# **1643 Josephine Training**

### **Maintenance User Guide**

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### Table of Contents Click to access sections

How to Login

The Hive Management Dashboard

**Archived Reports** 

Analytics

How to Lock/Unlock Doors Using Your Dashboard Using the "Has Access" Dashboard Using the HIVE Dashboard How to Create and Implement Presets How to Create a Preset Applying to Multiple Apartments Applying to an Individual Apartment Humidity Control Logic



# How to Login

After receiving the automated activation email and creating your account you will have access to **THE HIVE Management Dashboard**. The HIVE Management Dashboard is accessible via any device using your web browser. The Hive Management Dashboard login is found directly on the Busybee Automation Website.



This will direct you to choose which login you would like to access. Super Administrators and Maintenance Supervisors will choose "**Hive Management Login**" to have access to the full Hive dashboard. Has Access and Temporary Access users will select "**Has Access Login**" to enter our quick access module to lock/unlock doors.



These are the separate login pages you will be directed to depending on the login you select

#### **Has Access Login**

#### **Hive Management Login**

**Busy**bee

LOGIN

CREATE ACCOUNT

Username

assword

FORGOT PASSWORD



### This is the Quick Access Module **Has Access** and **Temporary Users** will use.

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## **The Hive Management Dashboard**

#### Once your login information is entered, you will see THE HIVE Summary Page.



### To the left, you will see various "Task Tabs"

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#### the Management Company, The Property, and specific Buildings/Floors

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### The top bar will indicate

the Management Company, The Property, and specific Buildings/Floors

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	Type	III All III Floor 2	Battery Operated
🗓 Places	Thermostat	III Floor 3	0
DIAGNOSTICS	Door Lock		24
	Leak/Freeze Sensor	即 Floor 4	24
E Devices	Contact Sensor	I Floor 5	20
	Wall Switch	4	0
	Gateway	8	0
ADMINISTRATION			
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#### The first summary you will see is the System Status Section

		- 21 - W			2000		Units with Alerts		
Туре	÷	Quantity = Battery Operated	Battery Operated 💠	Online 🜩	Offline ≑	Pending Install 💠 🗕	Info 🗢	Critical 🗢	
Thermostat		116	0	27	0	89	0	0	
Door Lock		116	24	0	0	92	0	0	
Leak/Freeze Sensor		116	24	0	0	92	0	0	
Contact Sensor		116	20	0	0	96	0	0	
Wall Switch	11	4	0	3	0	1	0	0	
Gateway	100	8	0	7	1	0	0	1	

This is a real-time summary of devices configured for your property. You will be able to see connectivity status and active alerts for each device.

#### Next, directly below System Status, is the Thermostat Section

Busybee C IETC -🛛 1643 Josephine 🛫 圓 All マ cogbum@ietsystems.com 😩 SYSTEM STATUS () Units with Alerts Battery Operated Online Offine Type Quantity Pending Install Critical Thermostat 116 0 27 0 89 0 0 24 0 0 92 0 Door Lock 116 0 Leak/Freeze Sensor 116 24 0 0 92 D 0 Contact Sensor 116 20 0 0 96 0 0 Wall Switch 4 0 3 0 á. 0 0 0 7 Gateway 8 1 0 0 1 THERMOSTAT ① CLIMATE MODE CURRENT THERMOSTAT STATUS Mode . Quantity ٠ Percentage 🖨 Mode • Quantity Percentage . 25 22% - Cool - Cooling 13 11% 0% - Heat 0 - Heating 0 0% 0 0% Auto Idle 14 12% - Off 2% 2 - Dehumidifying 0 0% 0% - Aux heat 0 - Unknown 89 77% - Unknown 89 77% UNITS ABOVE AVERAGE RUNTIMES ③ 50 Last 48 Hours 🗢 Avg. hr/day 40 Cumulative Runtime Hours Hours Location % Value - Floor 2 - 225 45.00 93.75% am 30

- Floor 2 - 208

45.00

93.75%

#### Next, directly below System Status, is the Thermostat Section



This section enables you to monitor all your thermostats in one convenient place.

- The **Climate Mode** pie chart shows you the number of units set to each specific climate mode.
- The **Current Thermostat Status** pie chart shows you the total number of units currently running with their specific status.

#### Next, directly below Thermostat Section, is the Units Above Average Runtimes



#### **Units Above Average Runtimes**



The Units Above Average Runtimes section indicates all units that exceed average runtime of the property. The Y-axis shows the runtime.

#### **Units Above Average Runtimes**



The scale can be adjusted to display total cumulative time or the average per hours per day according to the selected evaluation period.

#### Next, directly below Units Above Average Runtimes, is the Hours Of Runtime Per Cycle

				cogbum®ietsystems.com 😫
🗠 Dashboard				
Q Alerts				
III Places	UNITS ABOVE AVERAGE RUNTIMES			
	50		Last 48 Hours ♥	Cumulative Avg. hr/day
Devices	2 40		Location + Cumula	ative 🔹 % Value 🔹
地 Analytics			Floor 2 - 208 47.00	Hours 97.92%
	5 47 - Floor 2 - 208		- Floor 2 - 225 47.00	97.92%
	<sup>27</sup> .20	The second second second second	- Floor 2 - 210 32.00	66.67%
密 Residents			- Floor 2 - 211 31.00	0 64.58%
الله Users			110012-220	41.02.70
占 Presets				
Locations	COOLING - HOURS OF RUNTIME PER CYCLE (Last 48 Hours)	HEATING - HOURS OF RUNTIME PER CYCLE (Last 48 Hours)	CEHUMIDIFYING - HOURS OF RU	JNTIME PER CYCLE (Last 48 Hours)
Settings	45.8h	No Data		No Data
🖉 Installer	4.3h			
	06b			
	0.2h			
E FAQ	0. h			
🗊 User Guide	0.h			
at an and a second	0.th			
Contact Us	0.h			
	0.th			
	0.1h			
	1712			

### Next, directly below Units Above Average Runtimes, is the **Hours Of Runtime Per Cycle**

In the Hours Of Runtime Per Cycle it is set to display the last 48 hours and is divided by set climate mode. You can hover over each line item to see the apartment number that corresponds with the specific data.

	45.8h
loor 2 - 201 4 3h	
IETC - 1643 Josephine - 2.4h	
1.5h	
0 <mark>6</mark> h	
0. <mark>2</mark> h	
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# **Archived Reports**



### To access reports, select Archived Reports in the left Task Tab

nooaru	SYSTEM STATUS ()							
ts							Units wit	h Alerts
	Type +	Quantity ‡	Battery Operated	\$ Online \$	Offline ¢	Pending Install	Info ‡	Critical
es	Thermostat	116	0	26	1	89	0	2
	Door Lock	114	27	0	0	87	0	0
	Leak/Freeze Sensor	114	24	0	0	90	0	0
ces	Contact Sensor	114	21	0	0	93	0	0
utics	Wall Switch	90	0	30	11	49	0	11
, total	Gateway	8	0	5	3	0	0	3
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16.00

- Floor 2 - 221

33.33%

### This is the Archived Reports Page. All reports are generated on a weekly basis and can be identified by the date to the right of the report

		3 Josephine 🔻 🔲 All 👻		cogburn@ietsystems.com
브르 Dashboard 그 Alerts	Archived Repo	rts		0
	Alerts	Weekly report of critical Alerts	12/06/2020 The week of	DOWNLOAD
Devices	Units in Need	Weekly report of units that may need servicing	12/06/2020 the view of	DOWNLOAD
Archived Reports	Alerts. name	Weekly report of critical Alerts. description	11/29/2020 the week of	DOWNLOAD
289. Residents	Units in Need	Weekly report of units that may need servicing description	11/29/2020 the week of	DOWNLOAD
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<ul> <li>Locations</li> <li>Settings</li> </ul>	Units in Need	Weekly report of units that may need servicing description	11/22/2020 (he week of	DOWNLOAD
ー の Installer	Alerts	Weekly report of critical Alerts description	11/15/2020 Dre week of	DOWNLOAD
-39 History st Bulk Jobs	Units in Need	Weekly report of units that may need servicing description	11/15/2020 the week of	DOWNLOAD
HELF	Alerts	Weekly report of critical Alerts description	11/08/2020 The week of	DOWNLOAD
[1] User Guide <i>4</i> ] Contact Us			Ifems per page: 25	• 1-25 of 64 < >

### To download a report, select the "Download" button to the right of each report

		Josephine 🕶 🔲 All 👻	cc	gburn@ietsystems.com 🔮
i≝ Dashboard ⊖ Alerts	Archived Repo	rts		0
Diaces	Alerts	Weekly report of critical Alerts	12/06/2020 The week of	DOWNLOAD
Devices	Units in Need	Weekly report of units that may need servicing	12/06/2020 the week of	DOWNLOAD
Archived Reports	Alerts	Weekly report of critical Alerts description	11/29/2020 the weak of	DOWNLOAD
ADMINISTRATION 828. Residents	Units in Need	Weekly report of units that may need servicing description	11/29/2020 the week of	DOWNLOAD
윤 Users 윤 Presets	Alerts	Weekly report of critical Alerts description	11/22/2020 The week of	DOWNLOAD
Locations	Units in Need	Weekly report of units that may need servicing description	11/22/2020 the weak of	DOWNLOAD
19 Installer	Alerts	Weekly report of critical Alerts description	11/15/2020 Ute week of	DOWNLOAD
ා History න් Bulk Jobs	Units in Need	Weekly report of units that may need servicing description	11/15/2020 the week of	DOWNLOAD
HELF	Alerts	Weekly report of critical Alerts description	11/08/2020 the weak of	DOWNLOAD
ロ User Guide			Items per page: 25 💌	1-25 of 64 🖌 📏

#### The downloaded report will appear in a new tab where you can save and print

1643 Josephine / Data collected over 7 days, 12/06/2020 00:00 through 12/12/2020 23:59

#### ALERTS REPORT

#### Excessive Humidity:

Building	Unit	Highest Humidity Level	Current Humidity Level	Start date /time	Duration (until now)
Floor 2	219	77%	75%	12/11/2020 07:45	a day

Excessive Humidity – The excessive humidity alert indicates that the humidity level inside your unit has remained above 65% for 24h or more. Your HVAC is not removing moisture from the air effectively and that can make your unit feel warmer than it actually is.

High humidity for an extended period of time can be conducive to mold growth in the right circumstances. If a unit has humidity consistently over 65% and an ambient temperature at or above 80 °F, mold can begin to grow after 24h at these conditions. Excessive humidity alerts are usually triggered in warm weather climates and are sometimes indicative of a unit needing more insulation or a resident having left a door/window open.

#### Extreme Cold:

#### Nothing To See Here

No Extreme Cold alerts were found. Nice work!

Excessive Cold – To prevent damage due to freezing you can set an Extreme Cool Alert. This alert indicates that the internal temperature inside your unit stays below <THRESHOLD> 'F and is abnormally cold. This can alert can be caused by a wiring issue between the HVAC and thermostat, a unit that has the thermostat turned off or disconnected during a cold day, or a unit with a window/door that was left open erroneously.

#### Extreme Heat:

Nothing To See Here

No Extreme Heat alerts were found. Nice work!

Excessive Heat – To prevent damage due to excessive heat you can set an Extreme Heat Alert. This alert indicates that the internal temperature inside your unit remains above <THRESHOLD> \*F and is abnormally warm. This alert can be caused by a wiring issue between the HVAC and thermostat, a failing HVAC that is blowing hot air when cold air is called for, a unit that has the thermostat turned off or disconnected during a hot day, or a unit with a window/door that was left open erroneously.

**Excessive Runtime:** 

👃 Open in Acrobat

### **Reporting Examples**

#### There are three weekly reports that are generated





#### **Reporting Examples:** Unresolved Alerts Report

Alerts are triggered when events happen that are outside of set thresholds determined by Maintenance Operations. These alerts are delivered instantly to specified recipients and can be viewed directly from The Hive Management Dashboard.

		1643 Josephine 👻 🔲 All 👻					cogburn@ietsystem	s.com 😫
년 Dashboard	Alerts							SØ
♀ Alerts	1							
Review Configure	critical status	Excessive Runtime	Floor 2 waitding	208 	19 hours	10/14/2020 02:50 PM created ar	10/14/2020 02:50 PM dazcupdated	
围 Places	¢ critical status	Gateway Offline	Floor 3 building:	Telco 2	a month duration	09/01/2020 11:06 AM	09/01/2020 11:06 AM	
DIAGNOSTICS	resolved	Not Cooling alercrime	Floor 2 boulding	208 	12 hours daradory	10/14/2020 08:35 PM	10/15/2020 08:47 AM	
년 Analytics	resolved	Not Cooling	Floor 2' building	208	a minute Sumiser	10/14/2020 08:33 PM	10/14/2020 08:34 PM	
ADMINISTRATION	resolved suites	Not Cooling	Floor 2' faulding	208	6 hours duration	10/14/2020 02:41 PM	10/14/2020 08:22 PM Last updated	
왕 Residents 음악 Users	a resolved	Excessive Runtime	Floor 2 building	201	an hour duration	10/14/2020 02:47 PM	10/14/2020 03:59 PM	
을 Presets	a resolved	Not Cooling alert name	Floor 2 building	201	11 minutes	10/14/2020 03:10 PM	10/14/2020 03:21 PM	
<ul> <li>Locations</li> <li>Settings</li> </ul>	resolved	Not Cooling	Floor 2 maining	201	an hour the atter	10/14/2020 01:47 PM	10/14/2020 02:58 PM	
<i>び</i> Installer	a resolved	Inefficient Unit	Floor 2 training	208	a day	10/13/2020 11:42 AM	10/14/2020 11:38 AM	
HELF	exator	Not Cooling alter name	Floor 2 building	208 Unit	4 hours	10/14/2020 07:34 AM	10/14/2020 11:37 AM	-

#### **Reporting Examples:** Unresolved Alerts Report

Once the appropriate action is taken, the alert can be selected as "resolved".

		1643 Josephine 🔹 🔲 All 🔹					cogburn@ietsystem	s.com 😫
Dashboard 프	Alerts							SØ
Q Alerts	The second							
Review	¢ critical	Excessive Runtime	Floor 2 building	208	19 hours	10/14/2020 02:50 PM	10/14/2020 02:50 PM Jase updated	
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	in resolved	Not Cooling	Floor 2	208	12 hours	10/14/2020 08:35 PM	10/15/2020 08:47 AM	
Di Devices								
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19 hours	10/14/2020 02:50 PM	10/14/2020 02:50 PM	
duration	created at	last updated	
a month	09/01/2020 11:06 AM	09/01/2020 11:06 AM	resolve

#### **Reporting Examples:** Unresolved Alerts Report

Any alerts that were not resolved and left outstanding for that week are reported on the weekly unresolved alerts report.



#### Reporting Examples: Critical Alerts Report

Critical Alerts are those that need immediate attention: Excessive Humidity, Extreme Cold, Extreme Heat, Excessive Runtime, Unit Not Heating, Unit Not Cooling, Inefficient Cooling/Heating Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

Excessive Runtime:					
Building	Unit	Runtime Threshold	Total alert counts*	Avg. Runtime per event	
Floor 2	210	3 hours	1	4 days	
Floor 2	208	3 hours	2	3 days	
Floor 2	227	3 hours	2	3 days	
Floor 2	217	3 hours	2	9 hours	

#### **Reporting Examples:** Critical Alerts Report

Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

Unit Not (	Cool	ling:
------------	------	-------

Building	Unit	Setpoint/Ambient Temp	Start date /time	Duration (until now)
Floor 2	227	70°F / 74.3°F	01/19/1970 13:06	7 hours
Floor 2	208	63°F / 76.1°F	01/19/1970 13:05	11 hours
Floor 2	210	62°F / 77°F	01/19/1970 13:05	19 hours

**Unit Not Cooling** – Units where the setpoint is not reached after 2h+, or when the ambient temperature keeps rising even while cooling is engaged, trigger the Unit Not Cooling Alert. This may be causedby an issue with the HVAC (coil needs cleaning or filter needs replacement, etc.), or there may be an environmental issue in that unit (window/door open, window/door needs sealing or weather stripping) since the system is trying to cool and the set point is not being reached. The resident in the room may also be setting a set point that is unobtainable based on the environmental weather conditions in your area.

#### **Reporting Examples:** Critical Alerts Report

Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

#### Inefficient Cooling/Heating:

Building	Unit	<b>Runtime During Period</b>	Period	Start date /time
Floor 2	210	62°F / 77°F	a day	3 days
Floor 2	208	63°F / 76.1°F	a day	2 days
Floor 2	227	70°F / 74.3°F	a day	2 days

**Inefficient Cooling/Heating** – Except when the weather is extremely hot or cold, the average well-serviced HVAC will still run for close than half a day to maintain its setpoints. Units where the percentage of runtime during a certain duration exceed the set thresholds trigger the Inefficient Unit alert. By default, this alert will trigger any time the unit runs more than 65% of the time over any 24h period. This may be caused by an issue with the HVAC (coil needs cleaning or filter needs replacement, etc.), or there may be an environmental issue in that unit (window/door open, window/door needs sealing or weather stripping).. The resident in the room may also be setting a set point that is unobtainable based on the environmental weather conditions in your area.

#### Reporting Examples: Units in Need Report

This weekly report indicates units that may need to be serviced. This is based on: Greater than 12 hours of consecutive runtime, Units consistently not reaching set-point, Units with the most Cycles, Inefficient Cooling/Heating, Units with the longest Average Cycle Time, Units with the most Alerts triggered, Units with Auxiliary Heat

Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

Greater than	12 hours c	f consecutive runtime:

Building	Unit	Start date /time	Duration
Floor 2	210	10/07/2020 15:59	4 days
Floor 2	227	10/05/2020 18:07	3 days
Floor 2	208	10/05/2020 03:18	3 days
Floor 2	217	10/09/2020 19:26	17 hours

**Excessive Runtime** – The units listed above had sessions of extended consecutive runtime. These units are running less than optimally. You may need to service these units and apply preventative maintenance. A unit with excessive runtime can generate a high energy expenditure in addition to potential damages to the equipment. If you have a unit constantly triggering Excessive Runtime alerts it is likely the setpoint they are trying to achieve is unobtainable based on the environmental conditions, the HVAC may need some routine maintenance such as coil cleaning or a new filter, or the HVAC is undersized for the unit.

#### **Reporting Examples:** Units in Need Report

Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

#### Units consistently not reaching set-point:

Building	Unit	Unit not Heating Alert Total	Unit not Cooling Alert Total	Start date /time
Floor 2	227	-	22	10/04/2020 00:31
Floor 2	210	-	22	10/07/2020 15:59
Floor 2	208	-	21	10/05/2020 03:18
Floor 2	225	-	18	10/04/2020 03:39
Floor 2	217	-	3	10/09/2020 19:26

**Set-point Unreachable** – Units where the setpoint is not reached after 2h+, or when the ambient temperature keeps going in the opposite direction of the climate mode, trigger the Unit Not Heating/Cooling Alert. This may be caused by an issue with the HVAC (coil needs cleaning or filter needs replacement, etc.), or there may be an environmental issue in that unit (window/door open, window/door needs sealing or weather stripping) since the set point is not being reached. The resident in the room may also be setting a set point that is unobtainable based on the environmental weather conditions in your area.
#### **Reporting Examples:** Units in Need Report

Data collected at 1643 Josephine over 7 days, 10/04/2020 through 10/10/2020 indicated:

Building	Unit	Amount of Cycles	Average Cycle Time
Floor 2	211	13	0.1 h
Floor 2	218	9	0.1 h
Floor 2	215	7	0.0 h
Floor 2	221	7	0.0 h
Floor 2	224	7	0.0 h
Floor 2	203	6	0.0 h
Floor 2	209	6	0.0 h
Floor 2	219	6	0.0 h
Floor 2	220	6	0.0 h
Floor 2	228	5	0.0 h

Units with the most Cycles

#### Units with the most Alerts triggered:

Building	Unit	Amount of Alerts	Average Resolution Time
Floor 2	227	24	9 hours
Floor 2	208	23	11 hours
Floor 2	210	22	2 hours
Floor 2	225	18	8 hours
Floor 2	217	5	7 hours
Floor 2	206	2	2 hours
Floor 2	222	1	2 days
Floor 2	219	1	20 hours
Floor 2	207	1	3 hours
Floor 2	221	1	6 minutes

# Analytics



### Select "Analytics" in the left Task Tab

	1643 Josephine - 🔲 All -							cog	bum@ietsystems.c
ashboard 😽 SYSTEM STATUS 🛈									
erts							Pursue A	Units v	with Alerts
aces.	= Quantity		Battery Operated		nine ÷	Omine 🗢	Pending Install 🗢 🗕	Info ‡	Critical
Thermostat	116		0		26	1	89	0	2
Door Lock	114		27		0	0	87	0	0
Leak/Freeze Sense	114		24		0	0	90	0	0
ices Contact Sensor	114		21		0	0	93	0	0
Wall Switch	90		0	_	30	11	49	0	11
Gateway	8		0		5	3	0	0	3
ents		Mode	CLIMATE MODE	Percentage \$	<u>)</u> – (		CUI	RRENT THERMOSTAT S	STATUS
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ents tions	0	Mode Cool Heat Auto Off Aux heat	CLIMATE MODE Quantity 3 20 0 3 0 0 3 0	Percentage ◆ 3% 17% 0% 3% 0%		0	CUI Mode Cooling Heating Heating Idle Dehumidifying Unknown	RRENT THERMOSTAT S Quantity 0 5 21 0 90	Percentage           0%           4%           18%           0%           78%
Ments dents sets itions ings	0	Mode Cool Heat Auto Off Aux heat Unknown	Quantity            Quantity            3            20            0            3            90	Percentage 3% 17% 0% 3% 0% 78%		0	CUI Mode Cooling Heating Kdle Dehumidifying Unknown	Cuantity 0 5 21 0 90	Percentage           0%           18%           0%           78%
THERMOSTAT O THERMOSTAT O tions ngs liller	0	Mode Cool Heat Auto Off Aux heat Unknown	CLIMATE MODE Quantity + 3 20 0 3 0 3 0 90	Percentage ◆ 3% 17% 0% 3% 0% 78%		0	CUI Mode — Cooling — Heating — Idle — Dehumidifying — Unknown	RRENT THERMOSTAT S	Percentage           0%           4%           18%           0%           78%
ets tions ngs liter ony	0	Mode Cool Heat Auto Off Aux heat Unknown	CLIMATE MODE Quantity 3 20 0 3 0 90	Percentage		0	CUI Mode Cooling Heating Heating Idle Dehumidifying Unknown	Cuantity     O	Percentage           0%           4%           18%           0%           78%
		Mode Cool Heat Auto Off Aux heat Unknown	CLIMATE MODE Quantity 3 20 0 3 0 90 V	Percentage 3% 17% 0% 3% 0% 78%		0	CU Mode Cooling Heating Kile Dehumidifying Unknown	Cuantity 0 5 21 0 90	Percentage           0%           18%           0%           78%
ets tions ngs lifer ory Jobs UNITS ABOVE AVERAC	E RUNTIMES ()	Mode Cool Heat Auto Off Aux heat Unknown	CLIMATE MODE       Quantity       3       20       0       3       0       90	Percentage ♦ 3% 17% 0% 3% 0% 78%		0	CU Mode — Cooling — Heating — Idle — Dehumidifying — Unknown	RRENT THERMOSTAT S	Percentage           0%           4%           18%           0%           78%
ents ents ions igs ler ny obs.	ERUNTIMES ()	Mode Cool Heat Auto Off Aux heat Unknown	CLIMATE MODE Quantity 3 20 0 3 0 90	Percentage \$ 3% 17% 0% 3% 0% 78%			CU Mode — Cooling — Heating — Idle — Dehumiditying — Unknown	RRENT THERMOSTAT S	Percentage           0%           4%           18%           0%           78%
ents ents ents ents ents ents ents ents	ERUNTIMES ()	Mode Cool Heat Auto Off Aux heat Unknown	CLIMATE MODE  CUantity  CUANTIC  CUANTIC CUAN	Percentage 3% 17% 0% 3% 0% 78%		Last 48 Hour	CUI Mode Cooling Heating Heating Dehumidifying Unknown	Cumulative Avg. hr	STATUS Percentage 0% 4% 18% 0% 78%
ents ents er y bbs er y 2 30	ERUNTIMES @	Mode Cool Heat Auto Off Aux heat Unknown	CLIMATE MODE  Quantity Quantit	Percentage		Last 48 Hours	CUI Mode Cooling Heating Idle Dehumidifying Unknown S •	Cumulative Avg. hr	Percentage 0% 4% 18% 0% 78%

#### Use the top bar to narrow down the unit/units you would like to analysis



#### Use the drop-down menus to change the variables you would like to compare



#### Then select the time frame to include in the analysis



#### Once you have selected the time frame, select apply



# How To Lock/Unlock Doors Using The HIVE Dashboard

### Differences between "Has Access" and other User Types

The differences between "Has Access" Users and all other User Types such has "Super Administrator", or "Maintenance Supervisor" are where to login and how to lock/unlock doors using the dashboard.

In this demonstration we will show both methods.



## Lock/Unlock Doors Using The Has Access Dashboard

#### **Step 1.** Select the floor and unit you would like the access

Busybee *	1643 Josephine •				umasi11997@gmail.com 😫
					Items per page: 25 🔹 1 - 25 of 27 < 💙
1643 Josephine	Floor 2	201			
O Door Lock					
1643 Josephine	Floor 2	202			
O Door Lock					
1643 Josephine	Floor 2	203			
O Door Lock					LOCKED
1643 Josephine	Floor 2	204			
O Door Lock					
1643 Josephine	Floor 2	205			
Device Name			Building	Unit	
		1008		(**.006)+	

#### **Step 2.** Select the door lock

( • • • Ellor 2 • Ellor 2 •			umasi11997@gmail.com 😫
			Items per page: 25 💌 1 - 1 of 1 < 📡
1643 Josephine Floor 2 202			
O Door Lock			
	Charles and the second		
Device Name	Building	Unit	
line in the			ANNUAGER.

# **Step 3.** Once the door lock is selected the lock/unlock buttons will become clickable. Select the action you would like to occur.

( • • • Elloor 2 • Elloor 2 •			umasi11997@gmail.com 😫
			Items per page: 25 🔹 1 - 1 of 1 < 5
1643 Josephine Floor 2 202			
O Door Lock			
Door Lock	Floor 2	202	
	LOCK	UNLOCK	

#### The door lock will initiate and the status on the right of the device bar will update.

( • • • III Floor 2 • IIII 202 •			umasi11997@gmail.com 😫
			Items per page: 25 💌 1 - 1 of 1 < 5
1643 Josephine Floor 2 202			
O Door Lock			
Door Lock	Floor 2	202	
LOCK		UNLOCK	

## Lock/Unlock Doors Using The HIVE Dashboard

#### Step 1. Select "Devices" from the left side task tab



#### Step 2. Select the floor of the unit in the tab above.

	≡ 🕑 Busybee ▾	0 1643 Joseph	nine 🔹 🔲 All 👻							cogburn@ietsystems.	.com 😫
Le² Dashboard	🔽 🏼 Devi	ces								+	SØ
Places	1643 Josephine	Floor 2	201								
	Thermostat	43 mode id	GW-Closet 203 a4cte05c						1	D: 02c49be () MAKE: boneywell MODEL: TH6320ZW2003	
네 Analytics	1. 1	heating	👌 heat	68 73° # 52 8 -	44%	12/14/2020 01:38 pm	e good		- #	12/07/2020 09:15 am modified on	
Archived Reports											
ADMINISTRATION	O Door Lock	47 node id	GW-Closet 203 a4c1e05c, D							D: 683cb1f5D MAKE: kwikset MODEL: SMARTCODE888	
왕 Residents 윤 Users		unlocked				12/14/2020 01:20 pm	e good		* ;	12/14/2020 01:20 pm modified on	
合 Presets ● Locations	<ul> <li>Leak/Freeze Sensor</li> </ul>	50 rođe id	GW-Closet 203 a4c1etisc [)							D: 02c974cd(D MAKE: sensative MODEL: STRIPSDRIP	
☑ Settings		idle				12/07/2020 01:42 pm	e good			09/03/2020 08:39 am modified on	
B Installer	1 1 1 1 1 1										
ති History	Contact Sensor	48 hode Rt	GW-Closet 203 a4c1e05c.						}	D: 02c9c43b[0 MAKE: sensative MODEL: DWSTRIPS	
S Bulk Jobs		closed				12/07/2020 01:42 pm	good		* (	09/03/2020 07:25 am modified on	
	Entry Light	101	GW-Closet 203 a4c1e05c 🗘							D: 10cddde D MAKE: ge	
A Contact Us								ltems per p	age: 25	▼ 1 - 25 of 556	6.5

#### **Step 3.** Select the filter drop down



#### **Step 4.** Check "Door Lock"

	= • • • Elioor 2 •		cogburn@ietsystems.com 9
🗠 Dashboard	🔽 🗷 Devices		+ 2 0
🗘 Alerts -	Filter Devices		
Deces	thermostat	201	
	door lock		
	thermostat controller	GW-Closet 203: a4c1eosc [D]	ID: 02c49be [D *** MAKE: honeywell MODEL: TH6320ZW2003
교 Analytics	leak/freeze sensor ng	♦ heat 68 73° 12/14/2020 68° ♦ 52 ∞ - 44% 12/14/2020 01:38 pm ■ good	- A 12/07/2020 09:15 am modified on
Archived Reports	motion sensor		
	wall switch	GW-Closet 203 a4cteose	ID: 683cb1f5(D ···· MAKE: kwikset MODEL: SMARTCODE888
뿅 Residents	gateway generic ked	12/14/2020 01:20 pm good	12/14/2020 01:20 pm modified on
as Users			
옵 Presets	offline	GW-Closet 203 addresse.	ID: 02c974cd[0 ···· MAKE: sensative
Locations	pending install	Butewah	MODEL: STRIPSDRIP
☑ Settings	idle	12/07/2020 01:42 pm 📼 good	09/03/2020 08:39 am modified on
🖉 Installer			
D History	Contact Sensor 48	GW-Closet 203 a4c1e0sc	ID: 02c9c43b[] ···· MAKE: sensative MODEL: DWSTRIPS
랑 Bulk Jobs		12/07/2020	09/03/2020 07:25 am
	closed	U1:42 pm good	modified on
直 FAQ	Entry Light 101	GW-Closet 203 attracts 10	ID: 10cddde (D ····
User Guide	w towns		Hems per page: 25 ▼ 1 - 25 of 144 < >

#### This view is a good view option if you need access to several units

	=	🗏 Floor 2 🔹	All 👻				cogburn@ietsystem:	s.com
i∞ Dashboard	🔽 🛪 Dev	vices					-	+ C 🛛
圓 Places	1643 Josephine	Floor 2	201					
	O Door Lock	47 node 41	GW-Closet 203 a4cte05c, D				ID: 683cb1f5(D MAKE: kwikset MODEL: SMARTCODE888	<b>F</b> ***
네 Analytics		unlocked		12/14/2020 01:20 pm	good		12/14/2020 01:20 pm modified on	
	1643 Josephine	Floor 2	202					
器 Residents	O Door Lock	9 node (d	GW-Closet 203 adcteosc []				ID: 02cbe94 D MAKE: kwikset MODEL: SMARTCODE888	
곱 Presets		locked		12/11/2020 04:14 pm	e good	11	11/18/2020 09:23 am modified on	
<ul> <li>Locations</li> <li>Settings</li> </ul>	1643 Josephine	Floor 2	203					
∂ <sup>s</sup> Installer	O Door Lock	5 nóde id	GW-Closet 203 a4cteosc D				ID: 02cf4647 D MAKE: kwikset MODEL: SMARTCODE888	
り History st Bulk Jobs	1 2	locked		12/14/2020 11:16 am	good	1.1.4	11/30/2020 08:47 pm modified on	
HELP	1643 Josephine	Floor 2	204					
User Guide	O Door Lock	<b>19</b> 7	6141.61			ltems per page: 1	1D: 02d1c1a () 25 • 1 - 25 of 27	····

#### If you only need access to one unit then select the unit on the top tab

	=	🗏 Floor 2 🔹	All -				cogburn@ietsystems	s.com
i∞ Dashboard	V 🛪 Dev	/ices					4	+ C ⊠
型 Places	1643 Josephine	Floor 2	201					
	O Door Lock	47 node #t	GW-Closet 203 a4cte05cD				ID: 683cb1f5[0 MAKE: kwikset MODEL: SMARTCODE888	=
🔟 Analytics		unlocked		12/14/2020 01:20 pm	good	*	12/14/2020 01:20 pm modified on	
	1643 Josephine	Floor 2	202					
왕 Residents	O Door Lock	9 node (d	GW-Closet 203 a4c1e05c D				ID: 02cbe94 D MAKE: kwikset MODEL: SMARTCODE888	-
옵 Presets		locked		12/11/2020 04:14 pm	good		11/18/2020 09:23 am modified on	
<ul> <li></li></ul>	1643 Josephine	Floor 2	203					
🖉 Installer	O Door Lock	5 nóide 10	GW-Closet 203 :a4c1e05c D				ID: 02cf4647 () MAKE: kwikset MODEL: SMARTCODE888	-
り History st Bulk Jobs	1	locked		12/14/2020 11:16 am	good		11/30/2020 08:47 pm modified on	
HELP	1643 Josephine	Floor 2	204					
User Guide	O Door Lock	~				Items per page: 2	ID: 02d1c1a 0	

# **Step 5.** Select the three dots to the right of the door lock device you would like to lock/unlock

		cogburn@ietsystems.com 😫
년 Dashboard	V >> Devices	+ C 🛛
Д Alerts	1642 Iscaphing Elege 2 202	
🗓 Places		$\sim$
	Door Lock     9     GW-Closet 203 a4c1e05c ①       node et/d     gateway	ID: 02cbe94 [D MAKE: kwikset MODEL: SMARTCODE888
🔟 Analytics	12/11/2020 locked 04:14 pm 📼 good	11/18/2020 09:23 am modified on
Archived Reports	status" Battery Reel	
ADMINISTRATION		
완 Residents		
음와 Users		
옵 Presets		
Locations		
☑ Settings		
D <sup>3</sup> Installer		
ා History		
st Bulk Jobs		
HELP		
🖹 FAQ		
🗊 User Guide		liams nar nana: 25
A Contact Us		viaura hai hañar 🧒 🔺 1-10(1

#### Step 6. Select "edit"

	= • • • • B Floor 2 • Bra 202 •	cogburn@ietsystems.com 😫
⊡ Dashboard	V >> Devices	+ 2 🗹
Places	1643 Josephine Floor 2 202	
DIAGNOSTICS	O Door Lock 9 GW-Closet 203: a4cte05c	ID: 02cbe94 () ···· MAKE: kwikset MODEL: SMARTC( edit
🔟 Analytics	locked	12/11/2020 04:14 pm
뿅 Residents		
옹 Users 占 Presets		
Locations		
☑ Settings Ø Installer		
ත History		
Sulk jobs HeLP		
🖹 FAQ		
<ul> <li>User Guide</li> <li>Contact Us</li> </ul>		Items per page: 25 💌 1 - 1 of 1 <

#### Locate the interface mode at the bottom of the menu

	= • • • B Floor 2 • BEA 202 •	cogburn@ietsystems.com 🖨
년 Dashboard	🔽 🗵 Devices	CANCEL
Places	1643 Josephine Floor 2 202	assignment
DWGNDSTICS	O Door Lock 9 GW-Closet 203 adc1e05c	1643 Josephine - Floor 2 🔹
년 Analytics	locked 12/11/2020 04:14 pm 📼 good	الع Floor 2 - 202 *
		device
왕 Residents		Name
용 Users 을 Presets		Type Door Lock
Output Locations		Make Kwikset
<ul> <li>Settings</li> <li>Installer</li> </ul>		Madel
ී History		SMARTCODE888
ELP:		configuration
₿ FAQ		locked
<ul> <li>User Guide</li> <li>Contact Us</li> </ul>		

#### **Step 7.** Select locked/unlocked

	= • • • B Floor 2 • B = 202 •	cogburn@ietsystems.com
Dashboard	😰 🗵 Devices	CANCEL
Deres	1643 Josephine Floor 2 202	assignment
Diagnostics	O Door Lock model of	団 1643 Josephine - Floor 2 👻
Malytics	locked 12/11/2020 04:14 pm 😑 good	บกส Isca Floor 2 - 202 -
		device
뿅 Residents		Name
路 Users 옵 Presets		Type Door Lock
Locations		Make
Settings Installer		Norial
③ History		SMARTCODE888
S Bulk Jobs		configuration
🖹 FAQ		locked
<ul> <li>User Guide</li> <li>Contact Us</li> </ul>		

#### **Step 8.** Select submit to initiate the door lock action

	= • • • B Floor 2 • BEA 202 •	cogburn@ietsystems.com 🤤
් Dashboard	🔽 🌫 Devices	CANCEL
C Alerts	1643 Josephine Floor 2 202	Building
Devices	O Door Lock 9 GW-Closet 203 a4c1e05c D gateway	
📖 Analytics	locked 12/11/2020 04:14 pm 📼 good	Int Floor 2 - 202
Archived Reports		device
ADMINISTRATION		
容 Residents		Name
සී Users		Type
곱 Presets		Door Lock
Output Locations		Make
🗹 Settings		NWIKSEL
/3 Installer		Model SMARTCODE888
ා History		
e‡ Bulkjobs		configuration
HELP		Interface
🖹 FAQ		locked
🗊 User Guide		
🖉 Contact Us		

## **How To Create and Implement Presets**





Fluctuations in external temperatures or humidity, require internal environmental conditions to adapt. This can be a daunting task, to send maintenance personnel to every apartment each time the thermostat needs to be changed.

Streamline the efficiency of your workflow by using your Busybee Hive Management Dashboard to create presets and then apply the preset to the individual apartments.



#### **How It Works**

With a few clicks, you can use presets to make changes to an apartment's temperature or humidity setting, allowing you to maximize efficiency and reduce energy usage.

Each preset enables you to choose the proper thermostat mode, heating and cooling set points (min. and max), and humidity set points. Once the presets are created or built, it is simply to apply them to the smart thermostat in each apartment home.



## **How To Create A Preset**

ВАСК ТО ТОР

#### Step 1. Select "Preset" from the left-hand side task tab



#### **Step 2.** Select "Build" from directly below Presets



#### **Step 3.** Click on the "+" sign on the top right-hand corner.

	Ξ ( IETC * ) ( 0 1643 Josephine * ) ( All * )	cogburn@ietsystems.com 😌
🗠 Dashboard	Presets	(+)C 🗹
📮 Alerts		
圓 Places		
UNARMOSTICS		
Devices		
네 Analytics		
AGMIRASTRUCTION		
容 Residents		
윤 Users	「「「「」」	
占. Presets		
Build	No Presets to show	
Schedule	Add Presets by clicking the + button	above.
Settings		
linstaller		
Help-		
E FAO		
User Guide		
		litems per page: 25 💌 0 of 0 < >

**Step 4.** Name the preset in a way that will help you easily identify the preset purpose. Example would be vacant apartments, gym, contractor working inside, etc. The description field enables you to add more identifying information.

	E 💽 Busybee 🔹 💿 1643 Josephine 🔹 🗍 All 👻	
⊡≊ Dashboard ⊖ Alerts	Presets	CANCEL SUBMIT
🗒 Places		details
DIAGNOSTICS		Name
		should be string
Lite Analytics		Description
Archived Reports		*
ADMINISTRATION		modes
SR Licers		Climate Mode 🔹 interface 🔹
A Propets		
Build	Add Presets by clicking the + button above.	Schedule Enabled *
Schedule		set points <sup>Fatrania</sup>
Locations		Variable Heat Set Point Enable
Settings		Off
5 History		Heat Set Point
😂 🛛 Bulk jobs		

**Step 5.** The next section is where you select the mode preferred for the preset you are creating. You can choose to lock or unlock the interface. This setting is helpful if you do not want the resident or contractor to adjust the thermostat manually. In such case, you would select "Locked".

	E Busybee * 1643 Josephine * All *	cogbum@ietsystems.com 🤤
ビ Dashboard ロ Alerts	Presets	CANCEL SUBMIT
團 Places		détails
() Devices		should be string
III Analytics		Description
ACMMUSTRUICH		modes
88 Users		Climate Mode 🔹 interface 🔹
윤, Presets Build	No Presets to show Add Presets by clicking the + button above.	Schedule Enabled 🔻
Schedule © Locations		set points <sup>Fahrenheir</sup>
⊠ Settings 2 <sup>5</sup> Installer		Variable Heart Set Point Enable Off

**Step 6.** Immediately following is the set point section. You will notice "Variable Heat Set Point Enable and Variable Cool Set Point Enable", keep this set to "OFF".

	cogbum@ietsystems.com
Electrication Dashboard Dashboard Alerts Places UADATES Devices Devices Analytics Archived Reports AccuretTuation Residents Build Devices	CANCEL SUBMIT   Schedule Enabled *     Schedule Enabled *     Set points Fahrenheit   Variable Heat Set Point Enable   Off   Heat Set Point   Variable Cool Set Point Enable   Off   Cool Set Point
<ul> <li>♥ Locations</li> <li>♥ Settings</li> <li>♥ Installer</li> <li>♥ History</li> <li>♥ Bulk Jobs</li> <li>₩</li> </ul>	Heat Max Cool Min Set Point Delta humidity control HCL Enable  Setpoint
Scroll down to Heat Max and Cool Min, input your desired heat max temperature and cool min temperature. Directly underneath, chose the variance acceptable by indicating a "set point delta", which means the degree point difference allowed from your min and max set temperatures.

		cogburn@ietsystems.com 🤤
ය Dashboard ධ Alerts	Presets	CANCEL SUBMIT
Places		Schedule Enabled 💌
() Devices		Set points <sup>Fahrennet</sup> Varieble Heat Set Point Enable
iiii Analytics II Archived Reports		Off *
ADMINISTRATION	月日	Heat Set Point
සී Users		Variable Cool Set Print Enable Off
옵 Presets Build	No Presets to show Add Presets by clicking the + button above.	Cool Set Point
Schedule © Locations		Heat Max Cool Min
⊠ Settings ⊅ Installer		
History		Set Point Delta

**Step 7.** Humidity Control section is next. You can adjust the settings to enable or disable the HCL (Humidity Control Level), indicate the desired set point, and delta setpoint and delta temperature.

	= 💿 IETC - 💿 1643 Josephine - 🔲 All -	cogbum@letsystems.com 🤤		
🗠 Dashboard	Presets	CANCEL	SUBMIT	
Alerts				
🗓 Places		Heat Set Point	Cool Set Point	
DAGNOSTIES				
		Heat Max	Cool Min	
Let Analytics				
		Set Point Delta	1.1.1.1	
원 Residents		humidity control		
음음 Users				
占 Presets	ET-E	HCL Enable 👻	Setpoint	
Build	No Presets to show	Setnoint Delta	Terrin Delta	
Schedule	Add Presets by clicking the + button above.	Delpoint Delta		
© Locations		HCL Ontime	HCL Offlime	
Settings				
& Installer		wall switch		
		Switch -	Dimmer Switch	
自 FAQ			And the second se	

## **Step 8.** Once your preferences are set for this preset, click submit.

		cogbum@ietsystems.com 😫
년 Dashboard	Presets	CANCEL SUBMIT
口 Alerts 則 Places		details
DAGADETICS		Name
Devices		should be string.
L≝ Analytics.		Description
Archived Reports		1
ADMINUSTFORTION		modes
8암 Residents	「一日」	Territor al lacest rai
සි Users		Climate Mode • Interface •
읍 Presets	No Presets to show	Schedule Enabled *
Build	Add Presets by clicking the + button above.	
Schedule		set points <sup>Fahrenheir</sup>
☑ Settings		Variable Heat Set Point Enable Off
ا قرار العربي المعام		
<sup>1</sup> 3. History		Heat Set Point
😂 Bulkjobs		
REP		Vanishle Cool Set Point Enable Off
🖻 FAQ		

### Once submitted, the preset will appear in the build presents window.

				cogbum@ietsystems.com 😑
🗠 Dashboard	Presets			+ 3 🛛
Δ Alerts				
圈 Places	Demo	This is for demonstration purposes only.	10/26/2020 10:31 AM	10/26/2020 10:31 AM
DIAGNOSTICS				
🔟 Analytics				
密 Residents				
윤 Users				
占 Presets				
Build				
Schedule				
© Locations				
i settings				
and the states.				
d run				
Contact Us				
er contact us				Items per page: 25 🖛 1-1 of 1 < 5

# How to Apply a Preset to an Apartment Home

There are multiple paths you can take to display the thermostats for each apartment home. The most efficient path will depend on preference, and if you are applying the preset to multiple apartments or just one individual apartment home.



# **Applying to Multiple Apartments**

### **Step 1.** Select "Device" from the left-hand side task tab

	E O Busybee * 0 1643 Josephine *			cogbum@ietsystems.com 😫
년 Dashboard	Presets			+ S 🛛
🗘 Alerts				
圓 Places	Demo	This is for demonstration purposes only.	10/26/2020 10:31 AM	10/26/2020 10:31 AM
DIAGNOSTICS				
🕮 Analytics				
ADMUNISTRATION				
왕 Residents				
윤 Users				
🐣 Presets				
Build				
Schedule				
Locations				
🖾 Settings				
🕭 installer				
HELP				
卣 FAQ				
🗊 User Guide				
🗐 Contact Us				
				ltems per page: 25 🖛 1 - 1 of 1 🤇 5

# **Step 2.** Filter your device view by clicking on the funnel icon, check the device that you want to view. In this case, check thermostat



# **Step 2.** Filter your device view by clicking on the funnel icon, check the device that you want to view. In this case, check thermostat



#### **Step 3.** Click on the screen and you will only see thermostats

	E 🕑 Busybee -	🔊 🛛 🗐 1643 Josep	hine 🔹 🔲 All 👻						cogburn@letsystems.com
I≝ Dashboard	🔽 🗷 Dev	vices							+ 2 🛛
Q Alerts 囲 Places	1643 Josephine	Floor 2	201						
	Thermostat	43 node (i)	GW-Closet 203 e4cte05c						ID: 02c49be (D ···· MAKE: honeywell MODEL: TH63202W2003
Lee Analytics		idle	* cool	61 73° 4 65 @ .	51%	12/03/2020 09:30 am	good	- A	12/02/2020 03:07 pm modified on
	1643 Josephine	Floor 2	202						
29 Residents	Thermostat	41 	GW-Closet 203 addresses						ID: 02cbbd3[0] ···· MAKE: honeywell MODEL: TH63202W2003
요 Users 습 Presets		idle	ili cool	62 55 C	48%	12/03/2020 09:31 am	good	- 4	1 7/1 1/2020 03:04 pm modified on
Build	1643 Josephine	Floor 2	203						
Locations     Sectore	Thermostat	33 mide it	GW-Closet 203 a4cte05cD						ID: 02cf18db[] ···· MAKE: boneywell MODEL: TH63202W2003
≌ Settings & <sup>g</sup> Installer	1	heating	👌 heat	71 71** 65 @ 0~	48%	12/03/2020 09:31 am	good	- *	11/25/2020 09:51 am modified on
う History は Bulk Jobs	1643 Josephine	Floor 2	204						
HELP	Thermostat		~						iD: 02d1956D
🖻 FAQ								Items per page: 2	1 - 25 of 116 ( )

# **Step 4.** Click on the three dots to the right of the apartment home where you would like to apply the preset

	= 🕑 Busybee +	) 🛛 🧶 1643 Josephin	e 🕶 🔲 All 🔹							cogbum@ietsystems	.com 😫
Li Dashboard	🔽 🗵 Dev	ices								+	- C 🛛
I Places	1643 Josephine	Floor 2	201								
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# Step 5. Select "Edit"

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# Step 6. Halfway down the page, check the "use preset" box (

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**Step 7.** A drop-down menu will be displayed with all the previously created presets, select the preset you would like to apply

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E FAQ									

# Step 8. Click "submit"

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#### You have now applied the preset to that apartment home



#### Step 9. Move to the next thermostat listed, select edit, and apply the preset



# **Applying To An Individual Apartment**

# **Step 1.** Select "Places" from the left-hand side task tab

	≡ (	4		cogbum@ietsystems.com 😝
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自 FAQ				
<ul> <li>Contact Us</li> </ul>	13			ltemsperpage: 25 🖛 1-1 of 1 < 5

#### **Step 2.** Use the top bar to select the Apartment home of interest

	= • • • • • • • • • • •	(In Ali -							cogburn@ietsystems.com 😫	
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卣 FAQ		18-1 222					Ite	ns për page:	25 • 1-25 of 34	>

# **Step 3.** Click on the three dots on the right-hand side

	E E Floor 2	(* • • • EFFORC2 • EFF 202 • )										cogbum@ietsystem	s.com 😲
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# **Step 4.** Select "Show devices"

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## This will bring up all smart devices in the apartment home

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# **Step 5.** Click on the three dots on the right-hand side of the thermostat

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E FAQ								Items per page	25 ▼ 1-5 of 5 < >

# Step 5. Select "Edit"

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# Step 6. Halfway down the page, check the "use preset" box

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**Step 7.** A drop-down menu will be displayed with all the previously created presets, select the preset you would like to apply

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# Step 8. Click "submit"

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# You have now applied the preset to that apartment home

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# Humidity Control Logic (HCL)

ВАСК ТО ТОР

# **The HIVE's HCL Feature**

As mentioned in the previous section, humidity levels can be controlled by using the Humidity Control Logic (HCL) feature found in the preset section.

Utilizing the HCL feature allows the smart thermostat to run extra cooling cycles when high humidity is detected.

The HCL settings can be configured and applied to as many or as few apartments as required when using the presets and scheduling features.



# **The HIVE's HCL Feature**

Using the HCL feature, the settings can be configured to meet the specific needs of the property. For example, the HCL set-point can be configured to 70% then when 71% is reached, the HCL will engage.

Humidity can be a major headache for many properties, as excessive humidity for even as little as a few days in a row can lead to mold growth. Even in units where the ambient temperature is as low as 70 degrees, if humidity consistently stays over 70% mold growth will start in as little as 2-3 days. The Busybee platform can ensure that relative humidity (RH) in all your controlled apartments will always stay at a safe and comfortable level using the Humidity Control Logic (HCL).

There are additional parameters available when attempting to lower the relative humidity with HCL. The following will cover additional settings that include examples.



# Vocabulary

**Setpoint** - this is the RH value that would trigger HCL

(ex. if HCL Setpoint is 70, then when 71% is reached, HCL will look to engage)

**Setpoint Delta** - this is how many degrees past the current RH setpoint the thermostat is allowed to surpass before attempting to lower RH with HCL (ex. if HCL Setpoint is 70, and Setpoint Delta is 2, HCL will not engage until RH hits 72%)

**Temp Delta** - this is how many degrees past the current cooling setpoint the thermostat is allowed to cool to when attempting to lower RH with HCL (ex. if CSP is 73, and HCL Temp Delta is 2, thermostat will stop cooling and end current HCL cycle when 71 degrees is reached even if RH is still above RH Setpoint)



# Vocabulary

**HCL On time** - this is the maximum amount of cycle time for a cooling cycle to remove humidity

(ex. if HCL On time is 30, then the thermostat will attempt to cool until RH level is below setpoint or for 30 minutes)

HCL Off time - this is the minimum amount of idle time that must occur before allowing HCL to trigger more cooling (ex. if HCL Off time is 30, then the thermostat will wait 30 minutes after an HCL cycle

has finished before running another HCL cycle)

