



Returns Form

At Annah Stretton we want you to love your purchase and ensure that it fits perfectly, rather than create more orphans in your wardrobe. If a garment is not right, please contact the Internet Sales Team at contact@strettonclothing.co.nz to discuss your options.

We want you to look and feel fabulous in your new Annah Stretton styles. Therefore, we are happy to exchange or refund (**full priced items only**) from any part of your online order that you are not satisfied with.

You can return any full price garment within 14 days of receiving it, no questions asked.

Please note: We cannot accept returns on accessories, hats, face masks, or shapewear at any time for hygiene reasons

All purchases on SALE ITEMS online are Final - We are happy to offer an exchange or online credit if your item isn't suitable - but we will not be able to process a refund.

Please check you have done the following things:

- ☐ Left the tags on the garment.
- ☐ Kept your receipt/invoice and you are returning it with the garment.
- ☐ You have not worn the garment and are returning it in its original condition.
- ☐ All details are filled out on this form correctly.
- ☐ We recommend you send your return back via a trackable method of postage, as we will not be responsible for lost or missing parcels, and all goods are your responsibility until they reach our warehouse.

I would like to:

Refund

☐

Exchange

☐

Online Credit

☐

If choosing a refund, this may take up to 5-7 business days to transact. If selecting an exchange we will do our best to fulfill your request. An exchange will incur a \$8.99* freight charge which we will contact you to process. *Rural address exchange charges are \$12.99 for South Island or \$9.99 for North Island

Did you make purchase through Laybuy.com, Afterpay or Zip? Yes ☐ No ☐ (if yes refund will be processed through provider)

Order number: _____ Your Phone Number: _____

Reason for Return: _____

Exchange garment request: _____

Please return all garments to us, rather than one of our retail stores, as we have a procedure designed to meet your needs as efficiently as possible. Please note for ALL exchanges - the cost to return the item to our head office is at the customer's expense.

PLEASE PRINT THIS FORM OFF AND RETURN WITH THE GARMENT TO:

STRETTON CLOTHING COMPANY

ATTN: Online Returns

2 Marshall Street

Morrinsville Waikato

New Zealand 3300

Thanks and we hope to have you shopping again with us soon.