1643 Josephine Training

Maintenance User Guide

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How to Login

After receiving the automated activation email and creating your account you will have access to **THE HIVE Management Dashboard**. The HIVE Management Dashboard is accessible via any device using your web browser. The Hive Management Dashboard login is found directly on the Busybee Automation Website.



This will direct you to choose which login you would like to access. Super Administrators and Maintenance Supervisors will choose "**Hive Management Login**" to have access to the full Hive dashboard. Has Access and Temporary Access users will select "**Has Access Login**" to enter our quick access module to lock/unlock doors.



These are the separate login pages you will be directed to depending on the login you select

Has Access Login

Hive Management Login





This is the Quick Access Module Has Access and Temporary Users will use.

Busybee +						9
						Items per page: 25 💌 1 - 25 of 25 🦿 🖇
1643 Josephine	Floor 2	201				
O Door Lock						LOCKED
1643 Josephine	Floor 2	202				
O Door Lock						
1643 Josephine	Floor 2	203				
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Door Lock			Floor 2		201	
		LOCK		- 0 0	UNLOG	•

This is the Hive Management Dashboard **Super Administrators** and **Maintenance Supervisors** will see.

Dashboard	🐳 SYSTEM STATUS 🛈							
Alerts	Type #	Quantity =	Battery Operated	≑ Online ≑	Offline ¢	Pending Install	Units wit	h Alerts
Places		and the second			1 - 3 a 1 - 3 -		Info =	Critical
	Thermostat	116	0	27	0	89	0	0
s	Door Lock	116	24	0	0	92	0	0
inini.	Leak/Freeze Sensor	116	24	0	0	92	0	0
evices	Contact Sensor	116	20	0	0	96	0	0
nalytics	Wall Switch	4	0	3	0	1	0	D
	Gateway	8	0	7	1	0	0	1
nov esidents sers resets	ITHERMOSTAT ()	Mode	CLIMATE MODE	Percentage 🖨		CURRI	ENT THERMOSTAT ST	ATUS Percentage
esidents sers	THERMOSTAT ()							
esidents sers resets	THERMOSTAT	Cool	♦ Quantity ♦ 25	22%		Mode Cooling	Quantity	Percentage
esidents eers resets	THERMOSTAT ()	Cool Heat	Quantity 25 0	22% 0%	0	Mode Cooling Heating	Quantity 13 0	Percentage
esidents sers	THERMOSTAT O	Cool Heat Auto		22% 0% 0%	0	Mode Cooling Heating Idle	 ♦ Quantity 13 0 14 	Percentage : 11% 0% 12%
esidents sers resets vications ettings	THERMOSTAT	Cool Heat Auto Off	♥ Quantity ♥ 25 0 2	22% 0% 0% 2%	0	Mode Cooling Heating Idle Dehumidifying	Ouantity 13 0 14 0	Percentage 11% 0% 12% 0%
usidents sers resets reations rttings	THERMOSTAT ()	Cool Heat Auto Off Aux heat	♥ Quantity ♥ 25 0 2 0	22% 0% 0% 2% 0%	0	Mode Cooling Heating Idle	 ♦ Quantity 13 0 14 	Percentage : 11% 0% 12%
esidents sers resets pations	THERMOSTAT	Cool Heat Auto Off	♥ Quantity ♥ 25 0 2	22% 0% 0% 2%	0	Mode Cooling Heating Idle Dehumidifying	Ouantity 13 0 14 0	Percentage 4 11% 0% 12% 0%
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usidents Hers Hesets cations ttings staller	0	Cool Heat Auto Off Aux heat	♥ Quantity ♥ 25 0 2 0	22% 0% 0% 2% 0%	0	Mode Cooling Heating Idle Dehumidifying	Ouantity 13 0 14 0	 Percentage 11% 0% 12% 0%
usidents sers resets recations rttings staller	0	Cool Heat Auto Off Aux heat	♥ Quantity ♥ 25 0 2 0	22% 0% 0% 2% 0%	Last 48 Hours	Mode Cooling Heating Idle Dehumidifying Unknown	Ouantity 13 0 14 0	Percentage 4

The Hive Management Dashboard

Once your login information is entered, you will see THE HIVE Summary Page.



To the left, you will see various "Task Tabs"

ashboard	SYSTEM STATUS ①							-	
erts	Тура	¢ Quantity =	Battery Operated		Online 🌲	Offine ¢	Pending Install		rith Alerts
ices	Thermostat	116	0		27	0	89	Info =	Critica
	Door Lock	116	24		0	0	92	0	0
	Leak/Freeze Sensor	116	24		0	0	92	0	0
vices	Contact Sensor	116	20		0	0	96	0	0
	Wall Switch	4	0		3	D	1	0	0
alytics.	Gateway	8	0		7	1	0	0	1
ers essets	THERMOSTAT @	Mode Cool	CLIMATE MODE Cluantity = 25	Percéntage 🛊 22%			Mode Cooling	13	Percenta 11%
ers esets	THERMOSTAT @		Quantity			0	Mode	Quantity	Percenta 11%
ers esets cations	THERMOSTAT @	Cool Heat Auto	Quantity Countility Countries Countries	22% 0% 0%		0	Mode Cooling	Quantity 13	 Percenta 11% 0%
sers resets réations attings		Cool Heat Auto	Quantity C	22% 0% 0% 2%		0	Mode Cooling Heating Idle Dehumiaitying	 Quantity 13 0 14 0 	 Parcentag 11% 0% 12% 0%
esets reations		Cool Heat Auto Off Aux heat	 Quantity 25 0 0 2 0 0 	22% 0% 0% 2% 0%		0	Mode Cooling Heating Idle	 Quantity 13 0 14 	 Percentag 11% 0% 12%
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ers esets cations tuings staller	THERMOSTAT (2)	Cool Heat Auto Off Aux heat	 Quantity 25 0 0 2 0 0 	22% 0% 0% 2% 0%		0	Mode Cooling Heating Idle Dehumiaitying	 Quantity 13 0 14 0 	 Percenta 11% 0% 12% 0%
ers esets cations tuings staller	0	Cool Heat Auto Off Aux heat	 Quantity 25 0 0 2 0 0 	22% 0% 0% 2% 0%		0	Mode Cooling Heating Idle Dehumiaitying	 Quantity 13 0 14 0 	 Percenta 11% 0% 12% 0%

The top bar will indicate

the Management Company, The Property, and specific Buildings/Floors

Dashboard	SYSTEM STATUS ①							
Alerts	Type #	Quantity =	Battery Operated	≑ Online ≎	Offine +	Pending Install 🗢		ith Alerts
Places	Thermostat	116	0	27	0	89	Info =	Critical
29716-	Door Lock	116	24	0	0	92	0	0
	Leak/Freeze Sensor	116	24	0	0	92	D	D
Devices	Contact Sensor	116	20	0	0	96	0	0
Section .	Wall Switch	4	0	3	D	a	0	0
Analytics	Gateway	8	0	7	1	0	0	1
Residents	THERMOSTAT ()	Mode Cool	CLIMATE MODE Quantity + 25	Percentage		Mode		Percentage
Residents Users Presets	THERMOSTAT O	- Cool	Quantity	22%	0	Mode Cooling	Quantity 13	Percentage 11%
Residents Users Presets	THERMOSTAT O	Cool Heat	Quantity 25 0	22% 0%	0	Mode Cooling Heating	Quantity 13 0	Percentage 11% 0%
Residents Users	THERMOSTAT	Cool Heat Auto	Quantity Constraints Constraints	22% 0% 0%	0	Mode Cooling Heating Idle	Quantity 13 0 14	 Percentage 11% 0% 12%
Residents Users Presets Locations Settings	THERMOSTAT O	Cool Heat	Quantity 25 0	22% 0%	0	Mode Cooling Heating Idle Dehumidifying	 Quantity 13 0 14 0 	 Percentage 11% 0% 12% 0%
Locations	THERMOSTAT ()	Cool Heat Auto	Quantity	22% 0% 0% 2%	0	Mode Cooling Heating Idle	Quantity 13 0 14	 Percentage 11% 0% 12%
Residents Users Presets Locations Settings	THERMOSTAT O	Cool Heat Auto Off Aux heat	Quantity Quantity 25 0 0 2 0	22% 0% 0% 2% 0%	0	Mode Cooling Heating Idle Dehumidifying	 Quantity 13 0 14 0 	 Percentage 11% 0% 12% 0%
Residents Users Presets Locations Settings Installer	THERMOSTAT ()	Cool Heat Auto Off Aux heat	Quantity Quantity 25 0 0 2 0	22% 0% 0% 2% 0%	0	Mode Cooling Heating Idle Dehumidifying	 Quantity 13 0 14 0 	 Percentage 11% 0% 12% 0%
Residents Users Presets Locations Settings	THERMOSTAT ()	Cool Heat Auto Off Aux heat	Quantity Quantity 25 0 0 2 0	22% 0% 0% 2% 0%	0	Mode Cooling Heating Idle Dehumidifying	 Quantity 13 0 14 0 	 Percentage 11% 0% 12% 0%

The top bar will indicate

the Management Company, The Property, and specific Buildings/Floors

b쯔 Dashboard	SYSTEM STATUS ①	Showing 4 of 4 buildings for the 1643 Josephine property	
.ậ Alerts	Type	III All III Floor 2	Battery Operated
III Places	Thermostat	II Floor 3	0
DIAGNOSTICS	Door Lock		24
	Leak/Freeze Sensor	🗓 Floor 4	24
E Devices	Contact Sensor	I Floor 5	20
	Wall Switch	4	0
🔟 Analytics	Gateway	8	0
ADMINISTRATION			
密 Residents	🕑 THERMOSTAT 🛈		

The first summary you will see is the System Status Section

Dashboard	SYSTEM STATUS ①								
Alerts	Type \$	Quantity =	Battery Operated		Online ≑	Offine ¢	Pending Install 🗢 🗢		vith Alerts
Places	Thermostat	116			07	0	20	Info =	Critical
	Door Lock	116	0 24		27	0	89 92	0	0
165	Leak/Freeze Sensor	116	24		0	0	92	0	0
Devices	Contact Sensor	116	20		0	0	96	0	0
and a second second	Wall Switch	4	0		3	D	4	0	0
Analytics.	Gateway	8	0		7	1	0	0	71.
Residents	THERMOSTAT ()	Mode — Cool	CLIMATE MODE Quantity = 25	Percentage 22%			Mode		Percentage
Residents 🖉	THERMOSTAT ()	Mode Cool Heat Auto	fastin an tet	Percentage 22% 0% 0%		0	in the second se		
Residents Users Presets Locations	THERMOSTAT @	- Cool - Heat	Cuantity Council Counc	22% 0%		0	Mode Cooling Heating	Quantity 13 0	Percentage 11% 0%
Residents Users Presets Locations Settlings	THERMOSTAT ()	Cool Heat Auto Off Aux heat	 Quantity 25 0 0 2 0 0 	22% 0% 0% 2% 0%		0	Mode Cooling Heating Idle	 Quantity 13 0 14 	 Percentage 11% 0% 12%
Residents Settings Installer	THERMOSTAT ()	Cool Heat Auto	Cuantity Constant	22% 0% 0% 2%		0	Mode Cooling Heating Idle Dehumidifying	 Quantity 13 0 14 0 	 Percentage 11% 0% 12% 0%
Residents Social	THERMOSTAT @	Cool Heat Auto Off Aux heat	 Quantity 25 0 0 2 0 0 	22% 0% 0% 2% 0%		0	Mode Cooling Heating Idle Dehumidifying	 Quantity 13 0 14 0 	 Percentage 11% 0% 12% 0%
Residents Users Presets Locations Settings Installer FAQ	THERMOSTAT (2)	Cool Heat Auto Off Aux heat	 Quantity 25 0 0 2 0 0 	22% 0% 0% 2% 0%		0	Mode Cooling Heating Idle Dehumidifying	 Quantity 13 0 14 0 	 Percentage 11% 0% 12% 0%

The first summary you will see is the System Status Section

Туре		Quantity ≑	Battery Operated 💠	Online 💠	Offline 💠	Pending Install 💠 —	Units with Alerts		
type	•	Quantity	Battery Operated +	onine 👻	Omine -	Pending Install	Info 🗢	Critical	
Thermostat		116	0	27	0	89	0	0	
Door Lock		116	24	0	0	92	0	0	
Leak/Freeze Sensor		116	24	0	0	92	o	0	
Contact Sensor		116	20	0	0	96	0	0	
Wall Switch	1	4	0	3	0		0	0	
Gateway		8	0	7	1	0	0	1	

This is a real-time summary of devices configured for your property. You will be able to see connectivity status and active alerts for each device.

Next, directly below System Status, is the Thermostat Section

Busybee C IETC -🛛 1643 Josephine 🛫 圓 All マ cogbum@ietsystems.com 😩 SYSTEM STATUS () Units with Alerts Battery Operated Online Offine Type Quantity Pending Install Critical Thermostat 116 0 27 0 89 0 0 24 0 0 92 0 Door Lock 116 0 Leak/Freeze Sensor 116 24 0 0 92 D 0 Contact Sensor 116 20 0 0 96 0 0 Wall Switch 4 0 3 0 á. 0 0 0 7 Gateway 8 1 0 0 1 THERMOSTAT ① CLIMATE MODE CURRENT THERMOSTAT STATUS Mode . Quantity ٠ Percentage 🖨 Mode • Quantity Percentage . 25 22% - Cool - Cooling 13 11% 0% - Heat 0 - Heating 0 0% 0 0% Auto Idle 14 12% - Off 2% 2 - Dehumidifying 0 0% 0% - Aux heat 0 - Unknown 89 77% - Unknown 89 77% UNITS ABOVE AVERAGE RUNTIMES ③ 50 Last 48 Hours 🗢 Avg. hr/day 40 Cumulative Runtime Hours Hours Location % Value - Floor 2 - 225 45.00 93.75% am 30

- Floor 2 - 208

45.00

93.75%

Next, directly below System Status, is the Thermostat Section



This section enables you to monitor all your thermostats in one convenient place.

- The **Climate Mode** pie chart shows you the number of units set to each specific climate mode.
- The **Current Thermostat Status** pie chart shows you the total number of units currently running with their specific status.

Next, directly below Thermostat Section, is the Units Above Average Runtimes



Units Above Average Runtimes



The Units Above Average Runtimes section indicates all units that exceed average runtime of the property. The Y-axis shows the runtime.

Units Above Average Runtimes



The scale can be adjusted to display total cumulative time or the average per hours per day according to the selected evaluation period.

Next, directly below Units Above Average Runtimes, is the Hours Of Runtime Per Cycle

	Ξ S IETC * S 1643 Josephine * All *			cogbum@ietsystems.com 🤤
🗠 Dashboard				
Alerts				
III Places	UNITS ABOVE AVERAGE RUNTIMES			
	50		ast 48 Hours ອ	Cumulative Avg. hr/day
Devices	ي 40		Location + p	Cumulative + % Value +
14 Analytics	30 47 - Floor 2 - 208		And the second se	47.00 97.92%
	E 30 47 - Floor 2 - 208		Floor 2 - 225	47.00 97.92%
	⁶⁶ 20	The second second second second		32.00 66.67%
密 Residents				31.00 64.58% 23.00 47.92%
28 Users			FIDDE 2 - 223	23.00 41.32.70
占 Presets				
Locations	COOLING - HOURS OF RUNTIME PER CYCLE (Last 48 Hours)	HEATING - HOURS OF RUNTIME PER CYCLE (Last 48 Hours)	C DEHUMIDIFYING - HOURS	OF RUNTIME PER CYCLE (Last 48 Hours)
Settings	45.8h	No Data		No Data
65 Installer	4.3h			
	0.6h			
	0.2n			
自 FAQ	0.Ph 0.ph			
💷 User Guide	0.lh 0.lh			
	0.th			
🐨 Contact Us	0.h			
	0.1h			
	0.th			
	ah			

Next, directly below Units Above Average Runtimes, is the **Hours Of Runtime Per Cycle**

In the Hours Of Runtime Per Cycle it is set to display the last 48 hours and is divided by set climate mode. You can hover over each line item to see the apartment number that corresponds with the specific data.

	45.8h
loor 2 - 201, 4.3h	
IETC - 1643 Josephine - 2.4h	
1.5h	
0 <mark>6</mark> h	
0. <mark>2</mark> h	
0. <mark>2</mark> h	
0. Ih	
0. l h	
0. <mark>1</mark> h	
0. l h	
0. Ih 🚽	
0. <mark>1</mark> h	
0. l h	
0.lh	

Archived Reports



To access reports, select Archived Reports in the left Task Tab

	🚍 💽 Busybee 🔹 💿 1643 Josephine 🔹						cogbu	im®ietsystems.com 😫
년 Dashboard	SYSTEM STATUS O		-					
🗘 Alerts	Type #	Quantity \$	Battery Operated	¢ Online ¢	Offline \$	Pending Install \$	Units with	n Alerts
I Places							Info =	Critical =
	Thermostat Door Lock	116	0 27	26 0	1	89	0	2
	Leak/Freeze Sensor	114	24	0	0	90	0	0
Devices	Contact Sensor	114	21	0	0	93	0	0
	Wall Switch	90	0	30	11	49	0	
Lui Analytics	Gateway	8	0	5	3	0	0	3
Archived Reports								
ADMINISTRATION 1829 Residents	THERMOSTAT O		CLIMATE MODE			CURRE	ENT THERMOSTAT STA	ATUS
යි. Users		Mode		Percentage 🗢		Mode	Quantity	Percentage
December 1		- Cool	3	3%		- Cooling	0	0%
실 Presets		- Heat	20	17%		Heating	5	4%
Locations		- Auto	0	0%		- Idle	21	18%
		Off Aux heat	3	3%		- Dehumidifying	0	0%
Settings		- Unknown	90	78%		Unknown	90	78%
/> Installer		on the second seco						
D History								
😆 Bulk jobs	Q UNITS ABOVE AVERAGE RUNTIMES ①							
	40				Last 48 Hours	e Cu	mulative Avg. hr/d	ay
🖹 FAQ	ø 30					Cumulative		
🗊 User Guide	20 20	-			- 11	Location Floor 2 - 215 Cumulative Runtime Hour 31.00	s ◆ % Value ◆ 64.58%	

16.00

- Floor 2 - 221

33.33%

This is the Archived Reports Page. All reports are generated on a weekly basis and can be identified by the date to the right of the report

	= 🕑 Busybee -		cogbum@ietsystems.com 😌
🗠 Dashboard	Archived Re	ports	C 🛛
. Alerts	Contraction of the		
	Alerts	Weekly report of critical Alerts	12/06/2020 the week of
Devices	Units in Need	Weekly report of units that may need servicing	12/06/2020 the week of DOWNLOAD
Archived Reports	Alerts. pame	Weekly report of critical Alerts description	11/29/2020 the weak of DOWNLOAD
ADMINISTRATION 왕 Residents	Units in Need	Weekly report of units that may need servicing description	11/29/2020 the week of DOWNLOAD
음 Users 옵 Presets	Alerts	Weekly report of critical Alerts	11/22/2020 The weak of DOWNLOAD
 Locations Settings 	Units in Need	Weekly report of units that may need servicing description	11/22/2020 the week of DOWNLOAD
(³ Installer	Alerts	Weekly report of critical Alerts description	11/15/2020 the week of DOWNLOAD
り History き Bulk jobs	Units in Need	Weekly report of units that may need servicing description	11/15/2020 the weak of DOWNLOAD
	Alerts	Weekly report of critical Alerts	11/08/2020 The Wellk of DOWNLOAD
 User Guide ④ Contact Us 			Items per page: 25 - 1 - 25 of 64 🗸 🗲

To download a report, select the "Download" button to the right of each report

	≡ 🕑 Busybee -	© 1643 Josephine → 🔲 All →		cogburn@ietsystems.com 🕃
🗠 Dashboard	Archived Re	ports		C E
Ω Alerts				
Places	Alerts	Weekly report of critical Alerts	12/06/2020 The week of	DOWNLOAD
Devices	Units in Need	Weekly report of units that may need servicing	12/06/2020 the week of	DOWNLOAD
🔟 Analytics	3.2			
Archived Reports	Alerts	Weekly report of critical Alerts description	11/29/2020 the weak of	DOWNLOAD
DMINISTRATION 양태 Residents	Units in Need	Weekly report of units that may need servicing description	11/29/2020 the week of	DOWNLOAD
음 Users 옵 Presets	Alerts	Weekly report of critical Alerts	11/22/2020 The week of	DOWNLOAD
Locations	Units in Need	Weekly report of units that may need servicing description	11/22/2020 the week of	DOWNLOAD
3 Settings ⁹ Installer	Alerts.	Weekly report of critical Alerts	11/15/2020 The week of	DOWNLOAD
D History # Bulk Jobs	Units in Need	Weekly report of units that may need servicing description	11/15/2020 the week of	DOWNLOAD
	Alerts	Weekly report of critical Alerts	11/08/2020 The wesk of	DOWNLOAD
FAQ User Guide	1.0			
Contact Us	1		Items per page: 25	▼ 1-25 of 64 <

The downloaded report will appear in a new tab where you can save and print

1643 Josephine / Data collected over 7 days, 12/06/2020 00:00 through 12/12/2020 23:59

ALERTS REPORT

Excessive Humidity:

Building	Unit	Highest Humidity Level	Current Humidity Level	Start date /time	Duration (until now)
Floor 2	219	77%	75%	12/11/2020 07:45	a day

Excessive Humidity – The excessive humidity alert indicates that the humidity level inside your unit has remained above 65% for 24h or more. Your HVAC is not removing moisture from the air effectively and that can make your unit feel warmer than it actually is.

High humidity for an extended period of time can be conducive to mold growth in the right circumstances. If a unit has humidity consistently over 65% and an ambient temperature at or above 80 °F, mold can begin to grow after 24h at these conditions. Excessive humidity alerts are usually triggered in warm weather climates and are sometimes indicative of a unit needing more insulation or a resident having left a door/window open.

Extreme Cold:

Nothing To See Here

No Extreme Cold alerts were found. Nice work!

Excessive Cold – To prevent damage due to freezing you can set an Extreme Cool Alert. This alert indicates that the internal temperature inside your unit stays below <THRESHOLD> 'F and is abnormally cold. This can alert can be caused by a wiring issue between the HVAC and thermostat, a unit that has the thermostat turned off or disconnected during a cold day, or a unit with a window/door that was left open erroneously.

Extreme Heat:

Nothing To See Here

No Extreme Heat alerts were found. Nice work!

Excessive Heat – To prevent damage due to excessive heat you can set an Extreme Heat Alert. This alert indicates that the internal temperature inside your unit remains above <THRESHOLD> *F and is abnormally warm. This alert can be caused by a wiring issue between the HVAC and thermostat, a failing HVAC that is blowing hot air when cold air is called for, a unit that has the thermostat turned off or disconnected during a hot day, or a unit with a window/door that was left open erroneously.

Excessive Runtime:

👃 Open in Acrobat

Reporting Examples

There are three weekly reports that are generated





Reporting Examples: Unresolved Alerts Report

Alerts are triggered when events happen that are outside of set thresholds determined by Maintenance Operations. These alerts are delivered instantly to specified recipients and can be viewed directly from The Hive Management Dashboard.

		1643 Josephine 🔹 🔲 All 👻					cogburn@ietsysten	ns.com 🙁
년 Dashboard	Alerts							SØ
	-							
Review Configure		Excessive Runtime	Floor 2 building	208 umit	19 hours	10/14/2020 02:50 PM	10/14/2020 02:50 PM Jass updated	
围 Places	¢ critical scous	Gateway Offline	Floor 3 building	Telco 2	a month duration	09/01/2020 11:06 AM	09/01/2028 11:06 AM	<i>.</i>
	resolved	Not Cooling sectors me	Floor 2.	208. unit	12 hours dension	10/14/2020 08:35 PM	10/15/2020 08:47 AM	
Line Analytics	resolved	Not Cooling directories	Floor 2 building	208	a minute Summer	10/14/2020 08:33 PM	10/14/2020 08:34 PM	(E)
	resolved	Not Cooling	Floor 2 Failding	208 uni	6 hours	10/14/2020 02:41 PM	10/14/2020 08:22 PM Inst updated	
왕 Residents 음 Users	a resolved	Excessive Runtime	Floor 2. builting:	201	an hour duration	10/14/2020 02:47 PM	10/14/2020 03:59 PM Micropatient	
읍 Presets	resolved	Not Cooling	Floor 2 building	201	11 minutes	10/14/2020 03:10 PM	10/14/2020 03:21 PM	
 Locations Settings 	resolved	Not Cooling	Floor 2	201	an hour	10/14/2020 01:47 PM	10/14/2020 02:58 PM	
19 Installer	resolved	Inefficient Unit	Floor 2	208	a day	10/13/2020 11:42 AM	10/14/2020 11:38 AM	-
HELF	resolved	Not Cooling	Floor 2	208 unit	4 hours	10/14/2020 07:34 AM	10/14/2020 11:37 AM	

Reporting Examples: Unresolved Alerts Report

Once the appropriate action is taken, the alert can be selected as "resolved".

		1643 Josephine 🔹 🔲 All 🔹					cogburn@ietsystem	ns.com 😫
🗠 Dashboard	Alerts							00
Review Configure	¢ critical status	Excessive Runtime	Floor 2. building	208 	19 hours	10/14/2020 02:50 PM created at	10/14/2020 02:50 PM lassupplated	\odot
Places	¢ critical	Gateway Offline alert raises	Floor 3 building:	Telco 2	a month durations	09/01/2020 11:06 AM	09/01/2020 11:06 AM	-
	resolved	Not Cooling slertmore	Floor 2 boundary	208 Unit	12 hours danadory	10/14/2020 08:35 PM	10/15/2020 08:47 AM	-
 Devices Analytics 	resolved	Not Cooling	Floor 2'	208	a minute	10/14/2020 08:33 PM	10/14/2020 08:34 PM	

19 hours	10/14/2020 02:50 PM	10/14/2020 02:50 PM	
duration	created at	last updated	
a month	09/01/2020 11:06 AM	09/01/2020 11:06 AM	resolve

Reporting Examples: Unresolved Alerts Report

Any alerts that were not resolved and left outstanding for that week are reported on the weekly unresolved alerts report.



Reporting Examples: Critical Alerts Report

Critical Alerts are those that need immediate attention: Excessive Humidity, Extreme Cold, Extreme Heat, Excessive Runtime, Unit Not Heating, Unit Not Cooling, Inefficient Cooling/Heating Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

Excessive Runtime:						
Building	Unit	Runtime Threshold	Total alert counts*	Avg. Runtime per event		
Floor 2	210	3 hours	1	4 days		
Floor 2	208	3 hours	2	3 days		
Floor 2	227	3 hours	2	3 days		
Floor 2	217	3 hours	2	9 hours		

Reporting Examples: Critical Alerts Report

Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

Unit Not	Cool	ling:
-----------------	------	-------

Building	Unit	Setpoint/Ambient Temp	Start date /time	Duration (until now)
Floor 2	227	70°F / 74.3°F	01/19/1970 13:06	7 hours
Floor 2	208	63°F / 76.1°F	01/19/1970 13:05	11 hours
Floor 2	210	62°F / 77°F	01/19/1970 13:05	19 hours

Unit Not Cooling – Units where the setpoint is not reached after 2h+, or when the ambient temperature keeps rising even while cooling is engaged, trigger the Unit Not Cooling Alert. This may be causedby an issue with the HVAC (coil needs cleaning or filter needs replacement, etc.), or there may be an environmental issue in that unit (window/door open, window/door needs sealing or weather stripping) since the system is trying to cool and the set point is not being reached. The resident in the room may also be setting a set point that is unobtainable based on the environmental weather conditions in your area.

Reporting Examples: Critical Alerts Report

Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

Inefficient Cooling/Heating:

Building	Unit	Runtime During Period	Period	Start date /time
Floor 2	210	62°F / 77°F	a day	3 days
Floor 2	208	63°F / 76.1°F	a day	2 days
Floor 2	227	70°F / 74.3°F	a day	2 days

Inefficient Cooling/Heating – Except when the weather is extremely hot or cold, the average well-serviced HVAC will still run for close than half a day to maintain its setpoints. Units where the percentage of runtime during a certain duration exceed the set thresholds trigger the Inefficient Unit alert. By default, this alert will trigger any time the unit runs more than 65% of the time over any 24h period. This may be caused by an issue with the HVAC (coil needs cleaning or filter needs replacement, etc.), or there may be an environmental issue in that unit (window/door open, window/ door needs sealing or weather stripping).. The resident in the room may also be setting a set point that is unobtainable based on the environmental weather conditions in your area.

Reporting Examples: Units in Need Report

This weekly report indicates units that may need to be serviced. This is based on: Greater than 12 hours of consecutive runtime, Units consistently not reaching set-point, Units with the most Cycles, Inefficient Cooling/Heating, Units with the longest Average Cycle Time, Units with the most Alerts triggered, Units with Auxiliary Heat

Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

Building	Unit	Start date /time	Duration
Floor 2	210	10/07/2020 15:59	4 days
Floor 2	227	10/05/2020 18:07	3 days
Floor 2	208	10/05/2020 03:18	3 days
Floor 2	217	10/09/2020 19:26	17 hours

Excessive Runtime – The units listed above had sessions of extended consecutive runtime. These units are running less than optimally. You may need to service these units and apply preventative maintenance. A unit with excessive runtime can generate a high energy expenditure in addition to potential damages to the equipment. If you have a unit constantly triggering Excessive Runtime alerts it is likely the setpoint they are trying to achieve is unobtainable based on the environmental conditions, the HVAC may need some routine maintenance such as coil cleaning or a new filter, or the HVAC is undersized for the unit.

Reporting Examples: Units in Need Report

Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

Units consistently not reaching set-point:

Building	Unit	Unit not Heating Alert Total	Unit not Cooling Alert Total	Start date /time
Floor 2	227	-	22	10/04/2020 00:31
Floor 2	210	-	22	10/07/2020 15:59
Floor 2	208	-	21	10/05/2020 03:18
Floor 2	225	-	18	10/04/2020 03:39
Floor 2	217	-	3	10/09/2020 19:26

Set-point Unreachable – Units where the setpoint is not reached after 2h+, or when the ambient temperature keeps going in the opposite direction of the climate mode, trigger the Unit Not Heating/Cooling Alert. This may be caused by an issue with the HVAC (coil needs cleaning or filter needs replacement, etc.), or there may be an environmental issue in that unit (window/door open, window/door needs sealing or weather stripping) since the set point is not being reached. The resident in the room may also be setting a set point that is unobtainable based on the environmental weather conditions in your area.
Reporting Examples: Units in Need Report

Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

Building	Unit	Amount of Cycles	Average Cycle Time
Floor 2	211	13	0.1 h
Floor 2	218	9	0.1 h
Floor 2	215	7	0.0 h
Floor 2	221	7	0.0 h
Floor 2	224	7	0.0 h
Floor 2	203	6	0.0 h
Floor 2	209	6	0.0 h
Floor 2	219	6	0.0 h
Floor 2	220	6	0.0 h
Floor 2	228	5	0.0 h

Units with the most Cycles

Units with the most Alerts triggered:

Building	Unit	Amount of Alerts	Average Resolution Time
Floor 2	227	24	9 hours
Floor 2	208	23	11 hours
Floor 2	210	22	2 hours
Floor 2	225	18	8 hours
Floor 2	217	5	7 hours
Floor 2	206	2	2 hours
Floor 2	222	1	2 days
Floor 2	219	1	20 hours
Floor 2	207	1	3 hours
Floor 2	221	1	6 minutes

Analytics



Select "Analytics" in the left Task Tab

	Susybee *) 🔲 All 🖛					cogbi	um@ietsystems.co
Dashboard	🐳 SYSTEM STATUS 🛈							
Alerts							Units wit	h Alerts
Places	Type ‡	Quantity \$	Battery Operated	Online ‡	Offline \$	Pending Install	Info ‡	Critical
lucca	Thermostat	116	0	26	1	89	0	2
3	Door Lock	114	27	0	0	87	0	0
	Leak/Freeze Sensor	114	24	0	0	90	0	0
evices	Contact Sensor	114	21	0	0	93	0	0
al the	Wall Switch	90	0	30	11	49	0	11
nalytics	Gateway	8	0	5	3	0	0	3
esidents sers	THERMOSTAT ()	Mode Cool	3	entage ≑ 3%		Mode Cooling	0	Percentage
esidents sers resets ocations		Cool Heat Auto Off	Cluantity Per 3 20 0 3 3 3	3% 17% 0% 3%	0	Mode Cooling Heating Idle Dehumidifying		 Percentage 0% 4% 18% 0%
esidents sers resets pocations	THERMOSTAT ()	Cool Heat Auto	Ouantity Per 3 20 0 0	3% 17% 0% 3%	0	Mode Cooling Heating Idle	Quantity Control	 Percentage 0% 4% 18%
esidents sers resets potions ettings		Cool Heat Auto Off Aux heat	Quantity Per 3 20 0 3 3 0	3% 17% 0% 3%	0	Mode Cooling Heating Idle Dehumidifying		 Percentage 0% 4% 18% 0%
esidents sers resets ocations ettings staller		Cool Heat Auto Off Aux heat	Quantity Per 3 20 0 3 3 0	3% 17% 0% 3%	0	Mode Cooling Heating Idle Dehumidifying		 Percentage 0% 4% 18% 0%
esidents sers resets ocations ettings staller istory		Cool Heat Auto Off Aux heat	Quantity Per 3 20 0 3 3 0	3% 17% 0% 3%	0	Mode Cooling Heating Idle Dehumidifying		 Percentage 0% 4% 18% 0%
esidents sers resets ocations ettings istaller istory	0	Cool Heat Auto Off Aux heat	Quantity Per 3 20 0 3 3 0	3% 17% 0% 3%	Last 48 Hours	Mode Cooling Heating Idle Dehumidifying Unknown	 Quantity 0 5 21 0 90 	Percentage 4 0% 4% 18% 0% 78%
esidents sers resets pocations staller istory ulk Jobs		Cool Heat Auto Off Aux heat	Quantity Per 3 20 0 3 3 0	3% 17% 0% 3%	Last 48 Hours	Mode Cooling Heating Idle Dehumidifying Unknown		Percentage 4 0% 4% 18% 0% 78%
tesidents Jsers Presets ocations ettlings installer History		Cool Heat Auto Off Aux heat	Quantity Per 3 20 0 3 3 0	3% 17% 0% 3%	Last 48 Hours	Mode Cooling Heating Idle Dehumidifying Unknown	Quantity O	Percentage 4 0% 4% 18% 0% 78%

Use the top bar to narrow down the unit/units you would like to analysis



Use the drop-down menus to change the variables you would like to compare



Then select the time frame to include in the analysis



Once you have selected the time frame, select apply



How To Lock/Unlock Doors Using The HIVE Dashboard

Differences between "Has Access" and other User Types

The differences between "Has Access" Users and all other User Types such has "Super Administrator", or "Maintenance Supervisor" are where to login and how to lock/unlock doors using the dashboard.

In this demonstration we will show both methods.



Lock/Unlock Doors Using The Has Access Dashboard

Step 1. Select the floor and unit you would like the access

Busybee *	● 1643 Josephine				umasi11997@gmail.com 🖨
					Items per page: 25 🔹 1 - 25 of 27 < 🕻
1643 Josephine	Floor 2	201			
O Door Lock					
1643 Josephine	Floor 2	202			
O Door Lock					
1643 Josephine	Floor 2	203			
O Door Lock					
1643 Josephine	Floor 2	204			
O Door Lock					
1643 Josephine	Floor 2	205			
Device Name			Building	Unit	
		1008		(M.20G);	

Step 2. Select the door lock

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		Items per page: 25 💌 1 - 1 of 1 < 🕅
1643 Josephine Floor 2 202		
O Door Lock		
Device Name	Building	Unit
		.inudak

Step 3. Once the door lock is selected the lock/unlock buttons will become clickable. Select the action you would like to occur.

(* • • Ellor 2 • 202 •			umasi11997@gmail.com 😫
			Items per page: 25 💌 1 - 1 of 1 < 5
1643 Josephine Floor 2 202			
O Door Lock			
Door Lock	Floor 2	202	
	ск		UNLOCK
			ONLOCK

The door lock will initiate and the status on the right of the device bar will update.

(• • • III Floor 2 • IIII 202 +			umasi11997@gmail.com 😫
			Items per page: 25 💌 1 - 1 of 1 < 🔖
1643 Josephine Floor 2 202			
O Door Lock			
Door Lock	Floor 2	202	
LOCK		UNLOCK	

Lock/Unlock Doors Using The HIVE Dashboard

Step 1. Select "Devices" from the left side task tab



Step 2. Select the floor of the unit in the tab above.

	E 🕑 Busybee 🕶) 💿 1643 Joseph	ine 🔹 🔲 Ali 🔹						cogburn@ietsystems.com
i≝ Dashboard	🔽 🋪 Devi	ces							+ 2 0
Places	1643 Josephine	Floor 2	201						
	Thermostat	43 mode id	GW-Closet 203 a4cte05c						ID: 02c49be (D ···· MAKE: honeywell MODEL: TH63202W2003
네 Analytics	1. 1	heating	💩 heat	68 73° # 52 8 -	44%	12/14/2020 01:38 pm	e good		12/07/2020 09:15 am modified on
Archived Reports									
ADMINISTRATION	O Door Lock	47 node id	GW-Closet 203 a4c1e05c, D						ID: 683cb1f5() *** MAKE: kwikset MODEL: SMARTCODE888
왕 Residents 음원 Users		unlocked				12/14/2020 01:20 pm	good		12/14/2020 01:20 pm modified on
옵 Presets									
Locations	 Leak/Freeze Sensor 	50 node id	GW-Closet 203 a4c1e05c D						ID: 02c974cd[2 *** MAKE: sensative MODEL: STRIPSDRIP
☑ Settings	1.	idle				12/07/2020 01:42 pm	e good	- ÷	09/03/2020 08:39 am modified on
🔑 Installer									
ා History	Contact Sensor	48 node Rt	GW-Closet 203 a4c1e05c						ID: 02c9c43b[0 ···· MAKE: sensative MODEL: DWSTRIPS
d Bulk Jobs		closed				12/07/2020 01:42 pm	e good		09/03/2020 07:25 am modified on
		1000							
₿ FAQ	🕒 Entry Light	101	GW-Closet 203 a4c1e05c 🗘						ID: 10cddde [0] ····
 User Guide Contact Us 	THE TWO							Itéms per page: 25	5 ▼ 1-25 of 556 < >

Step 3. Select the filter drop down



Step 4. Check "Door Lock"

		Floor 2 🔹 🕴 💷	All +						cogburn@ietsystems.	.com 🙁
년 Dashboard	🔽 🛪 Devid	ces								
↓ Alerts	Filter Devices	×								
Places		2	201							
	thermostat									
DIAGNOSTICS	door lock								ID: 02c49be D	
Devices	thermostat controller		GW-Closet 203 a4c1e05c						ID: 02c49be D MAKE: honeywell MODEL: TH6320ZW2003	
	audio detector leak/freeze sensor		1.0	68 73° # 52 % -		12/14/2020		- 4	12/07/2020 09:15 am	
Lill Analytics	contact sensor	ng	👌 heat	00 68° 0 32 53 -	44%	01:38 pm	good		modified on	
Archived Reports	motion sensor	0								
ADMINISTRATION	wall switch		GW-Closet 203 a4c1e05c []						ID: 683cb1f5() MAKE: kwikset MODEL: SMARTCODE888	
	outlet		gateway						MODEL: SMARTCODE888	
얨 Residents	gateway					12/14/2020			12/14/2020 01:20 pm	
윤용 Users	generic	L :ked				01:20 pm	good 🦳		modified on	
	online	0								
읍 Presets	offline		GW-Closet 203 a4c1e05c						ID: 02c974cd[0 MAKE: sensative	•••
Locations	pending install		gateway						MODEL: STRIPSDRIP	
☑ Settings						12/07/2020			09/03/2020 08:39 am	
		idle				01:42 pm) good		modified on	
& Installer										
19 History	O Contact Sensor	48	GW-Closet 203 a4c1e05c						ID: 02c9c43b(D MAKE: sensative MODEL: DWSTRIPS	
😅 Bulk Jobs	carles onion	Hody U	gateway						MODEL: DWSTRIPS	
S BUIK JODS						12/07/2020			09/03/2020 07:25 am	
	1	closed				01:42 pm	good		modified on	
自 FAQ										
	Entry Light	101	GW-Closet 203 a4c1e05c						ID: 10cddde() MAKE: ge	
🕮 User Guide	Wat We W							litime our page: 0		1.5
Contact Us								nems per page: 2	5 🔻 1 - 25 of 144	< >

This view is a good view option if you need access to several units

	=	🗏 Floor 2 🔻	All -	cogbur	m@ietsystems.com 😫
ළ Dashboard ධ Alerts	🔽 🖉 Dev	/ices			+ 2 🛛
圓 Places	1643 Josephine	Floor 2	201		
	O Door Lock	47 node #t	GW-Closet 203 a4cteosc.	ID: 683 MAKE: kwi MODEL: SM/	icb1f5(D ···· kset ARTCODE888
네 Analytics		unlocked		12/14/2020 01:20 pm 📼 good 12/14/2020 0 modified on	1:20 pm
	1643 Josephine	Floor 2	202		
음량 Residents 음동 Users	O Door Lock	9 node itt	GW-Closet 203 a4cteose	ID: 02ci MAKE: kwi MODEL: SM	be94 () ···· kset ARTCODE888
යා Users		locked		12/11/2020 04:14 pm 😑 good 11/18/2020 0 modified on	9:23 am
 Locations Settings 	1643 Josephine	Floor 2	203		
∂ Installer	O Door Lock	5 node id	GW-Closet 203 a4cte05c D	ID: 02ct MAKE: kvvi MODEL: SM/	f4647 D ···· kset ARTCODE888
う History st Bulk Jobs	1 2	locked		12/14/2020 11:16 am 📼 good + 11/30/2020 0 modified on	8:47 pm
HELP	1643 Josephine	Floor 2	204		
 □ User Guide 	O Door Lock			ID: 02d Items per page: 25 👻	Hc1a () ····

If you only need access to one unit then select the unit on the top tab

	=	🗏 Floor 2 🔹	All				cogburn@ietsystems	s.com
ප Dashboard ධ Alerts	V 🛪 Dev	vices					4	+ ℃ ∅
Deces	1643 Josephine	Floor 2	201					
	O Door Lock	47 node 41	GW-Closet 203 a4cte0sc.				ID: 683cb1f5() MAKE: kwikset MODEL: SMARTCODE888	-
ഥഥ Analytics		unlocked		12/14/2020 01:20 pm	good	*	12/14/2020 01:20 pm modified on	
	1643 Josephine	Floor 2	202					
음량 Residents 윤용 Users	O Door Lock	9 node itt	GW-Closet 203 a4c1e05c				ID: 02cbe94 (D MAKE: kwikset MODEL: SMARTCODE888	
ය Osers		locked		12/11/2020 04:14 pm	e good		11/18/2020 09:23 am modified on	
 Locations Settings 	1643 Josephine	Floor 2	203					
🖉 Installer	O Door Lock	5 nóide 1d	GW-Closet 203 a4c1e05c				ID: 02cf4647 () MAKE: kwikset MODEL: SMARTCODE888	-
⑤ History 로 Bulk Jobs	1	locked		12/14/2020 11:16 am	i good	1.1.1.1	11/30/2020 08:47 pm modified on	
HELP.	1643 Josephine	Floor 2	204					
 E FAQ E User Guide 	O Door Lock					Items per page: 2	ID: 02d1c1a ()	 < >

Step 5. Select the three dots to the right of the door lock device you would like to lock/unlock

		cogbum@ietsystems.com
년 Dashboard	🔽 🗵 Devices	+ C 🛛
🗘 Alerts –		
III Places	1643 Josephine Floor 2 202	
DIAGNOSTICS	O Door Lock 9 GW-Closet 203 #4c1e05c	ID: 02cbe94 [0] MAKE: kwikset MODEL: SMARTCODE888
Devices	12/11/2020	11/18/2020 09:23 am
년교 Analytics	locked 04:14 pm 📻 good	modified on
Archived Reports		
ADMINISTRATION		
密 Residents		
음요 Users		
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Locations		
☑ Settings		
D Installer		
D History		
<≓ Bulk Jobs		
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自 FAQ		
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Step 6. Select "edit"

	= • • • • B Floor 2 • Ban 202 •	cogbum@ietsystems.com
년 Dashboard 그 Alerts	🔽 🗷 Devices	+ 2 🗹
Places	1643 Josephine Floor 2 202	
	O Door Lock 9 GW-Closet 203 #4c1e05c	ID: 02cbe94, () ···· MAKE: kwikset MODEL: SMARTC(edit
🔟 Analytics	locked	12/11/2020 09:23 and
뿅 Residents		
옫 Users 占 Presets		
Locations		
☑ Settings Ø Installer		
ති History		
량 Bulk Jobs HELP		
自 FAQ		
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Locate the interface mode at the bottom of the menu

	= • • •	cogburn@ietsystems.com 🖨
년 Dashboard 수 Alerts	🔽 🗷 Devices	CANCEL
Places	1643 Josephine Floor 2 202	assignment Building
DWGNDSTICS	O Door Lock 9 GW-Closet 203 a4c1e05c	1643 Josephine - Floor 2 👻
년 Analytics	locked 12/11/2020 04:14 pm 📼 good	الع Floor 2 - 202 *
Archived Reports		device
왕 Residents		Name
용 Users 르 Presets		Type Door Lock
Output Locations		Muke Kwikset
 Settings Installer 		Madel
ී History		SMARTCODE888
e Bulkjobs		configuration
箇 FAQ		locked
 User Guide Contact Us 		

Step 7. Select locked/unlocked

	= • • • B Floor 2 • (m) 202 •	cogbum@ietsystems.com
Lea Dashboard	🔽 🤹 Devices	CANCEL
Places	1643 Josephine Floor 2 202	assignment
	Door Lock 9 GW-Closet 203: #4:1e05c	🛄 1643 Josephine - Floor 2 👻
Let Analytics	locked 12/11/2020 04:14 pm 😑 good	- Unit Isca Floor 2 - 202
		device
뿅 Residents		Name
옴 Users 瞐 Presets		Type Door Lock
Locations		Maike Kwikset
☑ Settings Ø Installer		Model SMARTCODE888
③ History st Bulk Jobs		
		configuration
🖹 FAQ		unlocked
<a> Contact Us 		

Step 8. Select submit to initiate the door lock action

	= • • • B Floor 2 • Man 202 •	cogburn@ietsystems.com 🤤
ළු Dashboard	🛛 💌 Devices	CANCEL
Alerts Image: Division of the second secon	1643 Josephine Floor 2 202	- Building 1643 Josephine - Floor 2
Devices	O Door Lock 9 GW-Closet 203 a4c1eosc	
Les Analytics	locked 12/11/2020 04:14 pm = good	Unit Im Floor 2 - 202 👻
Archived Reports		device
ADMINISTRATION		
왕 Residents		Name
윤 Users 라 Presets		Type Door Lock
Example 1 Contractions		Make
☑ Settings		Kwikset.
🖉 Installer		
5 History		SMARTCODE888
😅 Bulkjobs		configuration
HELP		Interface
FAQ		
 User Guide Contact Us 		

How To Create and Implement Presets





Fluctuations in external temperatures or humidity, require internal environmental conditions to adapt. This can be a daunting task, to send maintenance personnel to every apartment each time the thermostat needs to be changed.

Streamline the efficiency of your workflow by using your Busybee Hive Management Dashboard to create presets and then apply the preset to the individual apartments.



How It Works

With a few clicks, you can use presets to make changes to an apartment's temperature or humidity setting, allowing you to maximize efficiency and reduce energy usage.

Each preset enables you to choose the proper thermostat mode, heating and cooling set points (min. and max), and humidity set points. Once the presets are created or built, it is simply to apply them to the smart thermostat in each apartment home.



How To Create A Preset

ВАСК ТО ТОР

Step 1. Select "Preset" from the left-hand side task tab



Step 2. Select "Build" from directly below Presets



Step 3. Click on the "+" sign on the top right-hand corner.

	Ξ (IETC *) (9 1643 Josephine *) (All *)	cogburn@ietsystems.com
🗠 Dashboard	Presets	+ C 🗹
📮 Alerts		
圓 Places		
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Devices		
네 Analytics		
Admirastruction		
容 Residents		
윤 Users	「「「「」」	
占. Presets		
Build	No Presets to show	
Schedule © Locations	Add Presets by clicking the + button	above.
Settings		
& Installer		
HELP		
E FAQ		
D User Guide		
✓ Contact Us		
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Step 4. Name the preset in a way that will help you easily identify the preset purpose. Example would be vacant apartments, gym, contractor working inside, etc. The description field enables you to add more identifying information.

	Eusybee * 🛛 🕅 1643 Josephine *	
レー Dashboard ム Alerts	Presets	CANCEL SUBMIT
🗒 Places		details
DIAGNOSTICS		Name
		should be string
Lite Analytics		Description
Archived Reports		*
ADMINISTRATION		modes
왕 Residents 윤 Users		Climate Mode 🔹 interface 🔹
옵 Presets		
Build	No Presets to show Add Presets by clicking the + button above.	Schedule Enabled *
Schedule		set points ^{Fatrania}
Locations		Variable Heat Set Point Enable
Settings Settings		Off ·
5 History		Heat Set Point
😂 🛛 Bulk jobs		

Step 5. The next section is where you select the mode preferred for the preset you are creating. You can choose to lock or unlock the interface. This setting is helpful if you do not want the resident or contractor to adjust the thermostat manually. In such case, you would select "Locked".

	E S Busybee * S 1643 Josephine * All *	cogbum@ietsystems.com 9
ビ Dashboard ム Alerts	Presets	CANCEL SUBMIT
III Places		details
biAG/k0stics		Name should be string
① Devices 辿 Analytics		
Archived Reports		Description
ACMINISTIVATION		modes
양 Residents 윤8. Users		Climate Mode 🔹 interface 🔹
은, Presets Build	No Presets to show Add Presets by clicking the + button above.	Schedule Enabled 👻
Build Schedule		Set points ^{Fahrenhei}
 Locations Settings 		Variable Heart Set Point Enable
installer		

Step 6. Immediately following is the set point section. You will notice "Variable Heat Set Point Enable and Variable Cool Set Point Enable", keep this set to "OFF".

	≡ 💿 Busybee *) 💿 1643 Josephine *) 🖩 All *	cogbum@ietsystems.com 😫
Electronic Build	E C Buevado * (*) 1643.Jacophine * (*) Al *)	CANCEL SUBMIT Schedule Enabled *
Schedule Schedule El Cocations Settings Installer S History El Bulk Jobs		Cool Set Point Heat Max Cool Min Set Point Delta humidity control HCL Enable Setpoint
Scroll down to Heat Max and Cool Min, input your desired heat max temperature and cool min temperature. Directly underneath, chose the variance acceptable by indicating a "set point delta", which means the degree point difference allowed from your min and max set temperatures.

		cogburn@ietsystems.com 🤤
ා Dashboard ධ Alerts	Presets	CANCEL SUBMIT
D Places		Schedule Enabled 💌
		Set points ^{Fahrenneht} Variable Heat Set Point Enable
Analytics Archived Reports		Off 👻
ADMINISTRATION	日日	Heat Set Point
සීඩ Users		Variable Cool Set Point Enable Off
븝 Presets Build	No Presets to show Add Presets by clicking the + button above.	Cool Set Point
Schedule © Locations		Heat Max Cool Min
⊠ Settings ∌ Installer		
D History		Set Point Delta

Step 7. Humidity Control section is next. You can adjust the settings to enable or disable the HCL (Humidity Control Level), indicate the desired set point, and delta setpoint and delta temperature.

	Ξ 💿 IETC → 💿 1643 Josephine → 🔲 All →	cogbu	Im@ietsystems.com 9
ය Dashboard	Presets	CANCEL	SUBMIT
⊖ Alerts			
Places		Heat Set Point	Cool Set Point
DARMOSTIES			
		Heat Max	Cool Min
Let Analytics		1.1.	
		Set Point Delta	
왕 Residents		humidity control	
88 Users			
占 Presets	Pring	HCL Enable 👻	Setpoint
Build	No Presets to show		
Schedule	Add Presets by clicking the + button above.	Setpoint Delta	Temp Delta
© Locations		HCL Ontime	HCL Offtime
Settings			
🤌 Installer		wall switch	
		Switch -	Dimmer Switch
自 FAQ		SWIGH	Service Striver

Step 8. Once your preferences are set for this preset, click submit.

		cogbum@ietsystems.com 😫
년 Dashboard	Presets	CANCEL SUBMIT
♀ Alerts 団 Places		details
DAGADETICS		Name
Devices		should be string.
L≝ Analytics.		Description
Archived Reports		1
ADMINUSTFORTION		modes
8암 Residents	「一日」	Territor al lacest rai
යිසි Users		Climate Mode 🔹 interface 🝷
읍 Presets	No Presets to show	Schedule Enabled *
Build	Add Presets by clicking the + button above.	
Schedule © Locations		set points ^{Fahrenheir}
☑ Settings		Variable Heat Set Point Enable Off
installer گر		
¹ 3. History		Heat Set Point
😂 Bulkjobs		
REP		Vanishle Cool Set Point Enable Off
🖹 FAQ		

Once submitted, the preset will appear in the build presents window.

	Ξ 💿 Busybee ★ 💿 1643 Josephine ★			cogbum@ietsystems.com 😫
i≏ Dashboard	Presets			+ 3 0
C) Alerts				
🗒 Places	Demo	This is for demonstration purposes only.	10/26/2020 10:31 AM	10/26/2020 10:31 AM
DIVIGNOSTICS				
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🔟 Analytics				
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密 Residents				
옫 Users				
占 Presets				
Build				
Schedule Locations				
Settings				
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HELP				
Ē FAQ				
🖽 User Guide				
🐔 Contact Us				and the second
				Items per page: 25 💌 1-1 of 1 < 5

How to Apply a Preset to an Apartment Home

There are multiple paths you can take to display the thermostats for each apartment home. The most efficient path will depend on preference, and if you are applying the preset to multiple apartments or just one individual apartment home.



Applying to Multiple Apartments

Step 1. Select "Device" from the left-hand side task tab

				cogbum@ietsystems.com 😫
년 Dashboard	Presets			+ S 🛛
🗘 Alerts				
圓 Places	Demo	This is for demonstration purposes only.	10/26/2020 10:31 AM	10/26/2020 10:31 AM
UMGNOSTICS				
Devices				
년 Analytics				
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용 Users				
_≗ Presets				
Build				
Schedule				
Locations				
🖾 Settings				
🚈 installer				
HELP				
自 FAQ				
🖽 User Guide				
🐔 Contact Us				
				Items per page: 25 🔹 1 - 1 of 1 🤇 🏷

Step 2. Filter your device view by clicking on the funnel icon, check the device that you want to view. In this case, check thermostat



Step 2. Filter your device view by clicking on the funnel icon, check the device that you want to view. In this case, check thermostat



Step 3. Click on the screen and you will only see thermostats

	E Susybee	🔍 🔘 1643 Josep	ohine - 🔲 All -						cogburn@ietsystems	s.com 🙂
🛫 Dashboard	🔽 🗷 Dev	vices								+ 0 0
Q Alerts										
Places	1643 Josephine	Floor 2	201							
	Thermostat	43 1006-0	GW-Closet 203 atcreosc.						ID: 02c49be., D MAKE: honeywell MODEL: TH63202W2003	
画 Analytics		idle	st cool	61 ^{73* 1} 65 @ -	51%	12/03/2020 09:30 am	good	- a	12/02/2020 03:07 pm modified on	
C Archived Reports	1643 Josephine	Floor 2	202							
啓 Residents 怨 Users	Thermostat	41 	GW-Closet 203 ancie05c []						ID: 02cbbd3 D MAKE: honeywell MODEL: TH63202W2003	
을 Presets	- 15 - 1	idle	th cool	62 58 0 · ·	48%	12/03/2020 09:31 am	good		17/11/2020 03:04 pm motilited on	
Build Schedule	1643 Josephine	Floor 2	203							
 Locations Settings 	Thermostat	33 ande ht	GW-Closet 203 a4cte05c						ID: 02cf18dbD MAKE: boneywell MODEL: TH6320ZW2003	
🖉 Installer	1.	heating	💩 heat	71 71° 8 65 @ 0~	48%	12/03/2020 09:31 am	good	- 4	11/25/2020-09:51 am modified on	
① History & Bulk Jobs	1643 Josephine	Floor 2	204							
	 Thermostat 								ID: 0201956 🕼	
卣 FAQ								Items per page: 2	25 💌 1 - 25 of 116	< >

Step 4. Click on the three dots to the right of the apartment home where you would like to apply the preset

	😑 💽 Busybee -	🛛 🛛 🖗 1643 Josef	ohine 🔹 🔲 All 🔹						cogbum@ietsystems.c	som 🙁
🛎 Dashboard	🔽 🗷 Dev	vices							+	00
🛱 Alerts										
] Places	1643 Josephine	Floor 2	201							
noncatica	Thermostat	43 pode ni	GW-Closet 203 adcretise D						ID: 02049be D MAKE: honeywell MODEL: TH63202W2003	0
▲ Analytics	1	idle	Se cool	61 ^{73*} 65 @ .	51%	12/03/2020 09:30 am	good	- 4	12/02/2020 03:07 pm modified on	
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8 Residents 8 Users	Thermostat	41 content	GW-Closet 203 adcre0sc D						ID: 02cbhd3 0 MAKE: honeywell MODEL: TH63202W2003	
와 Presets		idle	a cool	62 (11° 4° 65 65 65 6	48%	12/03/2020 09:31 am	good	- 4	11/11/2020 03:04 pm modified on	
	1643 Josephine	Floor 2	203							
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🤋 Installer		heating	👌 heat	71 71*** 65 10 0^	48%	12/03/2020 09:31 am	good	- 4	11/25/2020 09:51 am modified on	
D History 3 Bulk Jobs	1643 Josephine	Floor 2	204							
	Thermostat								ID: 02d1956, ()	
E FAQ	A LANDER							ttems per page: 2	25 🔹 1 - 25 of 116	< >

Step 5. Select "Edit"

	E Susybee *	🕅 1643 Josephi	ine * 🔲 All *							cogbum@iatsystems	.com 😧
🗠 Dashboard	Device	s								+	- 0 0
🛱 Alerts											
🗓 Places		por 2	201								
vonoencs	Thermostat 4	3 can la	GW-Closet 203 a4cteose.							ID: 02c49beD MAKE: hor MODEL: Th edit	
⊥ Analytics		dle	fr cool	61 5 0 65 0	-	51%	12/03/2020 10:00 am	good	- 4	12/02/2020 (modified on remove	
Archived Reports		por 2	202							diagnostic re	equest
 Residents Users 	Thermostat 4	1 este (0	GW-Closet 203 a4cteo5c., D							ID: 02cbbd3Q MAKE; honeywell MODEL: TH6320ZW2003	
Presets		dle	* cool	62 (11 · 65 · 65 · 6		49%	12/03/2020 10:00 am	i good	= *	11/11/2020 03:04 pm modified an	
Build Schedule		oor 2	203								
Locations	Thermostat 3:	3 	GW-Closet 203 a4cteosc							ID: 02d18db D MAKE: honeywell MODEL: TH6320ZW2003	
* Installer		eating	💩 heat	71 71** 65-	0^	48%	12/03/2020 10:05 am	=) good	-*	11/25/2020 09:51 am modified on	
) History ž Buik Jobs		por 2	204								
	 Thermostat 									ID: 02d195b 💭	
FAQ									items per page: 2	25 💌 1 - 25 of 116	< >

Step 6. Halfway down the page, check the "use preset" box (

	😑 🛛 🛛 Busybee +	🛛 🖗 1643 Josep	hine *					cogbum@ietsystems.com 🙂
🗠 Dashboard	🔽 🗷 Dev	ices						CANCEL
圓 Places	1643 Josephine	Floor 2	201					assignment Building
	Thermostat	43 mode of	GW-Closet 203 adcre05c					III 1643 Josephine - Floor 2 *
Analytics		idle	s cool	61 73° 65 65 6	51%	12/03/2020 09:30 am	good	변드 Floor 2 - 202 -
	1643 Josephine	Floor 2	202					deviće
磐 Residents 品 Users	Thermostat	41 positioni	GW-Closet 203 aacte0sc D					Name
占 Presets	1	idle	a cool	62 58 65 0 ·	48%	12/03/2020 09:31 am	good	Type Thermostat
Build Schedule	1643 Josephine	Floor 2	203					Moixe Honeywell
 Locations Settings 	💿 Thermostat	33 partie til	GW-Closet 203 arcieosc., D					Medeil TH632022VJ2003
)9 Installer	1.1.1	heating	👌 heat	71 71** 65 10 0^	48%	12/03/2020 09:31 am	good	
り History き Bulkjobs	1643 Josephine	Floor 2	204					modes
IIIIF	Thermostat							Clinste Mode cool ~

Step 7. A drop-down menu will be displayed with all the previously created presets, select the preset you would like to apply

	E 🕑 Busybee *	🤉 1643 Josephine							cogbum@ietsystems.	icom 😮
🗠 Dashboard	🛛 💌 Device	es	-						CANCEL SUBN	MIT
III Places		por 2	201						assignment Building	
	Thermostat 4	3 orde int	GW-Closet 203 addresse.						🛄 1643 Josephine - Floor 2	
Analytics		dle	se cool	61 73° # 65 @ .	519	%	12/03/2020 09:30 am	good	und Im Floor 2 - 202	•
Archived Reports	1643 Josephine Flo	por 2	202						deviće	
磐 Residents		A militeriti	GW-Closet 203 adctebse D						Name	
용 Users 옵 Presets		dle	a cool	62 58° 0 55 0 .	489	%	12/03/2020 09:31 am	good	Type Thermostat	्र
Build Schedule		por 2	203						Naka Honeywell	3
 Locations Settings 		3 ante ini	GW-Closet 203 adciesse						Мадыі TH63202V/2003.	
29 Installer		eating	💩 heat	71 71° 8 65 0 0^	489		12/03/2020 09:31 am	good		
り History 会 Bulk Jobs	1643 Josephine Flo	por 2	204						Preset	•
)(<u>e1</u> 5	Thermostat									
自 FAQ										

Step 8. Click "submit"

	😑 💽 Busybee - 🛛 🤊 1643 Jo	sephine * 🔲 All *	cogbum@ietsystems.com €
🛎 Dashboard	🔽 🔹 Devices		CANCEL SUBMIT
) Alerts	1643 Josephine Floor 2	201	assignment
oncerica	Thermostat	GW-Closet 203 e4cteose	Building 1643 Josephine - Floor 2
Analytics	idie	cool 61 ^{73*} ⁶⁵ 65 51% 12/03/2020 09:30 am good good	Unit Im Floor 2 - 202
Archived Reports	1643 Josephine Floor 2	202	device
Residents	Thermostat 41 minute of	GW-Closet 203 addrebsc	Name
a Osers	idle	tool 62 ^{71*} 65 € - 48% 12/03/2020 9:31 am ■ good	Type Thermostat
	1643 Josephine Floor 2	203	Maine Honeywell
Locations	Thermostat 33	GW-Closet 203 a4cteosc.	Madaii TH63202W2003
Installer	heating	♦ heat Image: Market of the second secon	
History Bulk Jobs	1643 Josephine Floor 2	204	Preset
	Thermostat		
FAQ			

You have now applied the preset to that apartment home



Step 9. Move to the next thermostat listed, select edit, and apply the preset



Applying To An Individual Apartment

Step 1. Select "Places" from the left-hand side task tab

	Ξ (4		cogbum@ietsystems.com 😝
년 Dashboard	Presets			+ 2 🛛
Division Division	Demo	This is for demonstration purposes only.	10/26/2020 10:31 AM	10/26/2020 10:31 AM
Devices Analytics				
এট্রমাধল্যাতম শৃহ্র্য Residents এই Users				
를 Presets Build				
Schedule Locations Settings				
é installer				
自 FAQ				
🐔 Contact Us	13			lterns per page: 25 💌 1-1 of 1 < 5

Step 2. Use the top bar to select the Apartment home of interest

	😑 📢 🔹 🖳 Floor 2 😁) (Ing Ali 🖛)	1								cogbum@ietsystems.co	m 😫
🖻 Dashboard	Blaces	Showing 34 of 34 units for the Floor 2 building									+ ~ ;	0.5
Alerts	Places	1927 All									τ ν ,	
團 Places	201	lea 201										
	4 thermostats	i≊⊐ 203	1	© controllers	0	S audio detectors	ō	O leak/freeze sensors	1			
Devices	o contact sensors	월 204 월 205	O	e switches	1	() outlets	0	Q gateways	0	~	12/03/2020 09:45 am last seen	
Analytics Archived Reports	202	ka⊐a 206 ka⊐a 207										
	thermostats	1951 208 208	1	© controllers	Q	🛇 audio derectors	0	O leak/freeze sensors	1		12/03/2020 09:36 am	
磐 Residents	Contact sensors	1909 <u>209</u>	o	switches	1	Ø outlets	o	© gateways	0	~	lást seen	
윤원 Users 윤의 Presets	203	1950 210 1950 211										
Build	thermostats	Jam 212	1	© controllers	0	🛇 audio detectors	σ	O leak/freeze sensors	1		12/03/2020 09:54 am	
Schedule	o contact sensors	四 213	0	switches	1	© outlets	0	S gateways	0	~	lust seen	
 Locations Settings 	204	215. 216										
🎘 İnstaller	🖢 thermostats) 217	1	© controllers	0	🛇 audio detectori:	0	O leak/freeze sensors	1		12/03/2020 09:30 am	
D History	o contact sensors	1ºD 218	0	switches	1	© outlets	ō	© gateways	0	~	last seen	
😂 Bulk Jobs	205	219 220										
卣 FAQ		²²¹ 222							ltems pe	page: 25	▼ 1 - 25 of 34	5

Step 3. Click on the three dots on the right-hand side

	E E Floor 2	-	202 -									cogbum@ietsystem	s.com 🔮
🗠 Dashboard	Places											+ -	~ C 🛛
🛆 Alerts	1												
Places	thermostats	1	O door locks	T	© controllers	0	🛇 audio detectors	0	O leak/freeze sensors	1	~	12/03/2020 09:55 am	()
DIAGNOSTICS	O contact sensors	1	Ø motion sensors	D	switches	1	© outlets	0	Ø gateways	0		last sinn)	U
Devices													
📖 Analytics													
Archived Reports													
ADMINISTRATION													
원카 Residents													
은호 Users													
습 Presets													
Build Schedule													
 Locations 													
⊠ Settings													
🖉 Installer													
D History													
d Bulk Jobs													
HELP													
D FAQ										Items	per paga:	25 💌 1-1 of 1	4 5

Step 4. Select "Show devices"

	≡ (• • • 🗐 Floor 2 •) (80	1 202 -						eogbi	um@letsystems.com 🙁
년 Dashboard	Places								+ ~ C 🛛
Places	thermostats	O door locks 1	© controllers	0 Ø audio dete	ctors 0	O leak/freeze sensors	1	12/03/200	20 09:55 am
DIAGNESTICS	o contact sensors 1	S mótico sensors 0	switches	1 © outlets	0	S gateways	0	V last seen	edit
Devices									remove
Archived Reports									show analytics
ADMINISTRATICA)									show dashboard
원 Residents									show residents
<u>용</u> Users									show devices
을 Presets									
Build Schedule									
Locations									
☑ Settings									
タ Installer つ History									
😆 Bulk Jobs									
HELP	1								
卣 FAQ							ltems per p	age: 25 🔹	1-1011 < >

This will bring up all smart devices in the apartment home

		Floor 2 🔹	PD 202 -						cogburn@letsystems.com
🗠 Dashboard	🔽 🛪 Devi	ces							+ 0
Q Alerts									
III Places	1643 Josephine	Floor 2	202						
	Thermostat	41 (India II)	GW-Closet 203 a4cte05c						ID: 02cbbd3 () MAKE: honeywell MODEL: TH63202W2003
📖 Analytics	-	idle	* cool	62 ^{71° 10} 65 © .	49%	12/03/2020 09:55 am	good	- 4	11/11/2020 03:04 pm modified on
Archived Reports									
	O Door Lock	9 nodeso	GW-Closet 203 addressc						ID: 02cbe94, 10 * MAKE: kwikset MODEL: SMARTCODE888
명약 Residents 문로 Users		locked				11/27/2020 08:16 pm	🥌 good		11/18/2020 09:23 am modified on
은 Presets Build	O Leak/Freeze Sensor	62 node rd	GW-Closet 203 arcteosc []						ID: 02cc17bdD * MAKE: sensative MODEL: STRIPSORIP
Schedule		idle				11/27/2020 08:01 pm	eood (09/03/2020 12:56 pm modified on
☑ Settings & Installer	O Contact Sensor	10 roda.ur	GW-Closet 203 addresses D						ID: 02cc4e86D * MAKE: sensative MODEL: DWSTRIPS
D History		closed				12/03/2020 04:59 am	good		n/a modilled on
😸 Bulk Jobs	-								
	Entry Light	78	GW-Closet 203 auctetisc						ID: 4605540① MAKE: ge
直 FAQ								ltems per page	± <u>25 ▼</u> 1-5 of 5 <

Step 5. Click on the three dots on the right-hand side of the thermostat

		Floor 2 👻 🚺	- 202 -						cogburn@letsystems.com
🗠 Dashboard	🔽 🛪 Devi	ces	_						+ 0
🗒 Places	1643 Josephine	Floor 2	202						
	• Thermostat	41 (acide (0)	GW-Closet 203 adcte05c						ID: 02cbbd3 [0] MAKE: honeywell MODEL: TH63202W2003
Malytics	-	idle	* cool	62 ^{71° (1} 65 (0) -	49%	12/03/2020 09:55 am	good	- A	11/11/2020 03:04 pm modified on
Archived Reports									hard should be a
	O Door Lock	9 nodejo	GW-Closet 203 a4c1eosc						ID: D2cbe94 D MAKE: kwikset MODEL: SMARTCODE858
양· Residents 양· Users		locked				11/27/2020 08:16 pm	good		11/18/2020 09:23 am modified an
Presets Build	C Leak/Freeze Sensor	62 node id	GW-Closet 203, ascieosc []						ID: 02cc17bdD * MAKE: sensative MODEL: STRIPSDRIP
Schedule		idle				11/27/2020 08:01 pm	good		09/03/2020 12:56 pm modified on
☑ Settings & Installer	O Contact Sensor	10 Toda gr	GW-Closet 203 addreosc. (D						ID: 02cc4e86D MAKE: sensative MODEL: DWSTRIPS
3 History		closed				12/03/2020 04:59 am	n good		n/a modified pri
et Bulkjobs	-								
	😑 Entry Light	78	GW-Closet 203 a4c1e05c						ID: 4605540(D
卣 FAQ								Items per page	a: 25 ▼ 1-5 of 5 <

Step 5. Select "Edit"

		Floor 2 🔻	202 -						cogbum@ietsystems.com
🛎 Dashboard	🔽 🛪 Devi	ces							+ S 6
) Alerts	1643 Josephine	Floor 2	202						
avostics	 Thermostat 	41 route int	GW-Closet 203 a4cte05c.						ID: 02cbbd3. 0 ···· MAKE: ho MODEL: TF
Analytics		idle	# cool	59 71° \$ 56 @ .	42%	12/02/2020 05:00 pm) good	-*	edit 11/11/2020 (modified on rémove
Archived Reports	O Door Lock	9 pode ič	GW-Closet 203 arcre05c.						diagnostic request ID: 021 MAKE: kwikset MODEL: SMARTCODE885
Residents Users		locked				11/27/2020 08:16 pm	🥽 good	*	11/18/2020 09:23 am modified an
Presets	C Leak/Freeze Sensor	62 mine of	GW-Closet 203 anciense [D						ID: 02cc17bd[0 MAKE: sensative MODEL: STRIPSDRIP
Build Schedule Locations		idle				11/27/2020 08:01 pm	good		09/03/2020 12:56 pm modified an
Settings	O Contact Sensor	10 require (1)	GW-Closet 203 address.						ID: 02cc4e86[0] ···· MAKE: sensative MODEL: DWSTRIPS
History		closed				12/02/2020 05:44 am	good		riva modified on
Bulk Jobs	Entry Light	78	GW-Closet 203 adcientsc.						ID: <u>4605540, (</u> Д ···· МАКЕ: ge
FAQ								lterns per påg	e:25 ▼ t-5ot5 <

Step 6. Halfway down the page, check the "use preset" box (

		Floor 2 *	2-)					cogbum@ietsystems.com 😫
🗠 Dashboard	🔽 🗷 Devi	ces						CANCEL
의 Alerts 回 Places	1643 Josephine	Floor 2	202					assignment Building
Diagnostics	Thermostat	4T routient	GW-Closet 203 a4c1e05c					🗓 1643 Josephine - Floor 2 🔹 👻
Lie Analytics	1.1	idle	s cool	59 58 56 C	42%	12/02/2020 05:00 pm	good	Unit Ima Floor 2 - 202
Archived Reports	O Door Lock	9	GW-Closet 203 a4ctes5c (D					deviće
727 Residents	9.24	locked	galitywe.			11/27/2020 08:16 pm	good	Name
요 Users 곱 Presets	O Leak/Freeze	62						Typa Thermostat
Build Schedule	Sensor	constant)	GW-Closet 203 arcteose D coteway			11/27/2020		Maiss Haneyvyell
Locations		idle				08:01 pm	good	Madei TH63202W2003
 ☑ Settings 	O Contact Sensor	10 Parimin	GW-Closet 203 aicteosc					
 ① History 参 Bulk Jobs 		closed				12/02/2020 05:44 am	good	modes
HEP .	Entry Light	78	GW-Closet 203 addresse.					Climate Mode cool
D FAQ								

Step 7. A drop-down menu will be displayed with all the previously created presets, select the preset you would like to apply

		Floor 2 🔹	02-					cogburn@ietsysten	ns.com 😫
⊡ Dashboard ⊖ Alerts	🔽 🛪 Devie	ces						CANCEL SU	IBMIT
Places	1643 Josephine	Floor 2	202					assignment.	
	 Thermostat 	41 rodeet	GW-Closet 203 a4<1e05 gateway	~ D				圓 1643 Josephine - Floor 2	
M Analytics	2	idle	ecol	59 58 Se -	42%	12/02/2020 05:00 pm	good	Unit Im Floor 2 - 202	
Archived Reports	O Door Lock	g Wode-id	GW-Closet 203 a4c1e05					deviće	
1일라 Residents. 은옥 Users		locked				11/27/2020 08:16 pm	🥽 good	Name	
은 Presets Build	 Leak/Freeze Sensor 	62 minitar at	GW-Closet 203 anciens					Thermostat	·*
Schedule © Locations		idle				11/27/2020 08:01 pm	good	Honeyyyell	
☑ Settings & Installer	O Contact Sensor	10 (1000010)	GW-Closet 203 a4c1e05	aD				TH63202W2003	
D History		closed				12/02/2020 05:44 am	good	Series .	
로 Bulk Jobs	Entry Light	78	GW-Closet 203 address	e D				Preset.	4

Step 8. Click "submit"

	= • • • II Floor 2 • Im 202 •	cogburn@ietsystems.com 😫
🗠 Dashboard	🛛 🖉 🗷 Devices	CANCEL SUBMIT
 △ Alerts 囲 Places 	1643 Josephine Floor 2 202	assignment
CHARVOSTICS	Thermostat 41 GW-Closet 203 a4cteosc G gateway	🛄 1643 Josephine - Floor 2 🛛 👻
Analytics	idle cool 59 50 50 42% 12/02/2020 05:00 pm sod	Unit Ima Floor 2 - 202
Archived Reports	O Door Lock 9 GW-Closet 203 aktress	deviće
127 Residents	locked locked generation of the cost of th	Name
은 Users 곱 Presets		Type Thermostat
Build	Sensor under id GW-Closet 203 arcredsc	Naixe Honeywell
Schedule © Locations	idle 11/27/2020 08:01 pmgood	Madili
☑ Settings 𝕬 Installer	Contact Sensor 10 GW-Closet 203 atcredsc	TH63202W2003.
D History	closed 12/02/2020 05:44 am good	S Contrainty
😅 Bulk Jobs	Entry Light 78 GW-Closet 203 addresse D	Preset
B 540		

You have now applied the preset to that apartment home

		Floor 2 -	im 202 -						cogburn@letsystems.com
🖻 Dashboard	🔽 🛪 Devi	ces							+ 3
ධ Alerts	<u></u>								
圓 Places	1643 Josephine	Floor 2	202						
	Thermostat	41 (sodie it)	GW-Closet 203 adcteo5c						ID: 02cbbd3 () MAKE: honeywell MODEL: TH63202W2003
im Analytics	-	idle	* cool	62 55 ·····	49%	12/03/2020 09:55 am	good	- 4	11/11/2020 03:04 pm modified on
Archived Reports									
	O Door Lock	9 modeoo	GW-Closet 203 addressc						ID: 02cbe94 (D *** MAKE: kwikset MODEL: SMARTCODE888
r암: Residents 윤 Users		locked				11/27/2020 08:16 pm	e good		11/18/2020 09:23 am modified on
원 Presets Build	O Leak/Freeze Sensor	62 node rd	GW-Closet 203 ascteosc						ID: 02cc17bd10 ** MAKE: sensative MODEL: STRIPSORIP
Schedule		idle				11/27/2020 08:01 pm	good	*	09/03/2020 12:56 pm modified on
☑ Settings 戶 Installer	O Contact Sensor	10 weda (ji	GW-Closet 203 addreosc., 🖨						ID: 02cc4e86[0 MAKE: sensative MODEL: DWSTRIPS
D History		closed				12/03/2020 04:59 am	good		n/a modilled on
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Humidity Control Logic (HCL)

ВАСК ТО ТОР

The HIVE's HCL Feature

As mentioned in the previous section, humidity levels can be controlled by using the Humidity Control Logic (HCL) feature found in the preset section.

Utilizing the HCL feature allows the smart thermostat to run extra cooling cycles when high humidity is detected.

The HCL settings can be configured and applied to as many or as few apartments as required when using the presets and scheduling features.



The HIVE's HCL Feature

Using the HCL feature, the settings can be configured to meet the specific needs of the property. For example, the HCL set-point can be configured to 70% then when 71% is reached, the HCL will engage.

Humidity can be a major headache for many properties, as excessive humidity for even as little as a few days in a row can lead to mold growth. Even in units where the ambient temperature is as low as 70 degrees, if humidity consistently stays over 70% mold growth will start in as little as 2-3 days. The Busybee platform can ensure that relative humidity (RH) in all your controlled apartments will always stay at a safe and comfortable level using the Humidity Control Logic (HCL).

There are additional parameters available when attempting to lower the relative humidity with HCL. The following will cover additional settings that include examples.



Vocabulary

Setpoint - this is the RH value that would trigger HCL

(ex. if HCL Setpoint is 70, then when 71% is reached, HCL will look to engage)

Setpoint Delta - this is how many degrees past the current RH setpoint the thermostat is allowed to surpass before attempting to lower RH with HCL (ex. if HCL Setpoint is 70, and Setpoint Delta is 2, HCL will not engage until RH hits 72%)

Temp Delta - this is how many degrees past the current cooling setpoint the thermostat is allowed to cool to when attempting to lower RH with HCL (ex. if CSP is 73, and HCL Temp Delta is 2, thermostat will stop cooling and end current HCL cycle when 71 degrees is reached even if RH is still above RH Setpoint)



Vocabulary

HCL On time - this is the maximum amount of cycle time for a cooling cycle to remove humidity

(ex. if HCL On time is 30, then the thermostat will attempt to cool until RH level is below setpoint or for 30 minutes)

HCL Off time - this is the minimum amount of idle time that must occur before allowing HCL to trigger more cooling (ex. if HCL Off time is 30, then the thermostat will wait 30 minutes after an HCL cycle

has finished before running another HCL cycle)

