

Hammām

THIRTY - FOUR

DEAR CUSTOMER

Your happiness matters to us. Therefore, we are giving you the opportunity to return/exchange your order within 30 days of delivery. The item(s) must be unworn and have their original labels attached to them. You will be refunded by the same method you used to place the order with us. Your return will be processed within 14 days after your returned item(s) has been received.

HOW TO RETURN:

- 1) Fill out the form with all requested information. You can find all this information on the packing slip.
- 2) Place the return form together with the item(s) you wish to return/exchange in a box or shipping bag. Preferably the same packaging that your order came in.
- 3) Use the return label that was sent to you.
- 4) Make sure to keep the proof of postage and the track & trace code.

HAMMAM34 cannot be held responsible for packages lost in the mail, so please keep your proof of postage or the track & trace code until your return has been processed. Make sure your return is properly packaged.

Questions? Please contact us at info@hammam34.com with your order number.

RETURN FORM

ORDER NUMBER:

FIRST NAME: LAST NAME:

EMAIL:

RETURN:

PRODUCT CODE	SIZE	QTY	RETURN CODE	DESCRIPTION

EXCHANGE TO:

RETURN CODES:

1. Too small
2. Too big
3. Did not meet my expectations
4. Wrong item received
5. Defective item
6. Other

RETURN ADDRESS:

Hammam34
Westerdok 326
1013 BH Amsterdam
The Netherlands