Trouble Shooting

1. Particles in water after use

Cause: These can be mineral deposits from your tap water. They can look like dirt, sand or flakes and are harmless. The level of particles present depends on where you live, as hard water areas may contain more. It is an indication that the unit requires cleaning.

Solution: Particles can be flushed away when emptying container. Continue Maintenance Cleaning as needed. For ongoing use, consider using distilled water instead of tap water to eliminate the issue.

2. Vaporiser spurts water out of steam vent Causes:

- Inhalant added after water.
- · Incorrect Inhalant used or too much Inhalant.
- · Water level too high or too low.
- Vaporiser needs cleaning.

Solution: Shake Inhalant bottle well before use. Always add Inhalant before water and ensure it is well mixed. Only use Euky Bear Inhalants (water soluble). Use no more than 2 capfuls (10mL) of Inhalant. Ensure water level is filled to the maximum fill line. Do not overfill. Clean Vaporiser as per instructions.

3. Vaporiser trips safety switch or blows a fuse

Causes: In some households, safety switches are sensitive when an additional load is placed on the circuit or if the heating core within the unit is too cold.

Solution: Turn off the Vaporiser at the power point. Fill the water container with warm water. Move to a power point not connected to other appliances. Leave for 2 minutes. Switch on. If this does not resolve the issue, the safety fuse in the Vaporiser may have been activated. Contact FGB Customer Service.

4. Vaporiser produces too much steam or condensation

Cause: The Vaporiser should not be operated in a closed, poorly ventilated room.

Solution: Open the door and/or window and ensure that the room has proper ventilation.

5. Vaporiser produces insufficient steam

Causes: The amount and intensity of steam produced will vary. In the morning the water level should have dropped. If this occurs, your Vaporiser is steaming correctly. Factors that can affect steam production include humidity, temperature and air currents or a build up of mineral deposits which can be due to water quality (see Trouble Shooting 1). Solution: Clean Vaporiser as per instructions. Failure to maintain cleaning procedure may damage

6. Vaporiser stops steaming but the light is on

the unit and void warranty.

Cause: The Vaporiser will stop steaming when the heating unit is no longer in contact with water, but will remain on. The heating unit has been specifically designed to avoid overheating. The Vaporiser may stay warm until it is switched off at the power point. To help remind you to switch off the power after use, the Indicator Light will stay on.

Solution: Always switch the power off at the power source when steaming has stopped or when not in use. Failure to switch off your Vaporiser when it is no longer steaming may damage the unit and void warranty. After power is switched off, remove plug from socket. To continue use, refill with water as per Operating Manual.

7. Vaporiser emits an unusual smell Causes:

- If a new unit, this can be a normal occurrence which will dissipate over time.
- Adding Inhalant after the water always add before water. Or, incorrect Inhalant used always use a water soluble Inhalant.
- The Vaporiser has been run dry (with no water for at least an hour).
- Depending on water quality there could be a build up of mineral deposits on the heating unit (see Trouble Shooting 1).

Solution: Clean Vaporiser as per instructions. Failure to maintain cleaning procedure may damage the unit and void warranty.

5 Year Warranty

Please keep your Proof of Purchase with this Operating Manual for any warranty claim.

This product has been produced with the greatest care for normal, household use. Following directions carefully will ensure dependable operation. If you experience unsatisfactory operation or are dissatisfied with your **Euky Bear Warm Steam Vaporiser** please contact our friendly Customer Service team at FGB Natural Products.

Modification to the product by the consumer or failure to follow the manufacturer's operating instructions will void the warranty.

If replacement is required under the warranty period, contact FGB Customer Service with proof of purchase.

must make his or her judgement as to when to use the product and the length of use. Keep the Operating Manual available as it is your quide to safe, efficient operation.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law 2011. You are entitled to a replacement of the faulty heating unit or refund for a major failure.

The purchaser assumes responsibility for the proper care and use of the product in accordance with the printed Operating Manual. The purchaser or user

For product enquiries or warranty claims please visit eukybear.com.au/pages/product-enquiry







Euky Bear™ >>>

Warm Steam Vaporiser **Operating Manual**

CAUTION

Keep out of reach of children. Keep clear of Vaporiser during operation as steam vent is hot and steam can scald. Read Operating Manual carefully before use and retain for reference.

For maximum benefits. use with Euky Bear **Inhalants**









Suitable for all ages





Instructions

CAUTION: Keep out of reach of children. Keep clear of Vaporiser during operation as steam vent is hot and steam can scald. Ensure vaporiser is unplugged during set up.

1. Remove unit

Remove unit by gently twisting anti-clockwise. This will unlock the unit and allow you to easily lift it out of the water container.



2. Add Inhalant

First shake **Euky Bear Inhalant** bottle, then add 2 capfuls into empty water container before filling with tap water to ensure it is well mixed. Only use Euky Bear Inhalant which is water soluble. Use of other Inhalants may damage the unit and void the warranty.



3. Add water

Add water to container up to the maximum fill line as indicated on the sides of the water container. **Do not overfill**. Rinse and refill with fresh water each time you use your Vaporiser.



4. Re-insert unit

Re-insert unit, gently twisting clockwise to lock into place.



5. Place in a stable position

Position your Vaporiser on the floor at least 1.2 meters away from any person. The room will humidify uniformly.

Ensure the room is well-ventilated so air is free to circulate to prevent excess humidity (e.g. keep door slightly ajar).

Make sure the cord is unravelled, lies flat and out of the way.

For extra floor or carpet protection, place your Vaporiser on a rubber mat or other heat resistant, non-metallic barrier.



Do not place Vaporiser on a table, chair or other piece of furniture where it could fall.

6. Plug into power point

Plug into power point and switch on power. Your Vaporiser will produce steam within 3-4 minutes. Ensure you have sufficient water for each use. Never move unit while it is on.

7. IMPORTANT: Switch off after use

After use, or when steaming has stopped, always switch off and unplug your Vaporiser at the power point and allow to cool. Failure to switch off your Vaporiser when it is no longer steaming may damage the unit and void the warranty.

Indicator light: The indicator light ensures your Vaporiser is visible at all times and will remain on as long as there is power. This acts as a reminder for you to switch off the power after use.

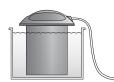
8. Clean Vaporiser

Cleaning your Vaporiser is very important. Before cleaning, always switch off and disconnect plug at power point, wait for unit to cool and empty any unused water.

After each use: Rinse water container and base of the heating unit. Do not submerge heating unit or power cord in water. Dry with a clean cloth.

Maintenance cleaning (approximately per 10 uses):

Rinse as per directions above. Sit the base of the heating unit in a pot or jug of white vinegar (up to the rim but not covering the power cord – do not submerge unit) for 20 minutes. Clean the opening of the steam vent gently with a cotton bud dipped in white vinegar. Afterwards, wash base in warm soapy water, rinse thoroughly and dry with a clean cloth. Hard water areas may need more frequent cleaning.



CAUTION: SAFETY INFORMATION

Euky Bear is safety conscious when designing and manufacturing our products. It is also essential the product user exercises care when using an electrical appliance.

This unit is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless under supervision.

To ensure safety when operating this unit, follow the instructions below:

- · Vaporiser produces steam which can scald. NEVER touch the steam vent while the unit is in use.
- · After use, the steam vent may be subject to residual heat so allow to cool.
- · Turn off after steaming is complete.
- · Keep out of reach of children and pets and ensure children cannot access the unit while in use.
- Do not overfill. Do not cover the steam vent. Do not move the unit while in use or operate the unit when base is removed from the Vaporiser water container.
- · Disconnect the power cord before filling, cleaning or moving.
- Do not attempt to modify, repair or disassemble the unit.
- Never leave Vaporiser unattended where any child could access. Children must be supervised to
 ensure they do not play with the unit. If there is potential for any child to access, place Vaporiser
 behind a physical barrier to reduce the risk of serious burns.