

# Repair Order Form

While no shoe lasts a lifetime, with proper care and periodic repair Birkenstock Family Brands (Birkenstock, Papillio, Birkis) can provide you with years of comfort. All prices below are per pair unless specified otherwise.

For warranty faults, please contact us via phone or email so that we can commence assessment for a warranty claim immediately.

Customer Details Mr / Mrs / Ms		Credit Card Payment Visa / Mastercard	
Address		Credit Card Number _____/_____/_____/_____	
City		Expiry Date ____/____/____	CVC (found on back of card) ____
State	Postcode		
Contact Number			
Email			
Shoe Description (do your best)			
Style		Colour	
Size			
Special Instructions			

For details description of the repair services below, please visit [www.bstore.com.au/pages/repairs](http://www.bstore.com.au/pages/repairs)

Repair Services Available		Price AUD (includes GST)	QTY	Total \$	Repair Services Available	Price AUD (includes GST)	QTY	Total \$
Sole replacement	Up to size 40	\$66 pair			Buckle Replacement	\$15 each \$25 pair		
	Above size 40	\$70 pair			Toe plug	\$18 each		
Sole replacement Supergrip		\$86 pair			Mayari toe piece repair	\$30 pair \$20 each		
Heel/toe tabs		\$30 pair			Heel raise per cm	\$18 pair		
Small cork repair		\$18 each			Repair sole and heel raise per cm	\$30 pair		
Large cork repair		\$30 each			Build up arches to mimic orthotics	\$30 pair		
Suede lining replacement		\$65 pair			Reglue soles	\$15 pair		
Surgical modifications e.g. wedges and flares		To be quoted			Adults recycle with SFB	\$138 pair		
Strap repair or replacement		To be quoted			Adults recycle (replace all but upper)	\$123 pair		
					Sub-total plus postage (1 pair = \$13)		\$	

Please return this form along with your shoes to: Bstore Returns, 1/50 Howe Street,  
Osborne Park WA 6017

\*When sending shoes back to us, we recommend using express and/or registered post to give you tracking  
and help ensure the safe delivery of your shoe to us.