

Wireless Video Doorbell

PRO

USER MANUAL

TVDP05GR-ML



Items included



Install your video doorbell and chime

- 1 Drill holes for wall anchor placement. If installing to use existing doorbell wiring, the hole in the center of the mounting plate should be over the old doorbell wiring hole.
- 2 Insert wall anchors
- 3 Attach the mounting plate with included screws

If connecting the Wireless Video Doorbell Pro to your existing doorbell wiring, proceed to the "(Optional) Wiring your video doorbell" section on the next page. Otherwise, continue with step 4

- 4 Place the doorbell on mounting plate
- 5 Tighten the securing screw by turning it clockwise

- 6 If using the "(Optional) Wiring your video doorbell", you may now turn the power back on for the doorbell wiring.
- 7 Place the adhesive tape on the back of the chime and stick it to the wall in a suitable location inside your home.



* If using the adhesive to mount the doorbell, please adhere to the surface and wait 24-48 hours to enable maximum bond strength before adding the doorbell. Apply 3M adhesive to clean and dry surfaces only.

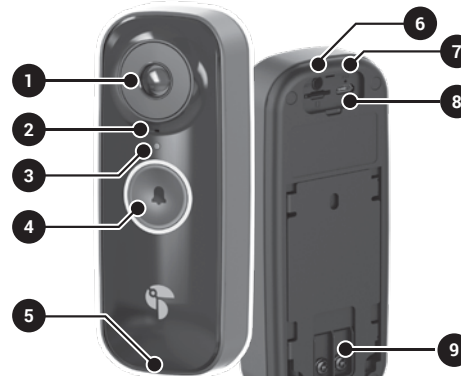
** You can mount the doorbell using just the adhesive on UPVC, wooden or smooth surface door frames (not suitable for brick or stone)

*** The Chime can be placed up to 50m from the doorbell

Get to know your video doorbell and chime

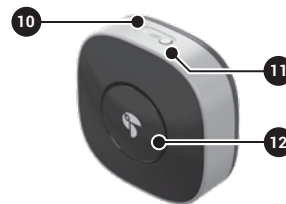
Doorbell

1. Camera lens
2. Microphone
3. Light sensor
4. Doorbell button
5. Speaker
6. SET / Power ON button
7. RST / Power OFF pinhole button
8. Charging port
9. (Optional) Power Terminals

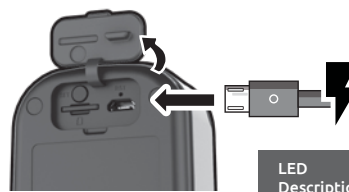


Chime

10. LED indicator
11. SET button
12. Speaker



Charge your video doorbell



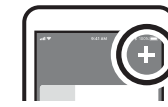
Open the back cover, plug in micro usb cable to charge the video doorbell.

Recommend to fully charge the device before 1st use.

| LED Description | Solid Red | Charging Battery |
|-----------------|------------|-----------------------|
| | Solid Blue | Battery Fully Charged |

Setup your video doorbell

- 1 Download the Toucan App for Android or iOS
Scan QR code or visit www.toucansolution.com/pages/toucan-smart-home-app
Ensure your Wi-Fi is set to 2.4GHz before commencing the pairing process (5GHz not supported)
- 2 Open the app and create a free account
- 3 Tap the "+" in the upper right to add a device
- 4 Press and hold the SET button until LED light blinks to enter the setup mode
- 5 Follow the instruction in the Toucan App to complete the setup



| Flashing BLUE | Setup Mode | LED Description |
|-----------------|----------------------------|-----------------|
| Flashing PURPLE | Connecting to cloud server | |
| Flashing RED | Connection Failed | |

Pairing your chime with your video doorbell

The chime and doorbell come pre-paired, but if you need to pair it again, follow the instructions in this section.



Press and hold the SET button on the Chime until the LED blinks, about 3 seconds

Press and hold the doorbell button for about 3 seconds to complete pairing with the chime

| Chime LED Description | Flashing BLUE | Pairing Mode |
|-----------------------|-------------------|-------------------------|
| | Blue Flashes Once | Select Next Chime Sound |

(Optional) Wiring your video doorbell

This section should be followed ONLY if you are using existing doorbell wiring OR you are using an accessory power adapter (Not Included)

- 1 ENSURE THAT YOU HAVE TURNED OFF ALL POWER TO DOORBELL WIRING AT YOUR BREAKER BOX. If using power adapter, ensure that the adapter is UNPLUGGED.
- 2 Pull a few inches of doorbell wiring through mounting plate

ENSURE THAT YOU HAVE TURNED OFF ALL POWER TO DOORBELL WIRING AT YOUR BREAKER BOX. If using power adapter, ensure that the adapter is UNPLUGGED.

- 3 Twist ends of each doorbell wire together with the wire end of a connector
- 4 Place a wire nut over each pair of twisted wires, turn nut clockwise to tighten

Twist ends of each doorbell wire together with the wire end of a connector

Place a wire nut over each pair of twisted wires, turn nut clockwise to tighten

- 5 Slide the U-shaped ends of the connectors under the screws in the back of the doorbell. Tighten screws so that connectors do not slip out.
- 6 Push excess wires back into the wall

Slide the U-shaped ends of the connectors under the screws in the back of the doorbell. Tighten screws so that connectors do not slip out.

Push excess wires back into the wall

Return to Step 4 in the section "install your video doorbell and chime"

For additional information, frequently asked questions, and support, please refer to the Toucan website www.ToucanSolution.co.uk

Regulations & Compliance

FCC Statement
Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.

ISED Regulatory Compliance
This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes:
1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure Compliance
This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body. Cet équipement est conforme aux limites d'exposition aux radiations FCC/IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps contrôlé.

EU Compliance
VuPoint (Europe) Company Limited hereby declares that the radio equipment type Wireless Video Doorbell PRO complies with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following Internet address: www.toucansolution.co.uk/pages/certificates



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please retain for future reference