

Spacekit, LLC Warranty Terms & Conditions

1 Limited Warranty.

SPACEKIT warrants for a period of one (1) year from the date of purchase that the Products purchased are free from material defects in materials and workmanship under normal use. SPACEKIT will, at its discretion, and as the sole remedy for a warranty claim, repair or replace any defective goods (or component part) or credit Customer/Contractor for the purchase price of the Products. SPACEKIT MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, WARRANTIES OF DURABILITY, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE.

CONDITIONS/EXCLUSIONS

The above limited warranty will be void if Customer/Contractor fails to follow the proper Installation, Storage and Handling Instructions or in the event of any mishandling or abuse. The above limited warranty will also be void if any repairs or alterations of the Product are made by any person who is not authorized to perform same in writing by SPACEKIT. SPACEKIT reserves the right to test any returned Product prior to issuing any credit or replacement Product, as applicable. In the event credit has been issued or replacement Product sent to Customer/Contractor and the returned Product is found not to be defective, SPACEKIT reserves the right to reverse the credit or invoice Customer/Contractor for any replacement Product and pre-paid freight charges previously paid by SPACEKIT for returned Product, as applicable. In the event Products have been discontinued or Products are no longer available, SPACEKIT may substitute with a comparable item. For purposes of clarity, as it pertains to Products, "repair or replace such PRODUCT or the component part" does not include any removal or re-installation costs or expenses, including without limitation labor costs, cost of access, or other expenses.

In no event shall SPACEKIT be liable for any consequential, indirect, incidental, or special damages.

HOW TO GET SERVICE

You must notify SPACEKIT of any Product failure covered by this warranty within thirty (30) days of first observation of failure by writing to the following address: SPACEKIT, LLC 10 Wynfield Dr, Lititz, PA 17543, or call 1 888-635-1007.

2 Cancellations.

If an Order is canceled less than three (3) days from Order placement date, SPACEKIT will refund 100% of the Order Price;

If an Order is canceled three (3) to five (5) days from Order placement date, SPACEKIT will refund 50% of the Order Price;

There will be no refund for any Orders canceled after five (5) days from the Order placement date.

3 Governing Law.

This sale of goods is governed by the laws of the Commonwealth of Pennsylvania and any dispute concerning same which cannot be amicably resolved shall be brought in an appropriate court of Lancaster County, Pennsylvania.