

## **TASTING & CLASS TERMS & CONDITIONS**

When you register for a class, you agree to these terms & conditions.

### **PAYMENT AND ELIGIBILITY**

Bookings and full payment are required in advance.

All classes are for persons 18 years and above, unless otherwise stated in the class description.

In the case where children can attend an adult class, they must be 12 years old and above. Please note that any child under 18 must be accompanied by an adult.

### **GIFT CERTIFICATES**

Pre-paid gift certificates are regarded as payment. Customers can book online using their Digital gift card code at checkout or contact the store direct to make bookings using a physical voucher.

Please note that gift cards cannot be used to pay for private/Exclusive use events.

All gift certificates are non-exchangeable, non-refundable, and non-transferable.

All gift certificates are valid for 3 years.

### **GENERAL TERMS AND CONDITIONS**

Classes run by Pork Ewe Deli will start on time. Guests are advised to arrive on time for the beginning of the class. If a guest is late for a class, they assume responsibility for catching up with the rest of the class and minimising disruption to Pork Ewe Deli instructors.

Customers may not attend Pork Ewe Deli if they have been ill within 48 hours of their class or event. Pork Ewe Deli reserves the right to refuse entry to customers on the day of their class (with no refund or class transfer available) if a student is deemed unwell and there is risk of infecting others during the class.

Classes are immersive and hands-on. Comfortable, close-toed shoes are required to complete the necessary activities during the class.

Class inclusions may vary slightly depending on product availability.

Pork Ewe Deli classes may be recorded and this content may be used for promoting future classes on Pork Ewe Deli's online channels, including (but not limited to) Facebook, Instagram, YouTube, on the Pork Ewe Deli website, and in email communications.

Pork Ewe Deli reserves the right to refuse a guest entry to a class, or remove them during the class, if staff deems them to be intoxicated, or believes that they may cause harm to themselves or others.

Pork Ewe Deli and its staff are not liable for any damage or injury incurred by customers attending Pork Ewe Deli. Guests agree to use reasonable caution and care for their own safety and the safety of others when using equipment and utensils, and when moving around the class area.

Pork Ewe Deli accepts no responsibility for damage to or the loss of personal items left in the venue prior to, during, or after a class or event. Items left behind will be held in Pork Ewe Deli's lost property for 3 months before being donated to charity.

Individual guests and/or function organisers may be held financially responsible for damage to or loss of Pork Ewe Deli property during the class or event. The cost of repairing any damage to walls, doors, or other parts of the property as a result of inappropriate conduct will be charged to the person who made the class booking.

### **CANCELLATION POLICY**

When you register for a class, you explicitly agree to these terms.

I understand that due to the small size of our classes and that I am holding a spot, reservations for this event are strictly nonrefundable. If I am unable to attend I understand that I can transfer to a friend.

I understand that a minimum number of participants are required for this event to proceed. Should minimum numbers not be met and the class does not proceed I will be offered a credit to attend the next scheduled event.

Bookings will be forfeited if a customer does not attend the class

If a class is cancelled due to unforeseen circumstances, customers will be notified as soon as possible and a credit note (valid for 12 months) will be issued to rebook a class at a later date.

Should Pork Ewe Deli be unable to host your class or event due to circumstances beyond the control of Pork Ewe Deli, Pork Ewe Deli is not responsible for any costs, damages, or expenses that you may suffer or incur.