



ALEXANDRA KATHLYN ACCESSORIES

JEWELRY REPAIR REQUEST FORM

INSTRUCTIONS: Please complete this form and include a copy inside the package with your return. Don't forget to keep a copy for your records. We will contact you with any questions.

Name:

.....

Shipping Address:

.....

Email:

.....

Phone #:

.....

Order #:

.....

Item(s) being
returned for repair:

.....

.....

For repairs after 60 days from purchase, please note
the date you paid the \$5 bracelet repair fee(s):

.....

Customer Signature

Date

Please ship your return to: Alex Kathlyn Accessories
Attn: Alex Boxall
Box 3082
Nipawin, SK S0E1E0

For Internal Use

Date Received:

REPAIR POLICIES: We create each piece with care and attention, but they aren't indestructible and may break over time with regular wear. If your jewelry happens to break within 60 days of purchase, we will restring it at no cost to you. If more than 60 days have passed since your purchase, there is a \$5 charge to repair each piece. Please pay the Bracelet Repair fee in our shop prior to shipping your return. Shipping costs to our studio for all repairs are the responsibility of the customer. Current turnaround time for repairs is 1-2 weeks from the time we receive your piece.