


AIR PRO WIRELESS TROUBLESHOOTING TIPS

Thank you for using the Air Pro Wireless Kit. Bluetooth can be a struggle at times. Here are a few pointers when using with the Motorola APX radio. After the adapter is attached to the radio and the Bluetooth slide is positioned to "ON" you may receive a message like this: 

Why this phenomenon happens, only the engineers at Motorola know and at times they don't. If the slide position on the BT Adapter is "OFF" you will not see this message.

We found a solution. When first pairing your Bluetooth earpiece to the (BT) Bluetooth adapter, first find a frequency where there is little traffic. You may want to tell dispatch you are pairing a headset. Connect the BT adapter to the radio. Hold down the PTT button on the BT adapter, making sure not to cover the LED light with your finger and power up the radio at the same time. Make sure to crank the volume almost all the way up during this process. This will send a jolt of power to the adapter. Keep holding the PTT button until the LED flashes blue/red then release. Now put your earpiece into Bluetooth mode. When the adapter LED turns solid blue the connection is established. Remember to turn down the volume when attaching the earpiece to your ear. If no connection, try again. Cranking the volume when powering up the radio is key.



MOTOROLA APX



BT ADAPTER



FINGER PTT



Now let's pair the finger PTT. Power off the radio and the headset. Repeat the pairing process. When the adapter is flashing blue/red, release press again, release. You will notice a slow flash. Now you are ready to pair the finger PTT. Press and hold the PTT button on the finger PTT until the LED is flashing blue/red then release. When both units are flashing blue, pairing is complete. Now power down all devices then power back on.

The headset will link automatically. To power the finger PTT, press and hold the PTT button until the first LED appears then release. Note: The finger PTT takes the longest to link to the adapter after powering back on. Wait about twenty seconds for the link to be established.