Ltd** and I will comply with the isolation policy.

I agree to notify **Fur Indoors Ltd** of any infectious or contagious disease that my dog has been exposed to or is affected by.

I understand that I am responsible for any harm caused by my dog at **Fur Indoors Ltd**, whether to dogs or other patrons or staff. I shall indemnify and hold **Fur Indoors Ltd** harmless against any claims made against **Fur Indoors Ltd** or losses or damages of any kind suffered as a result of my dog. I understand and agree that in admitting my dog to **Fur Indoors Ltd**, that the staff has relied on my representation that my dog is in good health and has not harmed or shown aggressive or threatening behavior towards any person or any other dog.

To ensure my dog's wellbeing, I agree to him/her going into the quiet area for rest periods when necessary.

I confirm that I have read the Boarding Terms and Conditions and that I understand them and will comply with them.

**In the event of my dog(s) requiring medical attention, I give my permission for Fur Indoors Ltd, it's staff and owners to take the above mentioned dog(s) to either their approved Vet or my registered vet and approve any treatment deemed necessary by the vet. I give my permission to the vet (selected by Fur Indoors Ltd) and my own vet practice to share all information relevant to my dog's care, health and wellbeing with Fur Indoors Ltd. I give my permission for this information to be shared with Fur Indoors Ltd by phone, email, in person and in writing.**

**(YES/NO)**

**I AGREE TO THE ABOVE SERVICE AGREEMENT**

**Signature:**..... **Print:**..... **Date:**.....

Terms and Conditions of Boarding at Fur Indoors Ltd.

Vaccinations

On your Dog's arrival for their Doggy Holiday we are required to receive a current vaccination certificate or medical record from the vet, which must stay on our premises for the entirety of their holiday.

This must show in date vaccinations and must be signed off by a qualified Veterinary Surgeon. The certificate must show any boosters having been administered as part of a course of vaccinations.

Dog Vaccinations must safeguard against the following diseases: Distemper, Parvovirus, Hepatitis, Leptospirosis and kennel Cough.

We may accept Titre test results in place of Vaccination cards providing there is an accompanying document from the vet specifying that the dog(s) cannot be given standard vaccination. The results must be less than 1 year old and show a positive result for all core conditions.

Please be aware that Leptospirosis cannot be titre tested.

Every time your dog stays we must have the up to date vaccination card/medical record. We may only accept your dog's medical record if sent to us directly by your vet to [paws@furindoors.co.uk](mailto:paws@furindoors.co.uk)

Kennel Cough

When your dog receives the Kennel Cough Vaccination, the dog cannot attend Fur Indoors Ltd for a full 3 days from the date of vaccination.

If a dog is vaccinated against Bordatella (Kennel Cough) it is still possible for the dog to contract Kennel Cough. Fur Indoors Ltd accepts no liability if a dog contracts Kennel Cough. Kennel Cough symptoms can lay dormant for a period of up to 2 weeks.

Do not bring your dog to Fur Indoors Ltd if they are showing any signs of Kennel Cough or if they have been in contact with any other dog who has been showing symptoms.

Kennel Cough is not created in a kennel environment and is very similar to a cough or cold in humans in that whilst it is unpleasant, it is, in the vast majority of cases, a minor illness which is air bourn and therefor very easily passed on to others in the similar manner to children spreading a cough or cold at school.

### Notification of Medical Conditions

If an animal has a medical condition of any sort we must be notified at the time of booking. If we have not been notified of such a condition or course of medication, we reserve the right to refuse admission.

All dogs must be in good health unless otherwise agreed in writing with the centre manager. Medication must be provided in the original packaging including dosage. We cannot accept unlabelled medications, nor medications which have been labelled by someone other than a Veterinary Surgeon or the manufacturer in the case of over-the-counter animal medications.

Any costs associated with veterinary care during the course of a dog's stay is the sole liability of the owner and will be passed onto the owner. Dogs will not be released from our care until all outstanding costs have been settled. Additional nights' stay will be charged at £50 per night per dog.

### Flea Treatments

All Animals must be covered by a known flea treatment, such as 'Frontline', 'Stronghold' or 'Advantage' before they are boarded. These products have varying lengths of effectiveness. Animals that arrive with fleas will be administered such a product and charged accordingly.

### Worming

An effective Wormer, such as 'Drontal' or 'Panacure' must have been administered to any Dog prior to boarding. This should be taken at least a week before coming into the centre. Please check with your Veterinary Surgery on how long each product will protect your Pet.

### Minimum Age

In normal circumstances we operate a minimum age policy of 12 weeks.

### Maximum Age

We operate a maximum age policy of 14 Years. This age can be increased at the discretion of the centre manager.

Any loss, illness or injury to elderly animals in our care is solely the liability of the owner. Fur Indoors Ltd accepts no liability.



### Emergency Contact Numbers

On your Pet's Boarding Paperwork you will be asked for an emergency contact telephone number and full address. This may be a friend, relative or neighbour. Should we be unable to contact you, this person will become the main point of contact and will be responsible for decisions regarding your Dog(s)'s care which may include veterinary costs and make decisions for treatments recommended by a vet including the decision to euthanize in exceptional circumstances if advised by a Vet. This person **MUST** be in a position to collect your dog(s) should the need arise.

### Diets

You are responsible for providing enough food for your Dog(s)'s visit; in its entirety and providing feeding quantity and frequency information.

In some circumstances Fur Indoors may need to adjust the quantity, frequency or type of food your dog(s) is given. It is recommended that each dog is provided with extra food should the need arise.

Should your dog run out of the food which you have provided before the conclusion of their holiday, they will be fed with a high quality food of our choice and you will be charged a fee of £3.50 per dog per meal.

Food must be provided in a re-sealable container or individually packaged per meal. **We cannot accept bulk bags of food which do not have a proper closure mechanism.** Canned food and Raw food is acceptable and we have the facilities in place to ensure that once opened they are kept in a sealed container/refrigerated/frozen.

### Bedding

We supply beds, bowl and toys for your dogs.

Any bedding or personal items provided by the owner, is done so at the owners risk. Fur Indoors Ltd accepts no liability for any damage to or loss of these items. Fur Indoors Ltd cannot be held responsible for any damage to or loss of these items.

Do not bring bowls unless there is a special need such as a spaniel bowl. All bowls are washed after every meal and therefore, yours may become mixed up with our own.

### Pet Taxi Service

Strictly subject to location and availability we may be able to collect and deliver your dog(s) from your house. These arrangements must be made at the time of booking and communicated directly with the driver.

This service is only operated on Mondays, Tuesdays, Wednesdays and Fridays and at our discretion.

An additional charge will be applied, the price is dependent on location. If a wasted journey has been made due to your late return, we reserve the right to apply an additional charge.

### Washing / Grooming

Grooming can be pre-booked with our Groomer on 07791 675599. An additional charge will be associated with this service, the price being dependant on size / breed etc. It should be noted that washes will not be done unless the Animal Owner has specifically booked this service, with the Groomers, via the number above.. It should also be noted that grooming appointments must be booked in ADVANCE as it is unlikely that there will be an available grooming appointment if you request this on arrival.

### Basis of Charging

We operate a 24 hourly charging system from when your Dog is booked to arrive at the centre. Late collection will result in additional charges. Up to 5 Hours will incur an additional cost at our half day, day care rate per dog, up to 10 hours will incur an additional cost at our full day, day care rate per dog, After 6pm or 10 hours (whichever is soonest) will incur an additional cost of a full overnight stay regardless of whether the dog remains in our care overnight.

Should an owner fail to collect their dog at the agreed date and time without reasonable notice a charge of £50 per night, per dog will be applied. Reasonable notice shall be considered as 10 working days. Exceptions may be made at the discretion of the Managing Director of Fur Indoors Ltd in the event of extenuating circumstances. Events which qualify as extenuating circumstances will be decided upon by the Managing Director of Fur Indoors Ltd.

Should an owner fail to collect their dog after the agreed term of stay; for a period of 7 nights, without communication; ownership of the dog will be assumed and steps will be taken to rehome the dog. The owner shall remain liable for the £50 per night per dog charge for however long it takes to find suitable accommodation for the dog. Suitable accommodation is at the discretion of the Managing Director of Fur Indoors Ltd.

### Periods of Boarding

If a pet is collected before the date of collection originally booked or arrives after the date originally booked, Fur Indoors reserves the right to charge for the previous full period intended. The dates initially agreed will prevail.

Only dogs who live together and are registered to the same owner (who normally sleep together) may be housed together at Fur Indoors Ltd. Where there is a significant size or age difference between the dogs Fur indoors Ltd reserves the right to house the dogs separately at the cost of the owner at a single dog occupancy rate for each room used.

### Deposits

All customers will be required to pay a **non refundable 50% deposit** at the time of booking. This deposit is non-refundable and non-transferable. All deposits must be paid at the time of booking by either debit card, cash or credit card.

### Cancellation and Adjustment Charges

In the event of late cancellation, nonattendance/arrival, or late adjustment (shortening) to the period initially booked; the original fee for the period booked will be upheld. Should the booking be extended, this will be reflected in the price at our current rates.

The owner of the dog(s) liable to pay in full. Late cancellation/adjustment is defined as less than one calendar month before the boarding period is due to commence.

### Balance of Fees

The outstanding balance for the period of boarding booked is payable in full upon arrival. We accept all major credit cards except for American Express. We also accept cash. We require a valid debit or credit card to be held securely on file during your dog's stay. We can delete this payment information upon request after departure and once any outstanding fees have been settled.

### Temperament and Relevant Information

It is YOUR responsibility to ensure that we are informed correctly about your dog's temperament, play style, sociability, history of jumping, etc. Please ensure that the person checking in your dog at our facility is aware of everything that we will need to know. This is to ensure the safety and comfort of your dog and our team.

Aggressive / Destructive Temperaments

We do not accept dogs which are aggressive towards humans.

We do not allow dogs with destructive temperaments.

In cases where animals are booked in, that prove to be aggressive towards staff, or destructive to our facilities, we will contact you or your emergency contact to arrange their collection. All damage caused by the animal to any area will be chargeable to the Animal Owner.

All damage or injury cause by a dog to another dog or human is the sole responsibility of the dog owner.

Dogs showing aggression towards humans WILL NOT be accepted under any circumstances.

Neutering

We can accept entire males and females however, we do not accept bitches who are in heat. Male, entire dogs, who are 1 year old or above will not be assessed for Day Care but may be exercised in small groups if deemed suitable by the Fur Indoors team.

You must provide accurate details of an entire bitch's most recent season.

Value Added Tax

All prices quoted and charged include VAT at the current rate.

Payment

We accept Debit Cards, Credit Cards or Cash. We DO NOT accept American Express.

A 50% deposit is required at the time of booking. No booking can be held without a deposit of 50%, spaces will not be held. This deposit is NON-REFUNDABLE and non transferable. The balance of the payment due must be paid on arrival. Failure to settle the outstanding balance will result in your dog being refused accommodation. You will remain liable for the outstanding balance.

### Opening Hours

We will not accept boarding dogs arriving or departing outside of our opening hours. Please ensure that you arrive promptly for arrivals and collections.

### SUMMER HOURS

Monday-Friday  
9.30am-6.00pm

Saturdays and Sundays

10.00am – 4.00pm

### Christmas and New Year

Christmas:

Whilst we offer boarding 365 days per year; all arriving dogs must be checked in by 4pm on Christmas Eve, we are open for boarding but **CLOSED TO THE PUBLIC FOR ARRIVAL/DEPARTURE** from 4.01pm on Christmas Eve until 10am on December 26th

New Year:

Whilst we offer boarding 365 days per year; all arriving dogs must be checked in by 4pm on New Years Eve, we are open for boarding but **CLOSED TO THE PUBLIC FOR ARRIVAL/DEPARTURE** from 4.01pm on New Years Eve until 10am on January 2<sup>nd</sup>.

Dogs staying during the festive period **MUST** arrive by 4pm on December 24<sup>th</sup> and may not be collected until December 27<sup>th</sup>. Dogs staying during the New Year period must arrive by 4pm on December 31<sup>st</sup> and may not be collected until January 2<sup>nd</sup>. All nights are payable by the owner of the dog.

### **Additional charges apply to the following dates:**

December 24<sup>th</sup>, 25<sup>th</sup>, 26<sup>th</sup>, 31<sup>st</sup>

January 1<sup>st</sup>