

PRELIMINARY INFORMATION FORM

The subject of this Distance Sale Contract Preliminary Information Form (hereinafter referred to as Pre-information form) is to determine rights and obligation of the parties regarding below mentioned products/services purchased by BUYER according to the Consumer Protection Law numbered 6502 and Regulation on Distance Sales Contracts published in the Official Gazette dated 27 November 2014 and numbered 29188.

Thereby upon acceptance of this pre-information form, BUYER shall accept, declare and guarantee that if he/she approves the order subject to the contract, he/she will enter into an obligation to pay contract price and, if any, extra costs in accordance with the principles stated in this pre-information form.

1. PARTIES

1. SELLER'S INFORMATION

Title : Arcon Kozmetik Sanayi ve Ticaret Limited Şirketi

Adress: Ahi Evran Cad. 42. Maslak No.6 A Kule K.10 D. 3 Maslak/Sarıyer/İstanbul

Tax Office: Boğaziçi Kurumlar

Tax Number: 0730090099

MERSIS Number: 0073009009900018

Phone : +90 212 290 28 50

Fax: +90 212 290 36 30

Web-site: : tr.dior.com

E-mail: diorbeauty@arconkozmetik.com

1.2. BUYER'S INFORMATION

Name/Surname/Title :

Adress:

Phone:

E-mail:

2. SUBJECT MATTER OF THE CONTRACT

2.1.BUYER, accepts that, he/she has selected products according to his/her request from the shop-beauty.dior.com.tr web site or the application and all the applications related, and acknowledges and agrees that the sale process will be completed and the delivery of the products will start with the completion of the sales process.

| PRODUCT | UNIT PRICE (TL) | NUMBER | SUBTOTAL (TL) |
|----------------------------------|-----------------|--------|---------------|
| | | | |
| Delivery | | | |
| TOTAL COST (VAT INCLUDED) | | | |

2.2. All membership types offered by the SELLER are subject to the provisions of the indefinite term subscription agreement and the membership shall continue unless requested by the BUYER.

2.3. The SELLER provides a single method of payment to the BUYER:

-If the BUYER receives Service via the Website, payment shall be made by entering credit or debit card details via online payment method.

2.5. Payments by the BUYER shall only be made by credit or debit card.

Billing Information:

| Billing Information | |
|---------------------|--|
| Name-Surname: | |
| Address: | |
| Phone: | |
| E-mail: | |

3. SALE PRICE AND PERIOD OF AVAILABILITY

The sale price and the delivery fee, if any, is indicated in Article 2 of this Preliminary Information Form and the Buyer has been informed that the Price, determined according to the selected product, shall be collected from himself/herself. In case of change of Price, Seller shall notify of such change through the relevant channels.

4. DELIVERY

4.1. The PRODUCT shall be delivered to the delivery address indicated by the BUYER on the WEBSITE or to the person / organization at the address indicated by the BUYER with its invoice and delivered within 30 days after the contract is established. This period may be extended in cases where the SELLER cannot prevent it with reasonable precautions such as war, natural disaster, riot, strike, lockout, flood, fire, earthquake without any defect of the SELLER.

4.2. In the event that the delivery of the PRODUCT becomes impossible, the SELLER shall notify the BUYER in writing or with a permanent data register within three days of the date of learning, and if any payments collected, including delivery costs, it will be returned within fourteen days from the date of notification in accordance with the above procedures.

4.4. Pursuant to Article 16 of the Distance Contracts Regulation, the BUYER may terminate this Distance Sale Agreement unilaterally if the PRODUCT cannot be delivered to him within 30 days.

4.5. In the event of termination by the BUYER due to the delay of the delivery period of the Contract, the SELLER shall pay the Buyer all payments collected, including delivery costs, within fourteen days from the date of receipt of the notification in accordance to the statutory interest determined in Article 1 of Law no. 3095 dated 4/12/1984 on the Interest and Default Interest.

4.6. If the BUYER is not present at the time of delivery, the SELLER shall be deemed to have fulfilled its performance whole and completely. Therefore, the SELLER shall not be liable for any damages and expenses arising from the late and/or non- delivery of the product by the BUYER. The SELLER is obligated for delivering the subject matter product of the contract as undamaged, complete and in accordance with the qualifications specified in the order and, if it is mandatory to issue warranty certificate pursuant to Regulation of Warranty Certificate, with the warranty certificates and user guides by the Regulation of User Guides due to article 55 and 56 of Consumer Protection Law numbered 6502.

4.7. If the PRODUCT is to be delivered to another person / organization other than the BUYER, the SELLER cannot be held responsible for their non-acceptance the delivery.

4.8. The BUYER is responsible for checking the PRODUCT at the time of delivery and when they see a problem in the PRODUCT arising from the cargo, it is responsible for not accepting the PRODUCT and keeping a report to the CARGO company official. Otherwise, the SELLER will not accept any responsibility.

5. RIGHT OF WITHDRAWAL AND EXCEPTIONS

Pursuant to the Consumer Legislation, the SELLER has the right of withdrawal from the contract by notifying the SELLER by registered mail, fax or e-mail via the Website within 14 (fourteen) days following the delivery of the purchased product to him. In this case, the product price will be returned to the BUYER without any deduction within 14 (fourteen) days.

The BUYER is obliged to return the product to the SELLER or to the third party authorized by him, within 10 (ten) days from the date on which he notifies the Seller of the right of withdrawal, unless the SELLER makes a bid to return the product.

Contracts relating to goods and services that are subject to price fluctuations in the financial markets and which are not controlled by the SELLER (ii . Contracts related to the delivery of the products which are inappropriate in terms of health and hygiene due to that its protector components like package, band and seal has been opened after its delivery, (iii) Products with a rapid deterioration or expiration date, (iv)The products prepared according to the BUYER's request and personal needs, (v) And contracts relating to goods that are mixed with other products after delivery and are not able to be separated by their nature, (vi) Contracts in relation with book, digital content and consumable computer material offered for sale materially in case of opening the package, band and seal of the product after its delivery, (vii) Contracts for the delivery of periodicals such as newspapers and journals, other than those provided under the subscription agreement, (viii) Contracts related to accommodation, transportation, car rental and supplying food-drink, which are required to take place in specified time or period, or recreation on the purpose of entertainment and relaxation, (ix) Contracts related to intangible goods that is delivered instantly to the consumer or services to be performed in an instant electronically (x) Before the expiry of the right of withdrawal, the right of withdrawal WILL NOT BE USED for contracts related to services initiated with the approval of the consumer.

As per Article 15 of the Distance Contracts Regulation, the Contracts for goods prepared according to the consumer's wishes or personal needs fall within 'Exemptions from the Right of Withdrawal'.If the BUYER creates and purchases his/her own design under the 'Personalized' section of the website, this will be evaluated within the scope article 15 and the Buyer shall not exercise his/her right of withdrawal.

6. DISPUTE RESOLUTION

The BUYER may apply to the Consumer Commission or Consumer Courts for complaints or disputes arising out of the implementation of the Agreement between the parties in relation to

complaints and objections, where they have purchased services within the monetary limits set by the Ministry of Trade or where they have a place of residence.

After this preliminary information form has been read and accepted by the BUYER electronically ,the stage of establishing the Distance Sales Agreement will be launched.The BUYER acknowledges, declares and undertakes that he / she has read and accepted the Pre-Information Form and does not have any objections to it, and that he / she knows that any order subject to this Preliminary Information Form shall create a payment obligation.