ROPE HOUNDS

Return Form

If you are not 100% satisfied with your purchase, you can return your order within 30 days as long as the product is new and un-used.

Returns: To be eligible for a refund, your item must be NEW, free of dog hair, and in its original packaging with retail tags. All refunds must be postmarked within 30 days of purchase. Orders will be refunded *minus a 10% restocking* fee and any cost paid for shipping in the original transaction. Items marked as Final Sale are not eligible for returns or exchanges. Returning an order purchased during our BOGO sale will forfeit the discount. If you return the full-priced product only, you will be charged the full price of the second product purchased during the BOGO sale. A refund will be issued for the returned product minus the difference in price of the full-priced product.

Exchanges: If you would like to exchange your item for a different color or size, please initiate a return, then place a new order for the item you would like. We will issue a refund, *minus any cost paid for shipping in the original transaction*, once the exchanged item is received.

Please fill out the form below so we can process your return.

Order Number	
Name	Address
Email	Phone Number

Reason for Return	Product Number/Description	Qty

Please return all items along with this form and proof of purchase to:*

Rope Hounds Return Dept PO Box 2359 Bentonville. AR 72712

* Rope Hounds is not responsible for items that are not received. You should consider using a trackable shipping service or purchasing shipping insurance. The buyer is responsible for return postage.