

Zankap SIM Card Terms and Conditions Of Sale

- Zankap Pty Ltd requires payment of the 12-month contract and activation fee in advance before issuing the SIM card.
- The monthly data usage is capped at the size of the SIM card the customer purchased. For example, if you bought a SIM card with a 30MB data limit, that limit will apply. When the SIM card's data usage reaches 90% of the monthly limit, Zankap will send an email notification to alert the customer about the impending data limit.
- Any data usage exceeding the allocated monthly limit will incur a charge of \$1.50 per MB in the following month.
- Zankap will generate a new invoice 11 months after the initial billing, allowing the customer one month to decide whether to continue or terminate the contract.
- To continue the contract, payment must be made before the contract's rollover date specified on the invoice.
- If the customer chooses not to continue the SIM contract and notifies Zankap during the 11th month, the SIM card will be deactivated at no cost exactly 12 months after the initial invoice date.
- Failure to make payment before the due date will result in SIM card deactivation, accompanied by a \$15.00 (excluding GST) reactivation fee and the annual cost of a new 12-month SIM contract.
- In the event the customer wishes to terminate the contract before its end date, there will be no refund of the initial payment, and a \$50.00 termination fee will apply. Zankap bears no responsibility for any Telstra and/or Optus network outages.
- Zankap is not liable for any loss of communication due to incorrect configuration, network outages, failure to renew the SIM contract, or exceeding the monthly SIM data cap.
- The SIM card will be locked to the device's IMEI number provided by the customer.