



OtM essentials™



HD Pro Webcam

Instruction Manual V1

Webcam Features



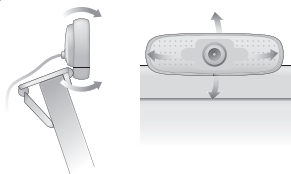
1. Manual focus lens
2. Dynamoteter
3. MIC
4. Red indicator light shows device is plugged in
5. Green indicator light shows webcam is in use

Installing Webcam

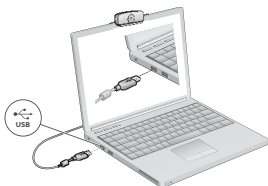
1 Unfold webcam



2 Place webcam



3 Connect your webcam



4 Installation

When plugging in your webcam the installation should happen automatically and be recognized within 30 seconds. Make sure you are connected to the internet for the webcam to install properly.

FAQ: Privacy

Privacy settings

- A. Go to Start , then select Settings >Privacy > Camera
- B. Turn the 'Allow apps to access your camera' setting on it off. If you turn the camera setting off, apps that use the camera won't have access to it.

FAQ: Device Recognition

Issue: Camera not detected or not appearing

This could be due to the following issues: computer privacy settings, camera settings or driver

Camera Settings

If your computer has a built in webcam or was previously connected to another webcam you will need to first disable the original webcam.

Disable Original Webcam

Windows 7/8

- A. Navigate to control Panel
- B. Select Hardware and Sound
- C. Select Devices and printers
- D. Right click on non UVC/OTM camera and select disable

Windows 10

- A. Open Device Manager
- B. Expand 'Imaging devices' to display your camera. It may be called 'Integrated Camera' , 'USB Camera' or similar
- C. Right-click on the device and choose 'Disable'
- D. Click 'OK' to confirm

The camera is now disabled - Windows and applications will not be able to use the device.

Once disabled and if camera is still not showing or if no camera ever existed please proceed to the next steps which will be to enable the camera

FAQ: Device Recognition (continued)

Enable camera

Windows 7/8

- A. Navigate to control Panel
- B. Select Hardware and Sound
- C. Select Devices and printers
- D. Right click on UVC Camera or OTM Camera, select enable or set as default

Windows 10

- A. Open Device Manager
- B. Expand 'Imaging devices' to display your camera
- C. Right-click on the UV or OTM and choose 'Enable'
- D. Click 'OK' to confirm

If the following steps still do not enable camera to work please try updating the driver

Windows 7/8

- A. Navigate to control Panel
- B. Select Hardware and Sound
- C. Select Devices and printers
- D. Right click on UVC Camera or OTM Camera
- E. Select properties
- F. Select Driver and click update driver
- G. Once update is complete be sure to restart computer

Windows 10

- A. Navigate to Windows Start Bar
- B. Navigate to Windows Start Bar
- C. Right click on windows start icon
- D. Select Device Manager
- E. Select Camera
- F. Right Click and select update driver
- G. Restart computer once update is Done

FAQ: Sound

Issue: Microphone on webcam is not working

Privacy Settings

- A. Go to Start
- B. Select Settings
- C. Select Privacy > Microphone
- D. Select 'Allow apps to access your microphone' setting on if off. If you turn the camera setting off, apps that use the camera won't have access to it

Enable Microphone

If your computer has a built in MIC or was previously connected to another input sound system you will need to first disable that input. To do so see below:

- A. Open Device Manager
- B. Select sound devices to display your microphone. It may be called 'Integrated Camera', 'USB Camera' or similar
- C. Right-click on the device and choose Disable
- D. Select OK to confirm

Issue: People cannot hear me

Make sure your volume is not muted

- A. Right-click the Speakers icon on the taskbar on lower right side of screen
- B. Select Open Volume mixer
- C. You'll see a set of volume controls for your devices. Make sure none of them are muted. If any of them are muted, you'll see a red circle with a line through it next to the volume control. In that case, select the volume control to unmute
- D. Check input volume and make sure it is raised to the higher end

FAQ: Sound (continued)

Volume mixer with muted volume controls

Check your device properties to make sure that your devices have not been disabled by mistake

- A. Select Start > Settings > System > Sound
- B. Select your audio device, and then select Device properties. Be sure to select Device properties for both the output and input devices

FAQ: Video

Issue: Webcam is not showing the picture the way I want it

- A. Navigate to control panel
- B. Select hardware and sound
- C. Right click on webcam
- D. Select Fit and Crop video
- E. Select Audio and Video Settings
- F. From there you can select the screen format that is preferred

If you are still experiencing issues please contact us directly:
<http://www.centon.com/support/customer-care> or call
949-855-9111



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