



Electric Lift Massage Table User Manual

For Use with Model Numbers:

Standard Electric Lift Massage Table – Flat, SC-3000

Standard 2-Section Electric Lift Massage Table – Adjustable Back, SC-3001

Standard 4-Section Electric Lift Massage Table – Adjustable 4 Section, SC-3002

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DISCLAIMER

Sierra Comfort does not reserve the right to control the use of its products, and is not liable for improper or unintended use of its products. Please refer to the **Intended Use Statement** within the manual or on our website at www.sierracomfort.com.

Sierra Comfort will not be held liable under any circumstance for indirect, incidental, or consequential damages including loss of profit, production, or malfunctioning of the product as a result of misuse; including physical injury or death. The buyer takes full responsibility and risk for the product upon submitting payment and should act in accordance with the intended use of the product and all safety procedures and warnings detailed within the manual and labeled on the physical item.

This disclaimer is exclusive and replaces all others, oral or written, expressed or implied, and cannot be modified by any Sierra Comfort employee, distributor, advertiser, or other third party organization. Some states do not allow the exclusion or limitation of liabilities for incidental or consequential damages, and in such cases the above limitation or exclusion may not apply.

INTENDED USE STATEMENT

Sierra Comfort massage tables are designed and manufactured to be used responsibly and for intended uses only. Our tables are built specifically for immobile/traditional massage practices and to be used within the guidelines of all warnings and instruction manuals. At no time should the table be used in excess of its working weight capacity (weight of subject on table, plus the amount of pressure being applied to the subject). When receiving treatment, clients should remain still with weight and body position distributed evenly along the tabletop. Never should more than one person be allowed on the table at once. Do not front load one end of the table. Misuse, excessive force or movement, and/or direct pressure may cause structural components to fail, potentially resulting in injury to the client and/or operator.

Prior to use of your Sierra Comfort massage table, be certain to read and understand all instructions and warnings. Proper setup, use, and care of your table will prevent accidents and injury, as well as maintain the integrity of the product. Any questions regarding your Sierra Comfort product should be emailed directly to our support team at support@sierracomfort.com.

In summary; Sierra Comfort concludes its products are safe when used as intended. In no event shall Sierra Comfort be liable for any direct, indirect, punitive, incidental, or consequential damages to property or life arising out of or connected with the misuse of its products.

WARRANTY

1. Sierra Comfort warrants that all new purchases, referred to hereinafter as the “product”, are free from manufacturing flaws/defects in material and workmanship. Our products are safely designed and manufactured to support proper usage, as outlined in our user manuals and Intended Use Statement.
2. **Our limited warranty is valid for 2 years from the original purchase date.** The warranty is applicable only to the original buyer and to items purchased brand new directly from Sierra Comfort or from one of our named authorized dealers. **Our warranty will not cover any Sierra Comfort products purchased from unauthorized dealers or miscellaneous sellers.**
3. If upon receipt your item is found defective, flawed, defunct, used, or malfunctioning; please report the issue to us immediately and stop all use of the product until the issue is fully resolved. Items purchased directly from Sierra Comfort can be returned within 30 days of receipt. Full details regarding our Return Policy can be found on our website. Sierra Comfort products purchased from authorized dealers/retailers will be subject to the return policy specific to that retailer.
4. Our warranty covers any structural and functional components pertaining to the original design of our massage tables, including table legs, footings, casters, support panels, cable frame supports, electrical components and hardware. **The warranty does not cover claims relating to foam cushioning, upholstery coverings, and any accessory parts that may suffer from normal wear and tear.**
5. Our warranty is applicable only to flaws/defects in workmanship, structural materials/parts, and/or components. **The warranty does not apply to** normal wear and tear, altered or removed parts/components, defects resulting from misuse/unintended use, lack of maintenance, accidents, spills, exposure to extreme conditions, or incidental and consequential costs such as; storage, telephone, rental, shipping, transportation, inconvenience, loss of income, loss of time, or other consequential damages. **Any modifications made to the product will void the warranty completely.**
6. **The warranty does not cover any accessory parts that may be included with the massage table; including face cradles, face pillows, carrying bags, sheets, and bolsters.**
7. Our obligation under this warranty is limited to replacing parts/components as necessary to remove malfunction from flaws/defects in structural materials and/or components. Any parts/components will be replaced and shipped free of charge so as long as the warranty is valid. Sierra Comfort reserves the right to improve the design of any product without any obligation to improve a product previously manufactured.
8. Warranty claims will require the submittal of the original order receipt, along with an explanation, plus photos/videos detailing any parts/components claimed to be flawed/defective/malfunctioning.
9. Sierra Comfort provides detailed and comprehensive instruction manuals, warnings, intended use statements, maintenance/care instructions, and disclaimers for the benefit and safety of our buyers in order to ensure safe and responsible practices. We are not responsible if our products are used in a way that is not intended and/or not in accordance with provided instructions, warnings, intended uses, and safe practices. The buyer is responsible for reviewing all provided materials in order to ensure proper usage and safety.

SAFETY & WARNING SYMBOLS

Safety and warning symbols inserted throughout the user manual are for the purpose of preventing injury or damage to the user, client, or product. Any instructions including warnings/caution symbols require immediate attention.



1. Prior to use, thoroughly inspect all areas of the massage table and included accessories for any manufacturing flaws/defects; including, but not limited to, the table frame, hardware, power cord, and the alignment/security of all components.
2. Your table should be installed in a dedicated treatment area meant for private use only. Allow for at least 3 feet of clearance around the entire table.
3. Prior to use, position your table in an area having a level and firm surface so that all four feet/casters remain secure to the ground. Be sure to lock the wheel casters in place once you have configured your space. The tabletop should be completely level when in position for use.
4. Avoid positioning the power cord in a highly trafficked area where it may become a tripping hazard.
5. Keep your (and your client's) hands, feet, and all other body parts away from any moving/adjustable parts, especially the motor and frame.
6. Keep unsupervised children/pets away from the treatment area at all times. Never allow for anyone (including yourself) to crawl underneath the table and potentially risk being entangled inside the frame. Do not store accessories or needed items underneath or inside of the massage table.
7. If components on the underside of the tabletop or along the frame are needing adjustment or repair, but sure to unplug the power cord and turn the table on its side, or onto its tabletop.
8. When moving onto or off of the tabletop, be sure to do so with ease and towards the center of the tabletop where most stable.
9. When adjusting the backrest or leg rest, be sure that the client is removed from the table, or sitting in a position that does not add weight to the area being adjusted.
10. Do not overload one side of the table. Uneven and/or excess weight on one side may cause the table to lift/tilt.
11. Never should there be more than one person on the massage table at once. Avoid any sudden and direct pressure on the tabletop. Never stand, jump, or move erratically on the massage table.
12. When receiving treatment, clients should remain still with weight and body position distributed evenly along the tabletop.
13. Do not apply more than 500 lbs. (227 kg) of total working weight to the tabletop. **NOTE; the total working weight is equal to the weight of the subject on the table plus the weight added through downward pressure.**
14. Do not apply more than 25 lbs. (11 kg) of total working weight to the face cradle.
15. Do not use any attachments, accessories, or components that were not manufactured/supplied by Sierra Comfort.
16. Never use or store your table in wet or overly humid conditions. Water/excessive moisture may damage materials and components.

RISK OF ELECTRIC SHOCK, BURNS, FIRE, OR INJURY:

1. Always unplug the power cord from the electrical outlet when the table is not in use and when cleaning or servicing.
2. Do not touch the power supply (control box) located underneath the tabletop when the power cord is plugged into its outlet.
3. Keep the power cord clear of any heated surfaces. Be certain that the cord and its plug are well maintained.
4. Never use your massage table outdoors where it may be exposed to dangerous and wet conditions.
5. The three prong plug should be secured to a grounded outlet. If the plug does not fit into its outlet, contact a qualified electrician to install the proper outlet. Do not modify the plug in any way or use alternative adapters.
6. Power Supply = 110V (AC Grounded)

MODEL TYPE

STANDARD ELECTRIC LIFT MASSAGE TABLE (SC-3000)

Tabletop: Length 73" / Width 30" / Depth 3"

Table Height (Adjustable): 16" to 31"

Table Weight: 110 lbs.

Working Weight Capacity: 500 lbs.

Elongated Adjustable Face Cradle (SC-529)

Elongated Face Pillow (SC-533)



STANDARD 2-SECTION ELECTRIC LIFT MASSAGE TABLE (SC-3001)

Tabletop: Length 73" / Width 30" / Depth 3"

Table Height (Adjustable): 16" to 31"

Adjustable Backrest Range: 0° to 70°

Table Weight: 120 lbs.

Working Weight Capacity: 500 lbs.

Elongated Adjustable Face Cradle (SC-529)

Elongated Face Pillow (SC-533)



STANDARD 4-SECTION ELECTRIC LIFT MASSAGE TABLE (SC-3002)

Tabletop: Length 73" / Width 30" / Depth 3"

Table Height (Adjustable): 16" to 31"

Adjustable Backrest Range: 0° to 70°

Table Weight: 135 lbs.

Working Weight Capacity: 500 lbs.

Elongated Adjustable Face Cradle (SC-529)

Elongated Face Pillow (SC-533)



INSTALL ELECTRICAL COMPONENTS



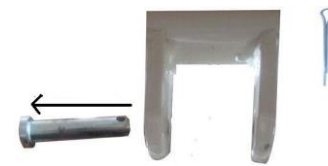
Before installing the components, get assistance in helping to turn the table to its side or upside down (being sure to protect the tabletop). This will allow for convenient access to the underside of the table and proper installation of all components.

1. ATTACH THE ELECTRIC MOTOR

Remove all zip ties and packaging from the uninstalled end of the electric motor.



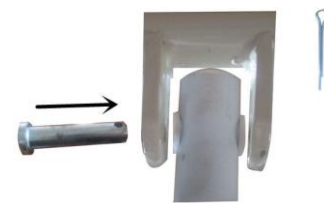
Remove the hairpin from its insert and subsequently remove the iron pin from its center bracket.



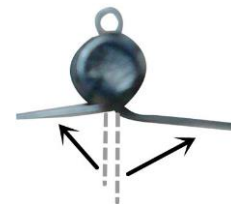
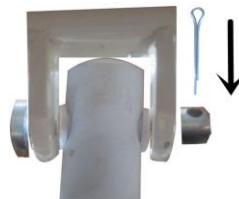
Carefully lift the rear support frame and wheel casters so that the crossbar including the insert for the motor is angled slightly upward.



Lower the free end of the electric motor into the crossbar bracket so that the holes on the motor and bracket are aligned. Reinsert the iron pin through the holes to secure the motor in place.



Reinsert the hairpin back into its original insert along the iron pin. Bend the two prongs backwards to secure the iron pin in place.



2. CONNECT POWER CORD & FOOT PEDAL

Connect the power cord to the control box positioned underneath the table. Next, insert the cord attached to the foot pedal to its corresponding outlet, also on the control box.

FEATURES & ADJUSTMENTS



Determine a safe and spacious area to permanently position your massage table. Be sure that the surface area is level in order to provide maximum stability. With proper assistance, turn the table over so that it is standing evenly on all four wheel casters.

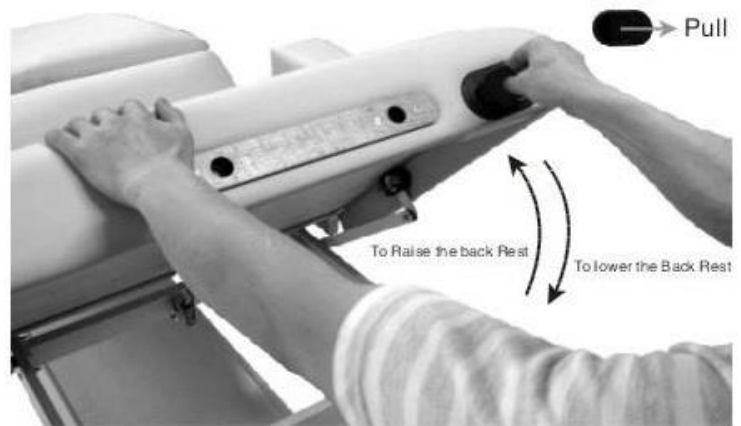
1. ADJUST TABLE HEIGHT & LOCK WHEEL CASTERS

Once all components are installed and the table is turned upright, use the foot pedal to control the height of the tabletop. The adjustable height measured from the ground to the top of the tabletop ranges from 15.5" to 32.5". Once the height is determined, lock the wheel casters so the table remains fixed to the ground.

2. MANUAL BACKREST ADJUSTMENT (SC-3001 & SC-3002 MODELS ONLY)

The backrest is adjusted manually by pulling outward on the lever next to the headrest inserts. Use your opposite hand to guide the backrest as it opens. The hydraulic gas lift mechanism located underneath the backrest is engaged during this process. To lock the backrest into position, simply release the lever. **NOTE: Do not adjust while your client is lying against the backrest, as the opposing weight may compromise structural components. Instruct your clients to either lean away from the backrest, or to remove themselves from the table entirely.**

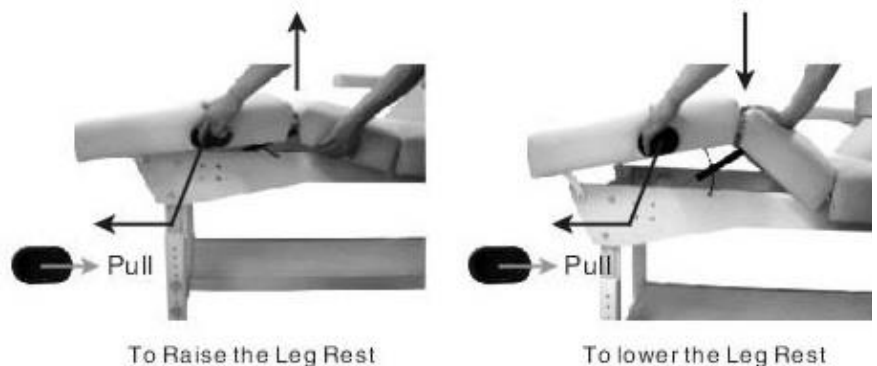
To lower the backrest; pull the lever outward and use your opposite hand to push downward on the backrest. Release the lever to lock the backrest into place. This action allows you to lower the angle of the backrest or close it into its flat position.



3. MANUAL LEG REST ADJUSTMENT (SC-3002 MODEL ONLY)

In order to adjust the leg rest from its flat position; pull the lever located on the leg side of the tabletop outward. Use your opposite hand to guide the leg rest as it opens. The leg rest will naturally move upwards with assistance from the hydraulic gas lift mechanism. To lock into position, simply release the lever.

To lower the leg rest; pull the lever outward and use your opposite hand to push downward on the leg rest. Release the lever to lock the leg rest into place. This action allows you to lower the angle of the leg rest or close it into its flat position.



HEADREST & FACE PILLOW

STEP 1: Place headrest face down and fully release the locking lever so that the tubular arms are able to pivot freely.



STEP 2: Unfold the tubular arms and insert through the grommet rings at the end of the table.



STEP 3: Adjust the angle of the headrest to the desired position and then push the lever downwards to lock into place. Secure the face pillow to the headrest by placing it accordingly onto the Velcro strips.



STEP 4: If the headrest appears loose or slips down when pressure is applied; (1) release the lever to unlock the face cradle, (2) turn the lever clockwise for 1-2 rotations, (3) push the lever downward into the locked position.



TROUBLESHOOTING

HYDRAULIC MOTOR IS NOT RESPONDING

1) Be certain your power source is live and rated for 110V; 2) Make sure the power cord and all related components are secured at their insertion points; 3) Confirm that the bulb located on the control box illuminates when the power cord is plugged into the wall outlet.

EXCESSIVE NOISE COMING FROM TABLE WHEN ADJUSTING HEIGHT

1) Be certain that the wheel casters are locked in place to avoid vibration against the floor.

MAINTENANCE & CARE

UPHOLSTERY CARE:

Remove daily dirt and grime from the table with a mild soap and warm water solution. Dry with soft, lint-free cloth.

When disinfecting, use an isopropanol (rubbing alcohol) based hospital grade disinfectant cleaner. Be sure it is approved for use on polyurethane leather before applying.

For minor stains, use a mild non-abrasive cleaner on a damp cloth. Gently wipe the surface to remove the stain and rinse thoroughly with warm water. Dry with a soft lint-free cloth.

CONTACT US

For information and questions regarding our products and/or services, please visit us at www.sierracomfort.com.

For additional support, you may contact us at support@sierracomfort.com.





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