



OZSIMSDMA

STRATUS DOUBLE SELF-INFLATING MATTRESS

Dear valued customer,

We would like to extend our warmest congratulations and sincere thanks for choosing your new Oztent product! We are thrilled to have you as part of our Oztent family and we are confident that you will be completely satisfied with your purchase.

Our team at Oztent is dedicated to providing high-quality, durable and innovative products that cater to the needs of outdoor enthusiasts like yourself. We believe that our products are designed to exceed your expectations, and we take great pride in the fact that you have chosen to trust us for your outdoor gear needs.

After unpacking your new Oztent product, please check that it is not damaged and that all parts have been supplied. If in doubt, contact your local Oztent Customer Care Centre or dealer.

Once again, congratulations on your new purchase and thank you for choosing Oztent. We look forward to serving you for all your outdoor needs in the future.

Best regards, The Oztent Team



oztent.com

Important Note

Your new Stratus Mattress comes vacuum sealed to reduce the packaging size, this causes the mattresses Aeroframe Foam Core™ to memorise this compressed state as “normal” after being stored this way for an extended period. This makes the mattress take much longer than normal to inflate.

To fix this Oztent recommends once you have taken your purchase home that you remove the mattress from its packaging and lay out the mattress with the air valves fully open. Full inflation may take several hours but you can reduce this time by using the included X-Hale™ pump sack carry bag.

Once your mattress has been fully inflated seal the valves and leave inflated overnight. This not only provides time for the foam to recognise the inflated state as it's new “normal”, reducing future inflation time but also providing time to identify any potential leaks as well.

After the first setup you will find the inflation times reduce as the Aeroframe Foam Core™ recognises its expanded state as normal more upon each use.

Inflation



1. On flat and even ground that is clear of debris, open your mattress and unroll it.



2. Open both inflation valve caps at the end of the mattress.



3. Flip the two valves to intake only. (Orange stalk facing outwards).



4. Allow the mattress to self-inflate.



5. (Optional) To speed up the inflation process or to increase the firmness of the mattress use the X-Hale™ bag to add more air.

- Connect the bag to one of the two valves.
- Seal and close the second valve.
- Open the end of the bag and quickly close to trap air inside the bag.
- Roll the bag down towards the valve pushing the air trapped in the X-Hale™ bag into the mattress.
- Repeat until desired firmness and remove the bag.



6. Flip the valve so the flat profile is facing outwards and seal the cap.

Deflation

- Place the velcro straps and carry bag near the valve end of the mattress.
- Open both inflation valve caps at the end of the mattress.
- Flip both valves halfway open and allow air to escape.
- Fold the mattress in half and from the head of the mattress roll towards the valves.
- To allow for a smaller pack size, seal one valve but leave the other open. Unroll and repeat the above step before sealing the second valve.
- Use the velcro straps to secure the rolled-up mattress and place in the bag.
- Place the mattress into the carry bag. Flatten the seal at the top of the carry bag, then roll the seal and secure the clips.

Warranty

FOR SALES IN AUSTRALIA, USA AND INTERNATIONAL MARKETS. TENTS, FURNITURE AND ACCESSORIES: [OZTENT, MALAMOO, AND FOXWING]

This document sets out the terms and conditions of product warranties for Oztent, Malamoo and Foxwing branded products. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Oztent, Malamoo, or Foxwing branded product.

General Terms and Conditions

- In this warranty
 - 'Oztent' means Oztent Australia Pty Limited ABN 19 050 035 964 in respect of products purchased in Australia, USA and International markets;
 - 'Product' means any Oztent product purchased by you accompanied by this document;
 - 'Warranty Period' means
 - where you use the Product for personal, domestic or household purposes in Australia the period of '12' months and in USA and International markets the period of '12' months;
 - for Tents and Tent Accessories used for personal, domestic or household purposes (e.g. Peaked Side Panel) the period of '24' months;
 - for Furniture (e.g. Chairs) and Furniture Accessories used for personal, domestic or household purposes the period of '60' months;
 - 'you' means the purchaser of the Product not having purchased the appliance for re-sale, and 'your' has a corresponding meaning.
- This warranty only applies to Products purchased and used in Australia, USA or International markets and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia, USA or International markets.
- Oztent warrants that, when dispatched from an Oztent warehouse, the Product is free from defects in materials and workmanship for the Warranty Period.
- During the Warranty Period Oztent or its Authorised Service Centre will, at no extra charge if your product is readily accessible without special equipment, and subject to these terms and conditions, repair or replace any parts which it considers to be defective. You agree that any replaced Product or parts become the property of Oztent. This warranty does not apply to guy ropes, tent pegs, or similar perishable parts.
- Parts and Products not supplied by Oztent are not covered by this warranty.
- Where you are within an Oztent service area, this warranty covers the cost of transport of the Product only to and from Authorised Service Centres of Oztent ("ASC") and travelling costs for representatives of the ASC to and from your home or business. If you are outside an Oztent service area, or you are claiming for an accessory you will bear these costs. For information about whether you are within an Oztent service area, or information on your nearest ASC please phone 1800 OZTENT or 1800 698368 in Australia, +8555 OZTENT or +855 569 8368 in the USA or +61 2 8706 5100 in International markets.
- Proof of purchase is required before you can make a claim under this warranty.
- You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Oztent is not liable in the following situations (which are not exhaustive):
 - The Product is damaged by:
 - accident
 - misuse or abuse, including failure to properly maintain or service
 - normal wear and tear
 - storm damage or improper storage
 - incomplete or improper installation
 - incorrect, improper or inappropriate operation

- insect or vermin infestation.
 - The Product is modified without authority from Oztent in writing.
 - The Product's model number, serial number or warranty seal has been removed or defaced.
 - The Product was serviced or repaired by anyone other than Oztent or its Authorised Service Centres.
- This warranty, the contract to which it relates and the relationship between you and Oztent are governed by the law applicable in the Australian State where the Product was purchased or the law applicable in the USA or International markets if the Product was purchased in the USA or International markets for business purposes the Consumer Guarantee Act does not apply
 - Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Limitation of Liability

- To the extent permitted by law:
 - Oztent excludes all warranties other than as contained in this document;
 - Oztent shall not be liable for any loss or damage whether direct or indirect or consequential arising from your purchase, use or non-use of the Product.
- Provisions of the Trade Practices Act and State Consumer legislation in Australia, and the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act in New Zealand or any Act or State consumer legislation in the USA or International markets, imply warranties or conditions, or impose obligations, upon Oztent which cannot be excluded, restricted or modified. To the extent permitted by law, the liability of Oztent (if any) arising out of or in relation to the Product or any services supplied by Oztent shall be limited (where it is fair and reasonable to do so),
 - In the case of Products, at its option, to the replacement or repair of the Product or the supply of equivalent products or the payment of the cost of replacing the Product or having the Product repaired or of acquiring equivalent Product. Upon being replaced, parts and Products become the property of Oztent; or
 - In the case of services, at its option, to the supply of the services again or the payment of the cost of having the services re-supplied;and in the case of Products or Services supplied in the USA or International markets, loss or damage whether direct or indirect or consequential that is reasonably foreseeable.

Privacy

You acknowledge that if you make a warranty claim it will be necessary for Oztent and its Authorised Service Centres to exchange information in relation to you to enable Oztent to meet its obligations under this warranty.

Important Notice

Before calling for service please check carefully the owner's manual, use and care instructions and the warranty terms and conditions.

Product Registration

To assist in validating warranty, we kindly ask that you register your product purchase online with Oztent in your country of origin or alternatively complete the warranty card provided with your product (if applicable) and return it to Oztent care of the nominated address.

Please visit our website
for more warranty
information & to register
your Oztent product

oztent.com.au/product-rego





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