

# Art Hide

## Art Hide Product Care Information

Congratulations on purchasing your special and unique Art Hide rug. We recommend you carefully read and follow this advice for looking after your rug in the optimal way.

### **Material**

The leather used to make Art Hide products will retain its natural appearance over a long period of time. Colours may change slightly as a result of time, and other factors like sunlight. Natural marks, subtle colour and slight size variations are inherent characteristics of the natural leather.

Hair comes out as a result of wear, rubbing, twisting, suction and heavy usage; please avoid these actions as much as possible.

For dyed rugs, we recommend the use of a protective rug pad that will provide a barrier in the highly unlikely event of any colour transfer as a result of dyes reacting with flooring finishes.

### **Rug handling**

When you receive your Art Hide leather rug it will have been folded or rolled for transportation. Please back roll the rug against any creases, and then lay it flat for a number of days, weighted if possible. The rug will normally settle after a short time. If you find the rug has persistent creasing that back folding will not remove, then you can iron the back of the rug with a press cloth on low heat to release the creases.

### **Likeness to photographed samples**

Art Hide creates natural products. This means that each one of the rugs and accessories is unique. Pattern variations and slight colour differences should be expected, even in the case of dyed hides, due to subtly different base colours and minor dye batch variations.

When purchasing online, computer monitors can display colours slightly differently to real life. We recommend you order a rug swatch to ensure you are happy with the colour.

### **Rug maintenance**

Art Hide is highly resistant to stains and is very easy to clean and maintain. Occasional, gentle vacuuming or brushing by hand in the direction of the hair growth will maintain the piece by redistributing natural oils. Do not use a brush setting on your vacuum, and vacuum no more than twice a month.

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Liquid substances will seldom penetrate the hide and most spills float above the surface long enough to be wiped off with a damp sponge. Products can also be wiped with a light cleaning product. If a piece appears 'stained', a slightly more intensive product can be tried, for example a baby wipe or hand soap.

For rugs with gold foil detail, it is normal to expect that the gold's brightness will subtly diminish over time and with foot traffic or furniture contact.

Art Hide rugs are durable, however with substantial foot traffic some areas may thin over time. Rotating the rug is always recommended and should be undertaken every few months. Rugs intended for long-term use are not recommended for extremely high traffic environments.

## **Rug stitching**

Art Hide rugs are crafted with commercial grade nylon thread and reinforced with canvas tape. The colour of the thread is the same tone of the hide, unless otherwise specified.

Art Hide endeavors to trim all threads back before shipping out rugs , however during transit some loose threads and thread 'pop ups' may occur. These can be safely trimmed back to the base of rug and will not affect the rug structurally.

## **Rug sizing**

All sizes are quoted as a representation only. The nature of hand made, natural products sometimes results in size variations of up to 3% in length or width.

## **Rug backing**

Art Hide does not apply backing fabric to rugs. The natural suede finish provides an ideal anti-slip texture that will adhere perfectly to surfaces suited to rugs. If additional cushioning is desired, normal rug padding can be used. Art Hide advises consulting a professional carpet layer for additional rug installation advice, for requirements such as permanent adhesives or cushioning.

## **Rug storage**

Art Hide rugs should be stored flat.