

## MAINTENANCE GUIDE

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### PLUSFLOOR TRUE GRAIN VINYL PLANKS

#### CLEANING & MAINTENANCE

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Please follow the recommendations in the guide to retain the fresh look and protect the finish.

After installing the floor, we recommend a first cleaning to remove loose dirt or debris that may have been introduced during the installation process. Also in order to protect the flooring surface from abrasive dirt and debris we recommend installing an effective barrier system to limit the amount of moisture, dirt and grit that may enter the flooring area. Please check any new cleaning agents on a small test patch of the floor.

Avoid using harsh cleaners or ammonia based cleaning products.

First sweep and vacuum the floor surface to ensure removal of all loose dust, dirt, and debris.

Use a soft mop with warm water and a mild detergent to clean the flooring surface and then allow to dry.

Do not allow pets with unclipped nails to damage your vinyl flooring. It may result in severe scratching to the surface. The same is true for any high-heeled shoes that do not have the proper tips on the heels.

Avoid exposure to direct sunlight for prolonged periods of time. During peak sunlight hours, use drapes or blinds to minimise the direct sunlight on the vinyl flooring. Strong continuous heat and direct sunlight will damage the flooring and cause the installation to fail.

Do not wax your vinyl flooring. The surface of your floor is very dense and non-porous, which prevents wax from penetrating and thus builds up a bed for yellowing and dirt collection. The same non-porous feature also provides all the protection against wear and staining that you will need.

If your floor has been exposed to excessive amounts of water due to flooding, do not panic, Plusfloor Truegrain Vinyl Planks are water resistant. Simply remove the water as quickly as possible using a water pump, fans and/or a dehumidifier. Do not dry the room below the normal moisture level that existed previously.

#### INSTALLATION AND WARRANTY

All Hardwood Floor Store floors must be installed by a competent installer who will have the necessary skills and take individual site circumstances into account. Hardwood Floor Store's warranty will apply only to floors which have been installed by a competent flooring installer comparable to BS8201 in the UK or equivalent standard worldwide.

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