

SHOP BEAUTY

RETURNS FORM

Please complete the form for all product returns

Your Name:	
Your Email Address:	
Your Phone Number:	
Order Number:	
Date Purchased:	
Product Returning:	
Reason For Returning:	<input type="checkbox"/> Change of Mind <input type="checkbox"/> Damaged in Transit <input type="checkbox"/> Faulty
Is the product unopened, unused and in the original packaging? (including any cellophane wrapping)	
<p>Please note for change of mind or incorrect item ordered returns, if the item is NOT in new condition, has been opened or used we cannot accept your return.</p>	
Please add any additional comments or information:	

Please send your return to:
Shopbeauty Returns Department
Unit 1/21 Huntingdale Road
Burwood VIC 3125

PLEASE NOTE:

Return times can vary depending on your location and shipping service you select. Once the item has been received we will process approved refunds or replacements within 5 business days. Repair times can vary, we will keep you informed regarding progress. We will confirm via email when your Return has been processed.