

HELIOS

HM8000 Massage Chair

User Manual



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Safety Information

Please read the instructions carefully before using the product. These are for the safety of you and others while operating. For convenience, keep this manual for reference. Do not use the product in any way other than described in this manual.

CAUTION!

Do not use this product in humid, dusty, or high temperature environments, as this will cause damage to the electrical components. If you use the product in freezing temperatures, increase the temperature gradually (not all at once). Moving the product from freezing to warm temperatures will impact the performance of the product, while moving the product from warm to freezing temperatures requires an hour wait before use.

DO NOT USE IF:

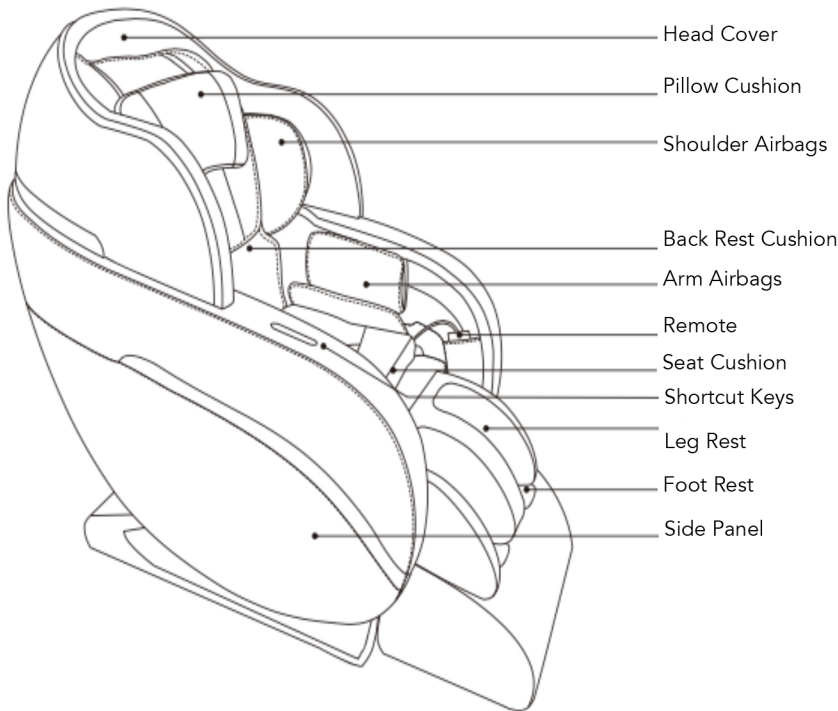
- You are unfamiliar with the product. Familiarize yourself with the product and its controls before using.
- The line cord is damaged. Do not attempt to replace yourself. It should be replaced by the manufacturer or a professional technician.
- You have any transplanted medical equipment (artificial heart, lungs, pacemaker, etc.)
- You are sensitive to heat. The chair may generate heat during/after use and may cause discomfort to heat-sensitive people.
- You are wet. This could result in electronic malfunctioning, or in a shock or death.

CONSULT A DOCTOR BEFORE USE IF:

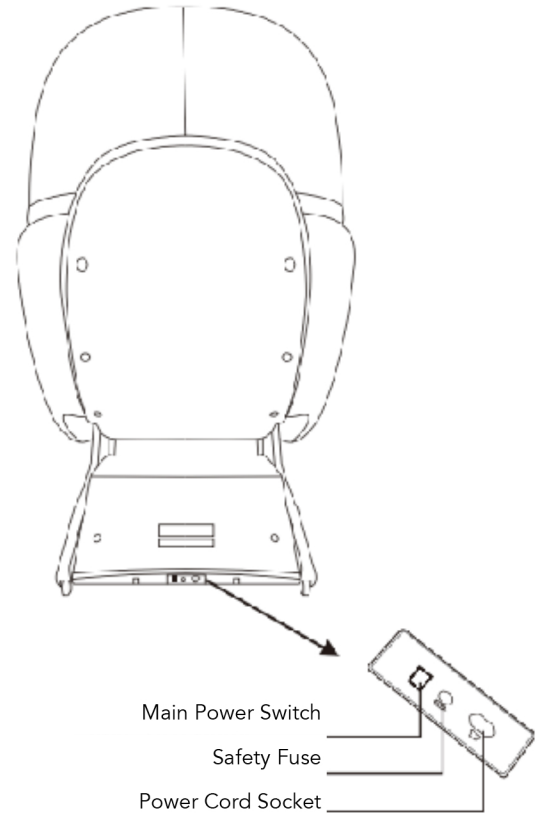
- You are, or could be, pregnant.
- You have a history of cerebral hemorrhage.
- You have a history of heart disease.
- You suffer from a spinal disorder or dislocation.
- You have poor circulation.

Chair Diagram

FRONT



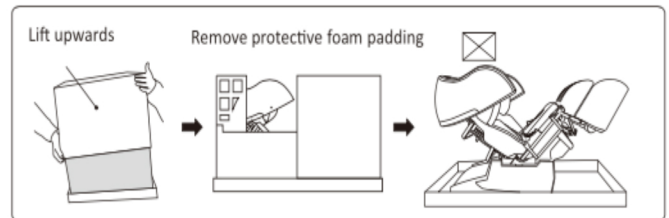
REAR



Assembly

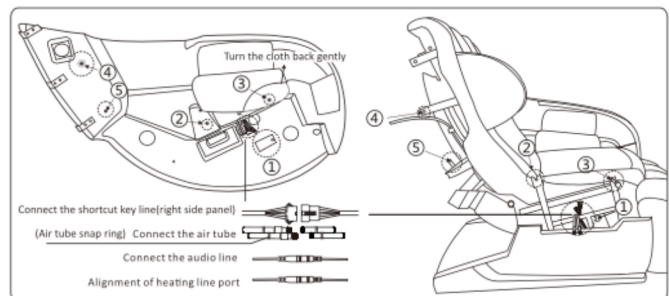
1. Open the box and make sure everything is there.

- Take the side plate out and remove the foam.
- Take out the parts box and make sure everything is accounted for.
- Turn the massage chair on so it can reset itself.



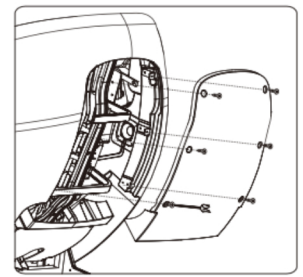
2. Install the side panels.

- Line the side panel up to the chair and connect the air tube on the panel to the air tube on the massage chair, according to the color of the snap ring.
- Connect the quick access button port on the right side of the panel to the quick access button port on the massage chair.
- Connect the audio line port on the side panel to the audio line port on the massage chair.
- Connect the heating cable port on the side panel to the heating cable port on the massage chair.
- Repeat for the other side.
- Lift the side panel to the massage chair body and insert the metal plate (1) to the square tube of the massage chair.
- Use the Allen wrench to tighten the Allen screws into place (2, 3, 4, 5).
- Repeat for the other side.



3. Install the middle back cover.

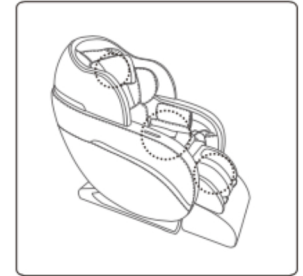
- Align the six (6) screw holes of the back cover with the corresponding holes on the massage chair.
- Lock the cross screw with a Phillips Head screwdriver.



Before Use

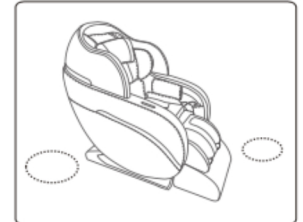
1. Make sure the chair is ready to be used.

- Confirm that the backrest & headrest are installed.
- Confirm that the power plug is plugged in, operational, and not frayed or showing exposed wires.
- Confirm that the footrest is fully lowered.



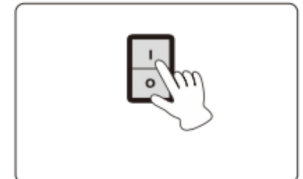
2. Check the surroundings.

- Make sure there are no obstacles surrounding the massage chair, as these can prevent the gliding/reclining mechanisms.



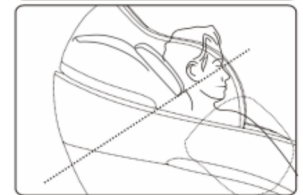
3. Turn the chair on.

- Connect the power cord.
- Turn on the switch on the rear cover.
- The power light on the controller will flash when successful.



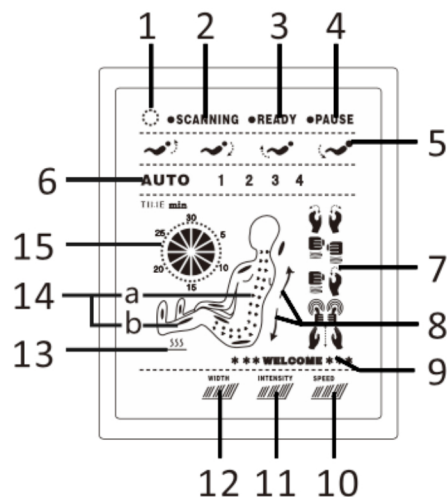
4. Adjust the head cushion.

- The bottom of the cushion should be at the same level as your ears.



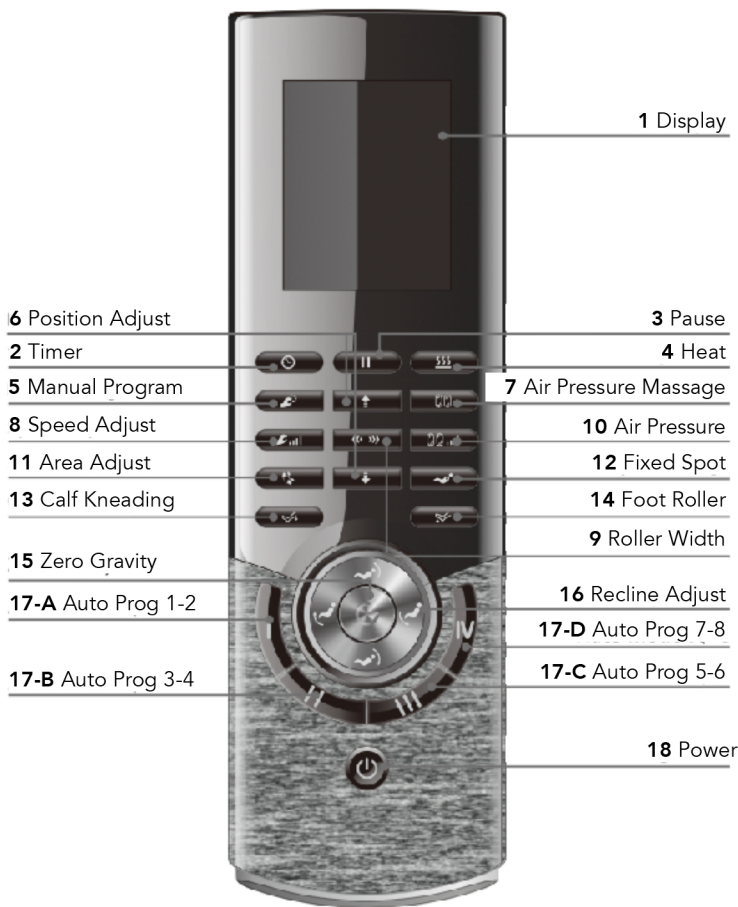
Remote

DISPLAY

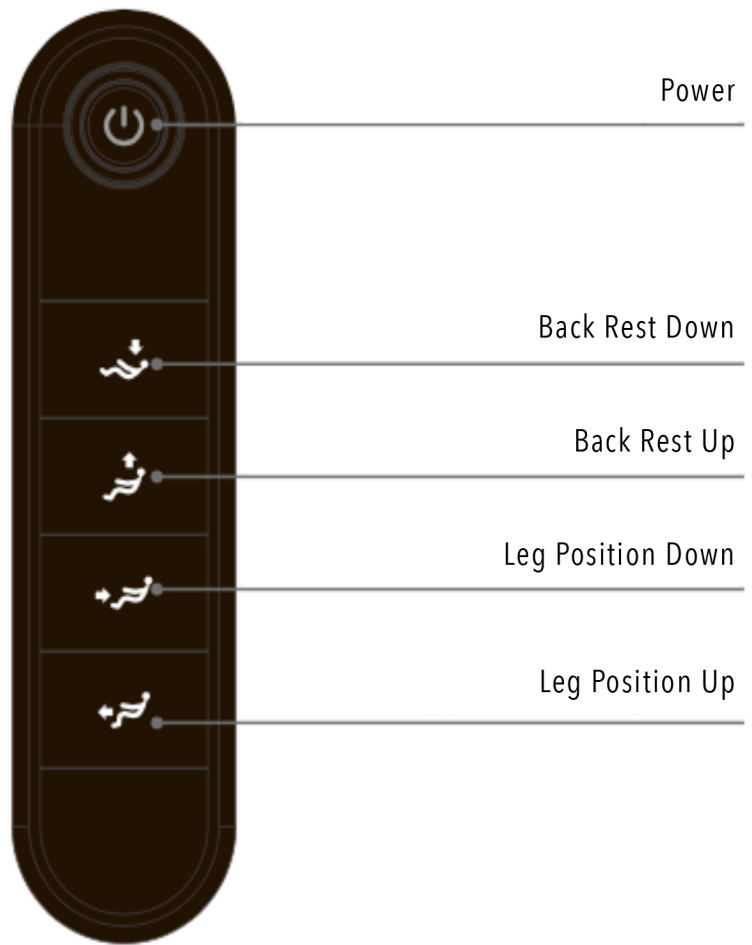


KEY

- Power On
- Body Scan
- Ready to Use
- Pause
- Recline Position
- Auto Program In Use
- Massage Technique In Use
- Massage Roller Direction
- Greeting
- Massage Speed Level
- Air Pressure Intensity
- Massage Roller Width
- Heat On
- Position Display
 - Roller
 - Air-Squeeze
- Timer



REMOTE KEY



SHORTCUT KEY

1. **DISPLAY** displays information on the screen
2. **TIME** increases or decreases the massage time by five (5) minutes with each press, to a maximum of 30 minutes. The default is 15 minutes.
3. **PAUSE** pauses all functions.
4. **HEAT** turns the heating system on/off.
5. **MANUAL PROGRAM** lets you choose between massage types: kneading, tapping, dual, shiatsu, or rolling.
6. **POSITION ADJUST** adjusts the foot roller position.
7. **AIR PRESSURE MASSAGE** turns the air pressure massage option on/off.
8. **SPEED ADJUST** adjusts the speed of the massage type. There are three (3) levels to choose from.
9. **FOOT ROLLER WIDTH ADJUST** adjusts the foot roller width.
10. **AIR PRESSURE INTENSITY** adjusts the intensity of the airbags. There are three (3) levels to choose from.
11. **AREA ADJUST** adjusts the area being massaged. The cycle order is: back > waist > seat > back & waist > waist & seat > whole body.
12. **FIXED SPOT MASSAGE** turns the fixed spot massage option on/off.
13. **CALF KNEADING** turns the calf kneading massage option on/off.
14. **FOOT ROLLER MASSAGE** turns the foot roller massage option on/off.
15. **ZERO GRAVITY** adjusts the position of the zero gravity system. The cycle order is: Zero G1 > Zero G2 > Zero G3 > Reset to Original Position.
16. **RECLINE ADJUST** adjusts the position of the recline.
17. **AUTO PROGRAM** lets you choose between eight (8) preset massage programs.
18. **POWER** turns the massage chair on/off.

Bluetooth Operation

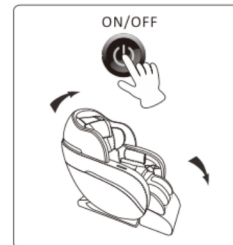
To play music through the massage chair, follow these steps:

- Open the bluetooth menu on your mobile device
- Search for nearby bluetooth devices
- Choose the massage chair bluetooth
- Enter the password **0000** or **1234**
- Once connected, you can play music directly from your mobile device

After Use

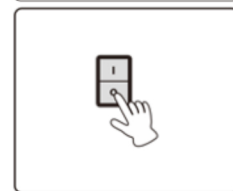
1. After the massage is done, press the power button on the remote.

- a. The chair will automatically adjust the backrest and foot rest to the original position.
- b. Verify that there is nothing blocking the backrest or footrest.
- c. Put the remote in the storage pocket when not in use.



2. Switch the power button to "0".

- a. Unplug the power cord. Do not twist/pull the power cord, as that can cause damage.
- b. Cover it with a cloth/blanket if it's not going to be used for a while.

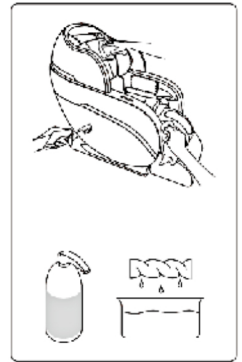


Specifications

Model No.	HM-8000
Rated Voltage	110V
Rated Frequency	50 / 60Hz
Power Supply	300W
Material	PU (Synthetic) Leather
Net Weight	302 lbs
Main Body Dimensions	72.2" x 30.7" x 40.2"
Side Panel Dimensions	56.3" x 30.5" x 18.3"
Max User Weight	330 lbs

Care & Maintenance

- **ALWAYS UNPLUG THE POWER CORD BEFORE CLEANING.**
- Use a dry cloth for everyday cleaning.
- Use neutral detergent for heavy-duty cleaning.
- Brush/scrub the chair lightly, as to not cause damage/scratches.
- Let the chair dry naturally.
- **DO NOT** use water.
- **DO NOT** use a heat dryer.
- **DO NOT** use alcohol.
- **DO NOT** disassemble or refit the chair.



Troubleshooting

Sound during operation	If the sound has no effect on the normal movement / function of the chair, it is not considered a malfunction.
The left & right positions of the massage chair are different.	This is normal for the necessary operation.
The massage stops suddenly & the rollers return to their original positions.	The massage chair resets itself after the automatic program has finished.
The rollers stop during the massage.	This could be due to too much weight on the chair or leaning too hard against the backrest. Turn the chair off for 10 seconds, then power it back on.
The chair does not work at all.	Check that the plug is inserted completely and that the power is on. Push the POWER button on the remote and turn on either AUTOMATIC or MANUAL mode to check operation.
Shiatsu function does not work.	Adjust the pose & press corresponding buttons.
Backrest or footrest does not reset.	Check the surroundings before operation. If it is still not resetting, discontinue use and contact the manufacturer.
There is damage to the chair.	Check the surroundings before operation. If it is still not resetting, discontinue use and contact the manufacturer.

For further assistance, contact customer service.

Warranty Information

FIVE (5) YEAR - Limited Warranty

The manufacturer warrants that this machine, when subject to normal and proper use, will be free from manufacturing defects for a period of five (5) years from the date of purchase. Should any defect occur during the specified time period, the manufacturer will repair the defective product, or provide replacement parts and components material, at its own option. The manufacturer also reserves the right to issue a full refund of the purchase price in lieu of repair or replacement. This warranty is not transferable. This warranty replaces all other oral or written warranties, liabilities or obligations of the manufacturer. Pertinent state law shall control for what period of time following the purchase a consumer may seek a remedy under the implied warranty of merchantability or fitness for a particular purpose. In no event shall the manufacturer be liable for consequential or incidental damages of any kind resulting from the breach of this warranty. Some states do not allow limitations on - or the exclusion of - incidental or consequential damages, so the above exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

HELIOS

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