

Nisso & Co.

RETURN REQUEST AUTHORIZATION

Thank you for shopping with Nisso & Co.! If you need to process a return, please review the following instructions:

- All return requests must have an assigned Return Authorization (RA) number. Any items sent back to us without an RA number will not be accepted.
- We can only offer replacement(s) or store credit for returned items. We do not offer refunds.
- We will gladly accept items for return within 7 days of receiving the order for non-Final Sale or seasonal items.
- Final Sale items that are damaged upon arrival must be reported within 3-days of receiving the order.
- A 15% restocking fee will apply if items are returned without original tags or packaging and due to buyer's remorse.
- A refund will not be issued for items that are returned damaged due to improper packaging.

By filling out this form to request an RA number, you have agreed to the terms listed above.

Please email the completed form and a photo of the damaged/wrong item to

nissoshowroomnyc@gmail.com

Please mark "return" and your order number in the subject line.

I would like a Replacement Store Credit for my return(s).

Date: _____

Order number: _____

Company Name: _____ Contact Name: _____

E-mail: _____ Phone number: _____

Items for Return:

Item #	Qty.	Reason Code	Comments

Reason Code	Description
A1	Not as ordered -- You received the incorrect item or color
A2	Manufacturer's Defect -- Product was damaged upon arrival
A3	Other -- Specify reason in comment section