

## SHIPPING & RETURN POLICY

**Custom Orders:** Any modification to a standard door set such as split finish/style, latch size exchange or non-standard door thickness will be considered a custom item. Custom orders may require an extra business day. When ordering split styles, use the cost of the higher-priced item.

**Free Freight Minimum:** All orders totaling \$200 or more will be shipped FedEx Ground at no charge. On orders totaling under \$200, the customer will assume responsibility for shipping charges. Other FedEx Shipping options are available on a customer-pay basis.

**Expedited Orders**: Ageless Iron<sup>®</sup> builds all products to order. Most orders ship within 3–5 business days. Orders under \$750 can be expedited for \$35, while orders totaling more than \$750 can be expedited for \$70. Expedited orders ship within 2 days. Orders received after 10:00 AM MST will ship by the second business day.

**Returns**: All returns will require a completed RGA Request Form. Send your RGA Request Form to the fax or email below. There is a 25% restocking fee on all returned merchandise. No returns after 90 days will be permitted. A 35% restocking fee will be charged on returns made without prior RGA approval. Please be advised that the customer is responsible for all return freight.

#### **Contact Info:**

Phone: 1-800-522-7336 Fax: 1-844-308-7892

Email: support@AgelessIronHardware.com

## WARRANTY INFORMATION

## 5-YEAR MECHANICAL WARRANTY

Ageless Iron<sup>®</sup> warrants to the original purchaser/user that our products will be free of material and mechanical defects so long as the purchaser/user occupies the residential premises on which the products were originally installed for five years from the date of purchase. Exceptions to this warranty include products that have been incorrectly installed or mistreated, common area applications and non-residential applications.

#### 5-YEAR FINISH WARRANTY

Ageless Iron<sup>®</sup> products are protected by zinc plating and powder coating to maintain their beautiful, high quality finish. Ageless Iron<sup>®</sup> warrants to the original purchaser/user that our finishes are free from defects in material and workmanship to include tarnishing, flaking, or discoloration so long as the purchaser/user occupies the residential premises on which the products were originally installed for five years from date of purchase. Finishes on exterior installations in coastal areas are warranted for one year only. Exceptions to this warranty include scratching or abrading from normal use, incorrectly installed or mistreated products (including use of chemical cleaners), common area applications and non-residential applications.

#### **CLAIM PROCEDURE**

Once a warranty claim has been approved and the product returned to Ageless Iron<sup>®</sup>, we will either repair or replace the product, at our discretion, to satisfy the claim. Liability shall be limited to the maximum dollar amount of the original purchase price. Proof of purchase is required.

### MAP POLICY

In order to maintain the brand integrity of its products, Regal Brands will not do business with any Dealer who sells or offers to sell our Nostalgic Warehouse, Grandeur Hardware, Viaggio and/or Ageless Iron Hardware branded products at prices less than 75% of the list prices as published in the current price book, or as modified on occasion by Regal Brands for promotional purposes. (Please note that for the purposes of the MAP policy, each Regal Brand will be reviewed separately.) If and when Regal Brands becomes aware that a Dealer has failed to comply with this MAP policy, Regal Brands will take corrective actions, including:

- 1. Sending a MAP violation notice to acknowledge the price discrepancy, and requesting corrective action from the Dealer within 10 days.
- 2. Regal Brands will not take further action if the Dealer in violation reverts to MAP compliant pricing.
- 3. If no corrective action is taken after 10 days, Regal Brands reserves the right to not accept any orders for the Brand with the MAP violations. Once the MAP violations are corrected, orders will be accepted as usual.
- 4. If a subsequent MAP Policy violation occurs for a Regal brand within one year of receiving notice of the first violation, Regal Brands reserves the right to permanently not accept any orders for the Brand with the MAP violations.

Pursuant to applicable state and federal laws, the terms of this policy are non-negotiable, imposed unilaterally by Regal Brands, and apply equally to all of our Dealers. Additionally, Regal Brands does not require any agreement, approval, or other assurance from you that you will comply with this policy.



## LOCH ROSETTE

Single Dummy **\$105**Passage, Privacy & Double Dummy **\$165** 



Loch Rosette, Aeg Knob (LOCAEG)



Loch Rosette, Keep Knob (LOCKEP)



Loch Rosette, Dirk Lever (LOCDRK)



Loch Rosette, Lance Lever (LOCLAN)



Loch Rosette, Tine Lever (LOCTIN)

# VALE SHORT PLATE

Single Dummy **\$115**Passage, Privacy & Double Dummy **\$200** 



Vale Plate, Aeg Knob (VALAEG)



Vale Plate, Keep Knob (VALKEP)



Vale Plate, Dirk Lever (VALDRK)



Vale Plate, Lance Lever (VALLAN)



Vale Plate, Tine Lever (VALTIN)

## **КЕЕР LONG PLATE**

Single Dummy **\$135**Passage, Privacy & Double Dummy **\$225** 



Keep Plate, Aeg Knob (KEPAEG)



Keep Plate, Keep Knob (KEPKEP)



Keep Plate, Dirk Lever (KEPDRK)



Keep Plate, Lance Lever (KEPLAN)



Keep Plate, Tine Lever (KEPTIN)

## **DEADBOLTS**

Loch Single Cylinder Deadbolt **\$195**Keep/Vale Single Cylinder Deadbolt **\$220** 



Loch Deadbolt



Keep or Vale Deadbolt
(KEP or VAL)

Exterior Handleset can be combined with any Interior Set and Deadbolt (Interior)

## **COMBO PACKS**

Deadbolt can be combined with any Interior Set





One-Piece Handleset **\$510** 



Keep with Aeg Knob Interior Handleset (KEPAEG)



Keep One-Piece Handleset (Exterior)



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Vale Combo Pack with Aeg Knob (VALAEG)

\$400







Keep Combo Pack with Dirk Lever (KEPDRK)



# BARII DOOR HARDWARE



Flush Pull \$65



Grip \$110



Track & Rollers \$185



Kit with Flush Pull \$240



Kit with Grip \$285



Kit with Flush Pull & Grip \$340



Photo courtesy of Lauren Smyth

## НІПGES



Photo courtesy of Makel Gardner



3.5" Residential Duty Radius Corner Hinges \$11.50



3.5" Residential Duty Square Corner Hinges \$11.50



4" Residential Duty Radius Corner Hinges \$14



4" Residential Duty Square Corner Hinges \$14



4" Heavy Duty Square Corner Hinges \$17



4.5" HEAVY DUTY Square Corner Hinges \$17

## WALL PLATES





Blank Wall Plate \$13.50



Single Toggle Wall Plate \$13.50



Double Toggle Wall Plate \$21.00



Triple Toggle Wall Plate \$31.50



Single Duplex Outlet Cover \$13.50



Single Toggle/
Duplex Combination Cover \$21.00



Double Duplex Outlet Cover \$21.00



Single Rocker/GFI Wall Plate \$13.50



Double Rocker/GFI Wall Plate \$21.00

# CABİNET HARDWARE













Aeg Cabinet Knob \$13.50

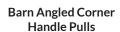
Keep Cabinet Knob \$13.50

Turret Cabinet Knob \$13.50

3" Cabinet Cup Pull \$16.50

4" Cabinet Cup Pull \$16.50





4" (center to center): \$13.50 6" (center to center): \$15.50 8" (center to center): \$18.50



Barn Round Corner Handle Pulls

4" (center to center): \$13.50 6" (center to center): \$15.50 8" (center to center): \$18.50



Machine Handle Pulls

4" (center to center): \$13.50 6" (center to center): \$15.50 8" (center to center): \$18.50

# **ACCESSOR**İES







#### ADMINISTRATIVE OFFICES

4607 Monaco Street Denver, CO 80216

Office hours: Monday through Friday 7 am—4 pm Mountain Time

## **RETURNS**

Attn: RGA Department 4613 Monaco Street, Dock 12 Denver, CO 80216

## **CUSTOMER SERVICE**

AGELESS IRON HARDWARE 4607 Monaco Street Denver, CO 80216

Phone: 1-800-522-7336 Fax: 1-800-322-7002

support@AgelessIronHardware.com



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