

GENERAL TERMS AND CONDITIONS
OF TRAVEL CONTRACTS

Travel Consultation Contract

Article 1 - Scope of Application

01.01. The Travel Consulting Service Contract to be concluded between our Company and the Traveler shall be based on this Contract under the following terms and conditions. Any matter not stipulated in this Contract shall be governed by ordinance or generally established practice.

01.02. In case we conclude a Special Contract with the Traveler in writing without violating the relevant law or harming the interest of the Traveler, such a Special Contract shall be given priority, notwithstanding the provision of the preceding Paragraph.

Article 2 - Definition of the Travel Consulting Service Contract

02.01. The "Travel Consulting Service Contract" shall mean in this Contract the Contract under which we shall promise to undertake the implementation of the following service at the request of the Traveler by receiving payment of the Travel Service Handling Charge (hereinafter to be referred to as the Consulting Fee) in return for consulting service.

- (1) Advice necessary for the Traveler to prepare his/her travel plan
- (2) Preparation of a travel plan
- (3) Estimation of the expenses to be required for such a travel
- (4) Offering of information concerning touring spots and transport/accommodation facilities, etc.
- (5) Offering of other advice and information necessary for travel

Article 3 - Conclusion of the Contract

03.01. The Traveler intending to conclude the Travel Consulting Service Contract with us will be required to submit to us an application form filled in with prescribed particulars.

03.02. The Travel Consulting Service Contract shall be considered to have been concluded when we have accepted the conclusion of the said Contract and received the application specified in the previous Paragraph.

03.03. Notwithstanding the provision of the preceding Paragraph, there are cases where we accept an application for the Travel Consulting Service Contract by telephone, mail, facsimile and other means of communication, without submission of the application form, in which case the Travel Consulting Service Contract shall be considered to have been concluded at the time when we have accepted the conclusion of the said Contract.

03.04. There are cases where we do not accept the conclusion of the Travel Consulting Service Contract when there is inconvenience related to our business or when the contents of the Traveler's consultation are offensive to public order and morals or are likely to violate the ordinance enforced in touring points.

Article 4 - Consulting Fee

04.01. When we have performed the service described in Article 2, the Traveler will be required to pay to us the Consulting Fee prescribed by us by the date set by us.

Article 5 - Responsibility of Our Company

05.01. We shall be held responsible for compensating for the damage, if any, which we have inflicted on the Traveler intentionally or negligently, only in case we have been notified of the said damage within 6 months reckoned from the date immediately following the day when the said damage has occurred.

05.02. We do not guarantee that actual arrangement would be possible for the transport and accommodation facilities, etc. which are described in the travel plan prepared by us. Therefore, even if it has become impossible to conclude contracts with the transport and accommodation facilities, etc. for them to provide transport and accommodation and other travel-related services, due to such causes as full occupancy, we shall not be held responsible for such circumstances.