



# Service Information & Warranty Registration

## Technical Support

Should technical problems arise during or after the warranty period, please contact your point of purchase. (Should no dealer be available, please contact us at info@incen.com or under the fax number +41 71 844 0845.)

To expedite your service request, please provide the following information:

- model name, article and serial number (found on the serial label at the base of the system)
- your details (name, address, phone, e-mail)
- date of purchase
- description of problem

## Ordering Replacement Filters

For all your filter replacement needs, please contact your point of purchase and provide the following information: (Should no dealer be available, please contact us at info@incen.com or under the fax number +41 71 844 0845)

- filter type and article number (found on the filter label)
- alternatively, provide the air cleaner model name and the relevant filter code (e.g. "F1") shown on the right side of the control panel, next to the orange or red LED light.

## How to Register your Air Cleaning System

Please complete and return the below card soon after purchase and send/fax it to us. The information will allow us to provide you with a swift service should service work become necessary and to keep you up-to-date with information relating to your air cleaning system. (The article and serial numbers are located at the base of the system)



### Warranty Registration Card

(All information is treated confidentially and will not be supplied to third parties)

#### Air Cleaner:

Article no.           Serial no.

Model name \_\_\_\_\_

Main reason for use \_\_\_\_\_

Room of use \_\_\_\_\_

#### User:

Name \_\_\_\_\_

Company (if applicable) \_\_\_\_\_

Address \_\_\_\_\_

Postcode, City and Country \_\_\_\_\_

#### Dealer:

Name and City \_\_\_\_\_

Date of purchase \_\_\_\_\_

**Please return this card per fax or mail to your point of purchase.**