

Dog's Name:

Date of Birth:

Breed and colour:



DOGGY HOLIDAY REGISTRATION

Vax record seen? Y/N	Staff use	Owner's Name:	
Vaccinations and Microchip details Attached?	Staff Use	Address:	
Neutered/spayed? Last Season:			
Email address:			
Is your dog insured?		Home tel no:	
Pick up password:		Mobile tel no:	
Emergency Contact Details Name	Address		Contact Number

FID Boarding ASSESSMENT PAPERWORK

Vet Details including Branch Location	
Any health issues/allergies?	
Dietary Requirements Feeding Schedule: (food brand/type, amount, times per day)	

DOGGY HOLIDAY ASSESSMENT

These questions are to be asked of owners for **any Doggy Holiday registrations**. Please ask these questions **EVEN** if the dog has previously attended day care in Fur Indoors Bridgend or elsewhere.

General temperament questions

1. How regularly does your dog socialise with other dogs?
2. What is he/she like with strange dogs that you might meet on a walk?
3. Has he/she ever bitten or been bitten?
4. Does he/she like to play with other dogs?
5. What is his/her play style? E.g rough, chase-me etc
6. Does he/she like to play with toys? E.g., balls, tug ropes
7. If yes, is he/she possessive over these towards dogs and/or people?
8. What is your dog like with strangers (people)?
9. Does anything spook your dog? (loud noises, hats, hoods, men, sunglasses etc)
10. Does your dog like treats?
11. Is your dog possessive over food towards dogs and/or people?
12. Does your dog have any body-handling issues, or any places that they don't like to be touched? Please give details

FID Boarding ASSESSMENT PAPERWORK

13. How much exercise does your dog normally have in an average day?
14. Has your dog received any kind of training, what words or gestures do you use?
15. Is your dog crate trained?
16. Does your dog have a history of jumping fences and gates?

Holiday Routine questions

1. Would you like your dog to have some quiet time during the day?
2. Are you happy for him/her to play outside?
3. Do you mind if he/she gets wet in daycare?
4. Does he/she need to be fed during the day? Please give details
5. Are you happy for us to give him/her treats in day care?
6. Does your dog have a bed time routine?
7. Should your dog(s) show signs of stress, such as loose stools or difficulty settling, can we give your dog(s) a herbal remedy such as Catnip, in the first instance, to help them?

Office use only

Dog assessed and observed in park by (staff member).....

Comments:

Dog assessed as suitable for doggy holiday Y/N

Signature.....

LEGAL AGREEMENT FOR FACILITY USE AND RELEASE OF LIABILITY

DOG'S NAME:..... **BREED:**.....

OWNER'S NAME:.....

ADDRESS:.....

.....

Tel no:.....

As an overnight care centre for dogs, we ask you, as the client, to adhere to the following conditions:

I understand that my obligations under the Control of Dogs Act 1992 states that my dog(s) must wear a collar and an identity tab in a public place. (NB. From March 2015, all dogs must be microchipped by law).

I understand that my dog must have up to date vaccines and that vaccination certificates must be provided to **Fur Indoors Ltd** both initially and upon each booster.

I agree to worm and de-flea my dog(s) regularly as per recommended schedules.

I understand that my dog should be castrated (if male and over 12 months) to enroll and that it is preferable that bitches are spayed.

I understand that my dog may be in open play and off lead in suitable areas. I understand that during normal dog play and agility, dogs may sustain injuries. All dog play is monitored at **Fur Indoors Ltd** to avoid injury, but scratches, punctures, torn ligaments and other injuries may occur despite the best supervision. I shall indemnify and hold **Fur Indoors Ltd** harmless against any such injuries except in the event of clear and unquestionable negligence.

I understand that even if my dog is vaccinated for Bordetella (Kennel Cough) there is a chance that my dog can still contract Kennel Cough. I agree that I will not hold **Fur Indoors Ltd** responsible if my dog contracts Kennel Cough while attending **Fur Indoors Ltd** and I will comply with the isolation policy.

I agree to notify **Fur Indoors Ltd** of any infectious or contagious disease that my dog has been exposed to or is affected by.

I understand that I am responsible for any harm caused by my dog at **Fur Indoors Ltd**, whether to dogs or other patrons or staff. I shall indemnify and hold **Fur Indoors Ltd** harmless against any claims made against **Fur Indoors Ltd** or losses or damages of any kind suffered as a result of my dog. I understand and agree that in admitting my dog to **Fur Indoors Ltd**, that the staff has relied on my representation that my dog is in good health and has not harmed or shown aggressive or threatening behavior towards any person or any other dog.

To ensure my dog's wellbeing, I agree to him/her going into the quiet area for rest periods when necessary.

I confirm that I have received a copy of the Boarding Terms and Conditions and that I have read, understood and will comply with them.

In the event of an emergency, I give my permission for Fur Indoors Ltd, it's staff and owners to take the above mentioned dog to their approved Vet and to approve any treatment deemed necessary by the vet. I give my permission to the vet (selected by Fur Indoors Ltd) and my own vet practice to share all information relevant to my dog's care, health and wellbeing with Fur Indoors Ltd. I give my permission for this information to be shared with Fur Indoors Ltd by phone, email, in person and in writing.

(YES/NO)

I AGREE TO THE ABOVE SERVICE AGREEMENT

Signature:..... **Print:**.....**Date:**.....

MEDICAL RECORD OF ADMINISTRATION

Dog Name.....

Male/Female

Age.....

Owner.....

Owner Contact Number.....

Vet.....

Vet Contact Number.....

Medication.....

Dosage.....

Frequency.....

Instructions.....

.....

.....

[illegible]

Vaccinations

On your Dog's arrival for their Doggy Holiday we will require to see a current vaccination certificate, which must stay on our premises for the entirety of their holiday. This must show a booster vaccination having taken place within the last 12 months and must be signed off by a qualified Veterinary Surgeon. The certificate must show the booster having been administered as part of a course of vaccinations. Dog Vaccinations must safeguard against the following diseases: Distemper, Parvovirus, Hepatitis, Leptospirosis. We can accept Titre test results in place of Vaccination cards providing they are less than 1 year old and show a positive result for all core conditions. Please be aware that Leptospirosis cannot be titre tested.

Notification of Medical Conditions

If an animal has a medical condition of any sort we must be notified at the time of booking. If we have not been notified of such a condition or course of medication, we reserve the right to refuse admission. All dogs must be in good health unless otherwise agreed in writing with the centre manager. Any costs associated with veterinary care during the course of their stay is the sole liability of the owner and will be passed onto the owner. Dogs will not be released from our care until all outstanding costs have been settled. Additional nights' stay will be charged at £50 per night per dog.

Flea Treatments

All Animals must be covered by a known flea treatment, such as 'Frontline', 'Stronghold' or 'Advantage' before they are boarded. These products have varying lengths of effectiveness. Animals that arrive with fleas will be administered such a product and charged accordingly.

Worming

An effective Wormer, such as 'Drontal' or 'Panacure' must have been administered to any Dog or Cat prior to boarding. This should be taken at least a week before coming into the centre. Please check with your Veterinary Surgery on how long each product will protect your Pet.

Minimum Age

In normal circumstances we would operate a minimum age policy of 12 weeks.

Maximum Age

We operate a maximum age policy of 14 for standard, small and medium breeds. If a dog is a large / maxi / giant breed this maximum age may be exceeded at the discretion of the Managing Director. Any loss, illness or injury to elderly animals in our care is solely the liability of the owner. Fur Indoors Ltd trading accepts no liability.

Emergency Contact Numbers

On your Pet's arrival at the Centre you will be asked for an emergency contact telephone number and full address. This may be a friend, relative or neighbour. Should we be unable to contact you this person will become the main point of contact and will be responsible for decisions regarding your Dog(s)'s care which may include veterinary costs and make decisions for treatments recommended by a vet including the decision to euthanize in exceptional circumstances if advised by a Vet. This person MUST be in a position to collect your dog(s) should the need arise.

Diets

When you arrive at the Centre you will be asked what your Pet is fed on. You are responsible for providing enough food for your Dog(s)'s visit; in its entirety. Should your dog run out of the food which you have provided before the conclusion of their holiday, they will be fed with a high quality food of our choice and you will be charged a fee of £5 per day. Food must be provided in a re-sealable container or individually packaged per meal. We cannot accept bags of food which do not have a proper closure mechanism.

Bedding

We supply beds, bowl and toys for your dogs. If you bring any bedding or personal items any damage to these items is at the risk of the owner. We cannot be held responsible for any damage or loss to these items. Do not bring bowls unless there is a special need such as a spaniel bowl.

Pet Taxi Service

We may be able to collect and deliver your Pet from your house if specifically requested at the time of booking.

This service is only operated on weekdays and at our discretion. An additional charge will be applied, the price is dependent on location. If a wasted journey has been made due to your late return, we reserve the right to apply an additional charge.

Washing / Grooming

Grooming can be pre-booked with our Groomer on 07791 675599. An additional charge will be associated with this service, the price being dependant on size / breed etc. It should be noted that washes will not be done unless the Animal Owner has specifically requested this service. It should also be noted that grooming appointments must be booked in ADVANCE as it is unlikely that there will be an available grooming appointment if you request this on arrival.

Basis of Charging

We operate a 24 hourly charging system from when your Dog is booked to arrive at the centre. Late collection will result in additional charges.

Should an owner fail to collect their dog at the agreed date and time without reasonable notice a charge of £50 per night, per dog will be applied. Reasonable notice shall be considered as 10 working days. Exceptions may be made at the discretion of the Managing Director of Fur Indoors Ltd in the event of extenuating circumstances. Extenuating circumstances will be decided upon by the Managing Director of Fur Indoors Ltd.

Should an owner fail to collect their dog after the agreed term of stay; for a period of 7 nights, without communication; ownership of the dog will be assumed and steps will be taken to rehome the dog. The owner shall remain liable for the £50 per night charge for however long it takes to find suitable accommodation for the dog. Suitable accommodation is at the discretion of the Managing Director of Fur Indoors Ltd.

Periods of Boarding

If a pet is collected before the date of collection previously advised, we reserve the right to charge for the previous full period intended. The date initially agreed will prevail. This is because we can only take other bookings for periods that have not been booked by others. It will be highly likely that we would have turned away other prospective customers for the day/days in question.

Deposits

All customers will be required to pay a non refundable 50% deposit at the time of booking. This deposit is non-refundable and non-transferable. All deposits must be paid at the time of booking by either debit card, cash or credit card. Credit card payments are subject to an additional charge of 50p per transaction.

Balance of Fees

The outstanding balance for the period of boarding booked is payable in full upon arrival. We accept all major credit cards except for American Express. We also accept cash. We require a valid debit or credit card to be held securely on file during your dog's stay. We can delete this payment information upon request after departure and once any outstanding fees have been settled.

Temperament and Relevant Information

It is YOUR responsibility to ensure that we are informed correctly about your dog's temperament, play style, sociability, history of jumping, etc. Please ensure that the person checking in your dog at our facility is aware of everything that we will need to know. This is to ensure the safety and comfort of your dog and our team.

Late Cancellation Charge

We reserve the right to charge for the whole period originally booked in the event of late cancellation, nonattendance/arrival, or late adjustment to the original period booked. Late cancellation is defined as less than one calendar month before the boarding period is due to commence.

Aggressive / Destructive Temperaments

We do not encourage animals with aggressive or destructive temperaments. In cases where animals are left that prove to be aggressive towards other animals or staff, or destructive to our facilities, we will contact you to arrange their collection. All damage caused by an animal to any area will be chargeable to the Animal Owner.

Exceptions in this instance can be made at the discretion of the Managing Director. Should the dog be attending on a Behaviour Modification Course as part of the boarding arrangement this must be pre-arranged with the Centre.

Dogs showing aggression towards humans WILL NOT be accepted under any circumstances.

Neutering

All dogs in our care over 18 months of age should be neutered or spayed. No bitches in heat will be accepted.

Value Added Tax

All prices quoted and charged include VAT at the current rate.

Payment

We accept Debit Cards, Credit Cards or Cash. We DO NOT accept American Express.

A 50% deposit is required at the time of booking. No booking can be completed without a deposit of 50%, spaces will not be held. This deposit is NON-REFUNDABLE and non transferable. The balance of the payment due must be paid on arrival. Failure to settle the outstanding balance will result in your dog being refused accommodation.

FID Boarding ASSESSMENT PAPERWORK

Opening Hours

It would be greatly appreciated if customers could collect their Dog(s) at least half an hour before we close to the public and drop off their dog at least half an hour after we open to the public.

SUMMER HOURS

Monday-Thursday

8.00am-8.00pm

Fridays

8.00am-6.00pm

Saturdays and Sundays

10.00am – 4.00pm

Bank Holidays

Sunday Hours

CLOSED TO THE PUBLIC FOR ARRIVAL DEPARTURE.

Christmas Day

Boxing Day

New Years Day

Dogs staying during the festive period MUST arrive by 4pm on December 24th and may not be collected until December 27th. Dogs staying during the New Year period must arrive by 4pm on December 31st and may not be collected until January 2nd. All nights are payable by the owner of the dog.

Additional charges apply to the following dates:

December 24th, 25th, 26th, 31st

January 1st