

CONCRETE TILE: LIMITED PRODUCT WARRANTY

Artistic Hand Made Concrete Tile

Concrete tiles are much different than standard tiles such as porcelain and ceramic tiles. Concrete is a living, breathing material with varied and diverse surfaces and unique qualities. As a hydrophilic porous material, moisture is absorbed and released due to ambient temperature, humidity, and environmental changes; its appearance will change gracefully as it ages.

To ensure the smallest possible range in color variation, it is best to order sufficient tile to complete your installation initially and, depending on the project, 10 - 15% extra. To avoid miscalculations, it is recommended that you have a professional tile contractor calculate the measurements and quantities for your tile project. Concrete tiles may be used in a variety of applications; however, please check our current Usage and Applications Guidelines at www.LunadaBayTile.com

WARRANTY

Except as noted herein, Lunada Bay Tile concrete tiles are warranted to the original purchaser to be free from defects in material and workmanship for one (1) year from the date of purchase.

Lunada Bay Tile will, at its election, repair or replace the product or make appropriate adjustments where Lunada Bay Tile inspection discloses any defects occurring in normal usage within (1) one year after purchase. Lunada Bay Tile is not liable for any direct or indirect costs associated with the repair or replacement of the product including removal, installation, or reinstallation.

Concrete tiles should be inspected before installation, and any covered defects must be reported to the authorized Lunada Bay Tile dealer immediately. Installation constitutes acceptance of the product. This warranty does not cover damage to the product caused by inappropriate installation, accident, misuse, abuse, or improper maintenance. Concerning tile, variations in color, shade, tonality, crazing, shrink, and texture are inherent characteristics and are not defects. Variations in facial dimensions and thickness will be allowed as per industry standards.

Changes in appearance characteristics will naturally occur over time, much like a natural stone. Efflorescence is common in all cement-bodied materials and is a natural and entirely harmless feature of concrete.

No warranties are made against crazing, scratching, or wear due to improper installation-including improper alteration of the surface with sealers or grout, falling objects, abuse, misuse, exposure to extreme temperatures, using inappropriate chemicals or compounds to clean, non-foot traffic wear or other similar incidents.

This warranty is void when the installation was not performed according to our Installation Guidelines and Care and Maintenance Documentation, both available at www.LunadaBayTile.com

Installation Constitutes Acceptance. No claims for any tile will be accepted after installation.

For detailed installation instructions and other important information, please visit LunadaBayTile.com or contact LBT for technical assistance by emailing technicalservices@lunadabaytile.com