

Warranty Claim Form (Radiator)

Date (mm/dd/yyyy):						
Company Name:						
Company Address:						
City:	State/Province:		Zip/Postal Code:			
Claim Contact Name:						
Phone:	Fax:	E-mail:				
Failed Product Info	rmation:					
Original Product Owner:						
Vehicle Make:	Model:					
Year:	VIN (17 Characters):					
Engine Make:	Model:	Rated	I HP:	at	RPM	
Radiator Model (Part) Nun	nber:					
Radiator Serial Number (E	.g. 123456DR):					
Original Installation Date (mm/dd/yyyy):					
Odometer Reading on Installation Date:		KM	MI			
Failure Date (mm/dd/yyyy)	:					
To expedite the claim,	please provide all of t	he following	(pleas	e check):		
Original Invoice for fa	iled Radiator					
Picture of the Radiate	or showing the Serial Num	nber Label (E.g	. 12345	6DR)		
Picture of the Radiate	or failure area					
Picture of the Radiate	or front					

Picture of the Radiator back

	Yes	No
Can you confirm this Radiator was not involved in a collision?		
Can you confirm the Radiator is leaking?		

If pictures cannot be provided:

Package the warranty Product in the box of the replacement Product and mark the box "WARRANTY RETURN". Please call Dura-Lite prior to shipping the Product to get an RGA Number. Ship the warranty Product back with your next Core Return or call Dura-Lite and ask which shipping company to use. If the warranty Product returns collect and is denied as a warranty, <u>you will be</u> responsible for the inbound freight cost. Please take extra care to ensure that the Product is not damaged in transit. It is important to advise your customer that the failed Product may be disassembled (cut apart) for investigation purposes and that it is their responsibility to complete and submit the new Warranty Card by mail or fax 403-206-7239 the bottom portion of the Warranty Card or register online <u>www.duralite.net</u>.

Replacement Product Information:

(The failed Product must be replaced with a Dura-Lite or the warranty will be void)

Replacement Radiator Model (Part) Number:

Replacement Radiator Serial Number (Ex. 123456DR):

Replacement Installation Date (mm/dd/yyyy):

Odometer Reading on Replacement Date: KM MI

Was the end user charged for the Replacement Product? Yes No

Settlement Product Information:

Supply Replacement Radiator, ship with next order. Supply Replacement Radiator, ship immediately. Other Settlement (please provide details):

Please forward this claim to <u>Warranty@duralite.net</u>, warranty claims will not be processed until all information is supplied. If you have any questions or need assistance completing this form, please call 403-259-2691 or 800-661-1117.

For Internal Use On	ly:		
RGA:			
Date of Manufacture	e:		
Duration:	_ yrs	mths	
Accumulative Odom	neter:	KM	MI

T Log RGA SAP Customer Equipment Card