

CONCRETE TILE: CARE AND MAINTENANCE

Lunada Bay Tile Concrete is a collection of high-performance concrete tiles. Concrete tiles are much different than common tiles such as porcelain and ceramic. Concrete is a living, breathing material with varied and diverse surfaces and unique qualities. Being a hydrophilic porous material, its appearance will change in a graceful manner as it ages, as moisture is absorbed and released as a result of ambient temperature, humidity and environmental changes.

Appearance characteristics will naturally occur over time much like that of a natural stone. Efflorescence is common in all cement-bodied materials and is a natural and fully harmless feature of concrete.

Kapa and Contourz sealed version only: To protect the surface of the concrete, our Concrete Tiles are pretreated with a factory applied sealer which provides a high degree of stain resistance, and adds a low degree of resistance to acids, petroleum-based chemicals, and scratches.

As with all solid surfaces and natural stone products, concrete will eventually encounter something that may scratch, stain or spot the surface. Here is how to properly maintain your Concrete Tile.

ROUTINE CLEANING

It is very important to care for the product properly and as directed to ensure the natural beauty of concrete over time.

- 1. Make sure to clean up spills as quickly as possible and do routine cleaning as needed. Generally, warm soapy water applied with a clean sponge or micro-fiber cloth is all that is necessary to keep your product looking good. Use only pH neutral, non-abrasive cleaners to avoid damage to the factory applied sealer.
- 2. Avoid harsh chemicals such as lacquer-based thinners, acetone, denatured alcohol, ammonia or bleach, as well as abrasive cleaners and scrubbing pads. Mild cleaners are the best way to clean the tile.
- 3. Try to clean up spills or splashes as soon as they occur. With acidic materials like vinegar and lemon juice these spots may stain and remain in place.
- 4. **Contourz tiles only (sealed and unsealed):** Our Contourz Tiles will also benefit from regular application of a high-quality clear paste wax such as TREWAX, which is available online and at many retailers. 2 coats of wax are recommended 1-2 times a year depending on the installation and exposure of the tile. Wax will provide a sacrificial barrier and easy to maintain surface that is more resistant to stains and scratches.

REPAIR

Concrete Tiles might stain or scratch over time. These imperfections do not diminish or affect the quality of the product. However, if you believe your Concrete Tiles need repair, avoid trying to repair yourself, and seek the advice of a professional stone resurfacing contractor.

Questions? Please contact our Technical Services Department at TechnicalServices@LunadaBayTile.com

www.LunadaBayTile.com

Lunada Bay Tile provides product information and information concerning installation procedures and maintenance practices to assist each of its customers in making selection, usage, installation and maintenance decisions. Customer's selection and usage of Lunada Bay Tile products and the installation procedure and maintenance practice employed by each customer are outside the direction and control of Lunada Bay Tile and are strictly and entirely the choice and responsibility of each customer and their installer. Lunada Bay Tile does not warrant any product for any specific use, nor any installation procedure or maintenance practice, and expressly disclaims all asserted claims after installation of Lunada Bay Tile products. See website for specific warranty.