



WARRANTY POLICY

Limited Warranty Policy - All DeatschWerks products are warranted for a period of 36 months. Any exceptions to this 36 month warranty will be explicitly listed in the product information.

Warranty period commences the date the product is sold to the original consumer purchaser. DeatschWerks will repair or replace, free of charge, any DeatschWerks product that fails to operate within manufacturers' specifications for any reason whatsoever. This warranty does not cover any labor costs incurred in diagnosis, troubleshooting, removal, or reinstallation of the product, nor does it cover any consequential expenses such as: damage due to product failure. This warranty is limited to the original purchaser for the vehicle application for which it is intended and is not transferable to subsequent owners of the product.

To the extent permitted by law, this warranty is in lieu of all other warranties, expressed or implied, including implied warranties of merchantability and fitness for a particular purpose, and sets out your exclusive remedies with respect to the products covered. DeatschWerks does not assume any responsibility for incidental or consequential damages. No attempt to alter, modify, or amend this warranty shall be effective unless authorized, in writing, by an officer of DeatschWerks.

Some jurisdictions do not allow limitations on the length of implied warranties, or the exclusion or limitation of incidental or consequential damages; the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction.

This Limited Warranty Policy does not apply to products supplied by DeatschWerks to vehicle/equipment manufacturers for installation as original equipment or replacement parts. The vehicle/equipment manufacturer's warranty governs exclusively in these cases.

To obtain performance of this warranty, a dated purchase receipt or other written proof that the product is within the warranty period will be required in order to process your claim.

Limitations

A. No warranty consideration will be extended without a Return Materials Authorization (RMA) number, completed RMA form, and requested supporting materials, such as: the original purchase receipt. Contact DeatschWerks to

obtain the RMA form, number, and information regarding other required supporting materials.

B. Warranty explicitly excludes the cost of labor for product removal and installation, product that has been physically damaged due to misuse, accident, improper installation, or improper application.

C. Warranty explicitly excludes from coverage any damage or expense incurred as a result of failure of product.

D. Customers shall submit all warranty claims directly to DeatschWerks. In some cases, specially authorized DeatschWerks distributors and dealers can replace product under warranty with DeatschWerks prior consent.

E. Customer is responsible for all shipping charges and associated fees to DeatschWerks. In the event that the product is deemed to be defective and is covered under warranty, DeatschWerks will pay for return shipping back to the customer.

F. Warranty does not apply to freight or shipping damage. This type of damage must be handled immediately with the shipper upon receipt of the product.

G. DeatschWerks replacement products assume the remainder of the original warranty.

H. Warranty is immediately void in the event that a vehicle, in which a DeatschWerks product is installed, incurs damage such as, but not limited to: fire, flood, or collision resulting in damage to the DeatschWerks product.

I. In the absence of an original purchase receipt, the manufacturing date code of the product – where applicable – will be used as the date of purchase, installation, or initial service.

J. DeatschWerks will store claims not reimbursed under warranty for 30 days, after which they will be discarded. Customers requesting return of non- reimbursed property may do so within this 30-day period.

K. Warranty determination is the sole responsibility of DeatschWerks. No one is authorized to act as an agent for or on behalf of DeatschWerks. Products alleged to be defective will be inspected according to DeatschWerks standards. DeatschWerks will verify purchasers' compliance with the conditions of warranty.