

Individual/Consumer Application Form



Please note that this form is used for processing applications made in a personal capacity. Tracker requires an identity or passport number from you. Applications for vehicle tracking units in a business name or sole proprietor entities follow a different process.

Please contact Tracker on 0860 60 50 40 if you require more information regarding the business application process.

All requests to be sent to _____

New Client Existing Client Account No. _____
(if existing)

ACTION TYPE: Add on Change of Ownership Unit Transfer

PRODUCT TYPE: Retrieve Alert Skytrax

Recover Protect Care

Branch Name / Fitment Centre _____

Application Number _____

PRICE OPTION:

Free Fitment (36 Months)

Cash Option

Dealer Pre-Paid (36 Months)

Order Number _____ (if cash or prepaid)

SOURCE

Name of Broker / Dealer / Insurance / Fitment Centre _____

Contact Person _____

Tel No. _____ Email _____

Policy No. (If Applicable) _____

Tracker Sales Consultant _____

CUSTOMER DETAILS

Mr / Mrs / Dr _____ Initials _____

Surname _____

ID / Passport No. _____

Date of Birth _____

Physical Address _____

Street Code _____

Postal Address _____

Postal Code _____

Tel (Home) _____

Tel (Work) _____

Mobile _____

Email Address _____

CUSTOMER BANK DETAILS

Bank _____

Branch _____ Branch Code _____

Account No. _____

Current Savings

PAYMENT AUTHORISATION

CASH OPTION: Installation, pro rata service fee and first month's subscription debit order authority on one the following dates:

FREE FITMENT: Monthly subscription and pro rata service fee debit order authority on one of the following dates:

Name of person who authorises payments from the above bank account _____

Please debit our account as indicated below in favour of Tracker Connect (Pty) Ltd after completion of the installation

1st 15th 22nd 25th 27th Last Day

Signature _____ Date _____

ACTIVATOR / EMERGENCY CONTACTS

In the unfortunate event that your vehicle is stolen you are required to call our emergency call centre on 0800 13 23 23 to activate the unit. We recommend that you add additional activators. These are people who you authorise to call Tracker on your behalf should you not be able to do so.

Title and Initials

Surname

Date of Birth

Tel No.

NEW VEHICLE DETAILS

Registration No.

VIN No.

Make

Model

Colour

Year

Insured By

Who can we contact to arrange installation? Name _____ Contact number _____

DECLARATION

Welcome to the Tracker family!

Tracker gives you the freedom to explore your world. With our innovative range of products and services, we ensure that you and your family are cared for and protected. When you're protected you feel safe. And when you're safe, you are free to get out there, knowing that Tracker will take care of you. With pre-emptive vehicle tracking and intelligence we're with you on every journey, dedicated to making sure your vehicle is always within your control.

Please familiarise yourself with the terms and conditions that follow as they contain important information. Also, please note that the banking mandate below relates only to charges that are incurred on two types of contract options: Cash and Free Fitment.

Your contract is effective from the date of installation. Your monthly premium will be paid in advance and your first premium will be calculated on a pro rata basis from date of installation. If the payment day falls on a Sunday or public holiday, the payment day will be the next business day. Should you have insufficient funds in your account for the debit order amount, Tracker may attempt to debit your account as soon as sufficient funds become available. Tracker's name and account number will reflect on your bank statement as reference of payment. You may cancel this debit order authority but it will not result in cancellation of the contract.

If you entered into a 36 month contract or if you took over an existing 36 month contract, Tracker reserves the right to extend your contract by the number of months that you have not paid. You are required to pay the early termination fee if you cancel within the 36 month term. At the end of the 36 month term, your contract will continue until you cancel by providing us with a calendar months' notice which we will confirm in writing.

If an amount was legally owing to Tracker, you will not be entitled to a refund while this debit order authority was in force. Your Tracker services will be suspended if you have any outstanding payments due and your account may be assigned to an external debt collecting agency. We will not allow any person to make changes to your Tracker account unless we have written authority from you to do so.

It is important that you read and understand the Tracker terms and conditions which you will also find on the Tracker website, <http://www.tracker.co.za/Pages/About-Us/Legal/IndividualTermsAndConditions.aspx>. We will also email a copy to you. If you paid for the unit in cash, you have a month to month contract. If you did not pay for the unit in cash, you have a 36 month contract. If you do not agree to a 36 month contract or the Tracker terms and conditions, you must not allow the unit to be installed. Tracker will debit your bank account for the monthly subscriptions and any additional fees for services you may require. You can also find information on additional services, testing of the unit and the activation process on the Tracker website.

By signing the below, you acknowledge that you understood and agree to the declaration.

Name _____

Signature _____ Date _____