GAZCO

Fire Your Imagination

MyFire App Set Up & User Guide

FOR USE WITH GAZCO PRODUCTS

Contents

CONTENTS

Initial App Setup.....3

1. Download the right App for your platform.....3

2. Welcome screen.....3

3. Registration.....4

4. Connect Smart Device to MYyFire Wi-Fi box via 'Kwik Connect' 6

5. Connecting Process.....6

6. Connect Smart Device to MyFire Wi-Fi box (If connecting an additional Smart Device, see Page 9) 7

7. Connect MyFire Wi-Fi box to router.....8

8. Connect Smart Device to Wi-Fi router.....8

9. Connecting Process.....8

10. Confirm appliance Settings.....9

Additional Setup.....10

1. Connecting a new or additional Smart Device to MyFire Wi-Fi box or reinstalling the MyFire app.....10

2. Connecting the MyFire Wi-Fi box to a new router.....10

CONTENTS

User Instructions 11

1. Home Screen.....11

2. Switching the appliance ON\ OFF.....12

3. Manual Mode.....13

4. Thermostatic Mode.....13

5. Countdown Timer.....13

6. Program Mode.....14

7. EcoFlex Mode.....14

8. Light/Dimmer.....15

9. AUX.....15

10. Profiles.....16

11. Child Safety Lock.....16

Once the Wi-Fi box has been installed, there is a 24 hour window to complete the initial setup process on the MyFire app.

If setup is not completed in this window the Wi-Fi box will need to be reset to complete the setup, see the Installation Instructions supplied with the appliance.

Inital App Setup

For MyFire App setup, you will need your Wi-Fi Network SSID and password.
Videos and detailed support can be found at www.myfireapp.com

1. Download the right App for your platform:

1a. For Apple products search for ‘MyFire’ in the Apple App store.

1b. For Android products search for ‘MyFire’ in the Google Play store.

2. Touch anywhere on the Welcome screen or wait a few seconds to start the app set up.

Note: You must register before logging in. If you have already registered go to login (3g Page 5).
Registration is only required once.

3. Registration

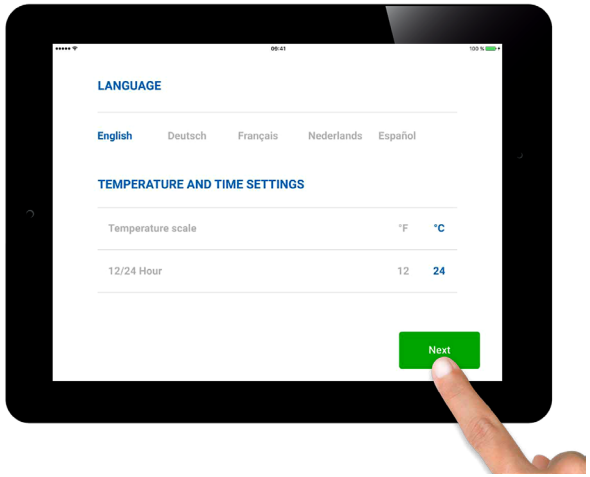
3a. Choose Language, Temperature Scale and Time Format

Choose Language.

Choose ºC or ºF.

Choose 12 or 24 hour clock.

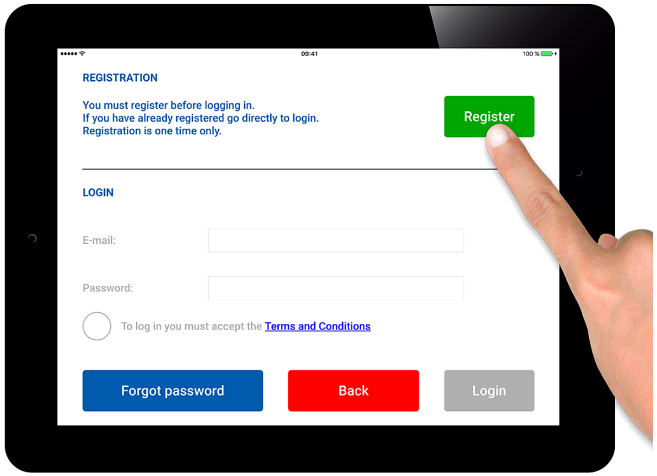
Touch ‘Next’ button.



3b. Touch the ‘Register’ button.

Or

Fill out Login section, go to step 3g.



3c. Privacy Policy:

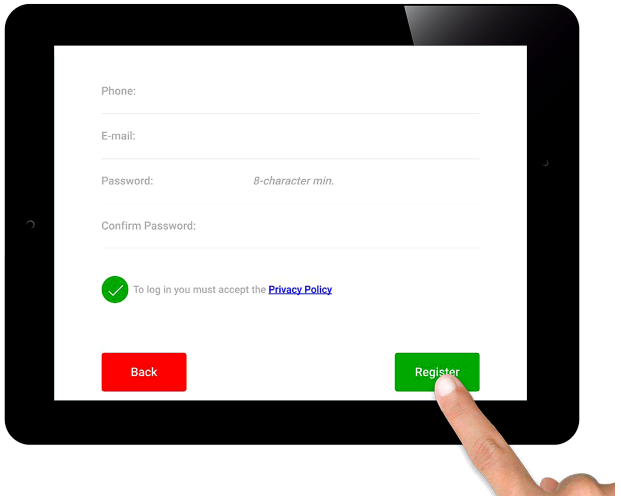
Fill in your data.

Create a password at least 8 character in length.

Confirm password.

Read and accept ‘Privacy Policy’.

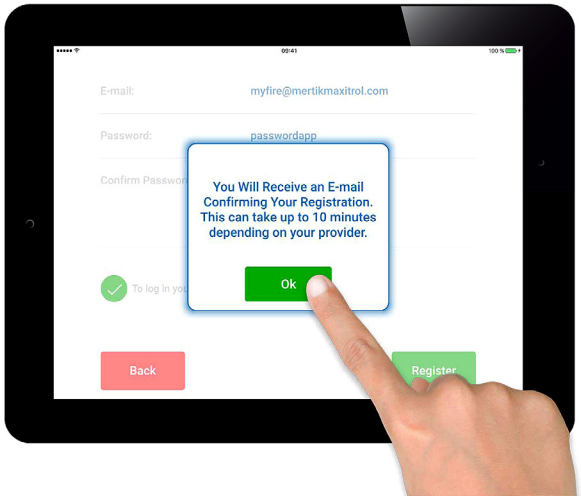
Touch ‘Register’ button.



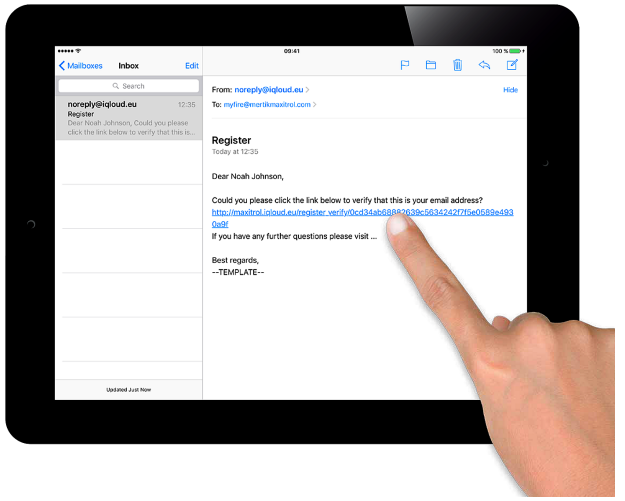
Inital App Setup

3. Registration continued...

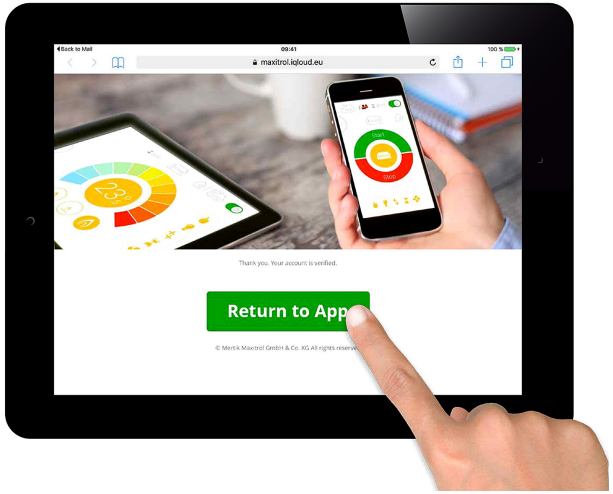
3d. Touch ‘OK’ in pop-up.



3e. Touch the link in the confirmation email for verification.



3f. You will be shown a verification message that you have successfully registered the MyFire app.

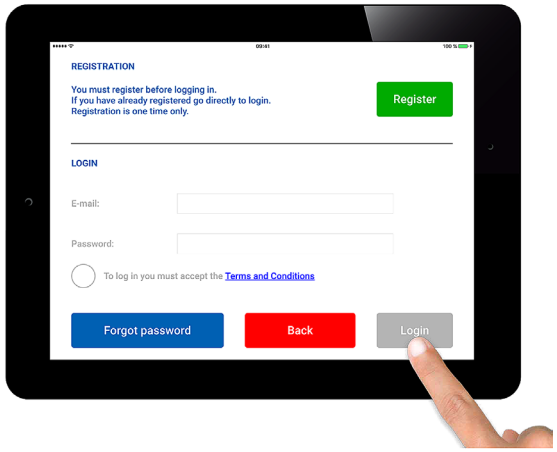


3g. Login

Auto fill/ type in email and type in password.

Read and accept the terms and conditions.

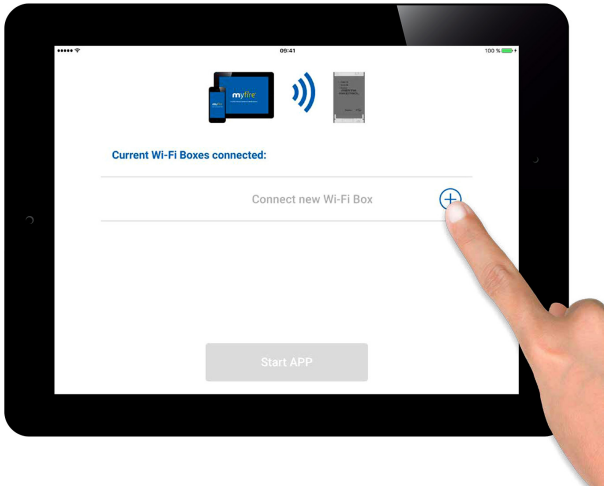
Touch the ‘Login’ button.



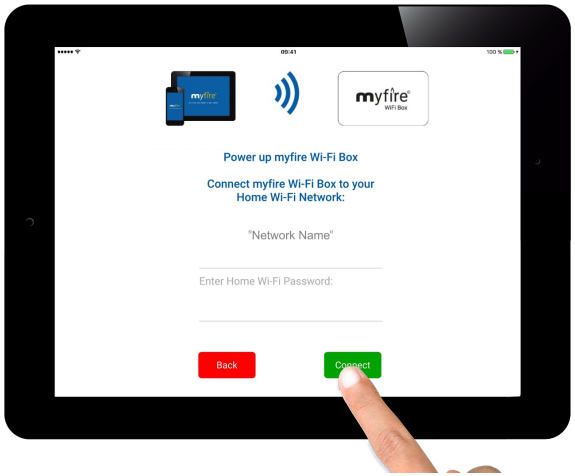
4. Connect Smart Device to MyFire Wi-Fi box via ‘Kwik Connect’

Note: If connecting a new or additional Smart Device to the MyFire Wi-Fi box or reinstalling the MyFire app, see Additional Setup, Section 1, page 9.

4a. Touch the + icon to connect to a new Wi-Fi Box.



4b. Enter your Wi-Fi password and touch ‘Connect’.



5. Connecting Process

When the connection is established the MyFire Wi-Fi box leaves the Access Point Mode (Hot Spot) and is connected to your Wi-Fi router.

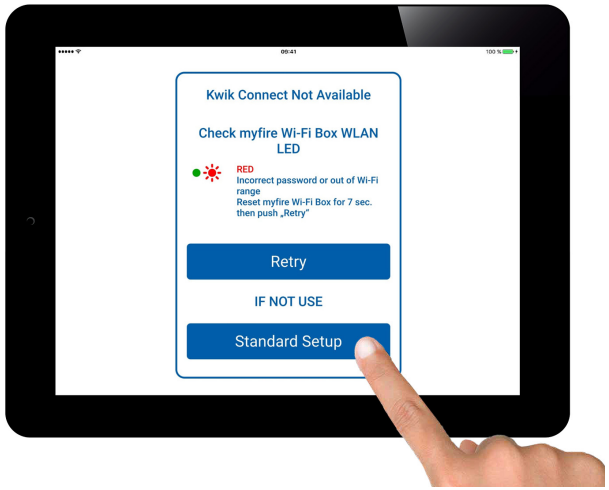
Note: The process of connecting the MyFire Wi-Fi box to your router can take a few seconds.

Inital App Setup

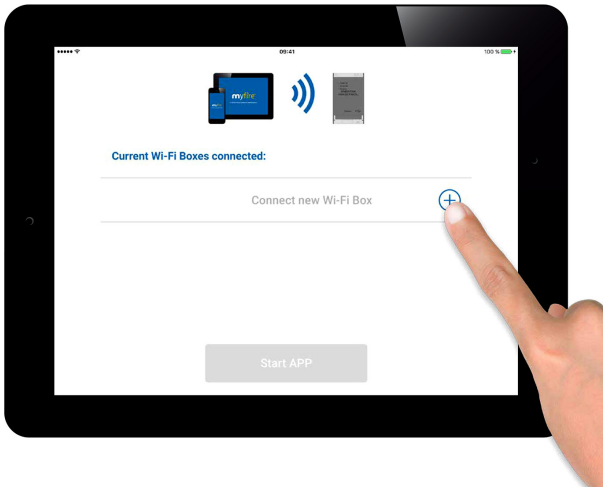
6. Connect Smart Device to MyFire Wi-Fi if ‘Kwik Connect’ is unavailable

Note: If connecting a new or additional Smart Device to the MyFire Wi-Fi box or reinstalling the MyFire app, see Additional Setup, Section 1, page 9.

6a. If ‘Kwik Connect’ is unavailable, check the Wi-Fi box LED, if red, reset the Wi-Fi box.
Touch the ‘Retry’ icon to try again, or, touch the ‘Standard’ icon to connect normally.



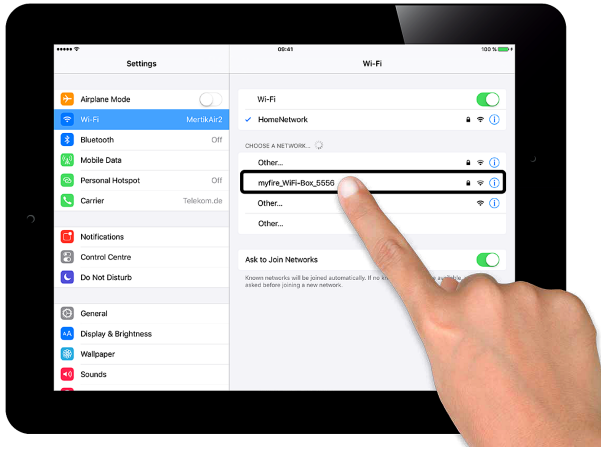
6b. Touch the + icon to connect to a new Wi-Fi Box.



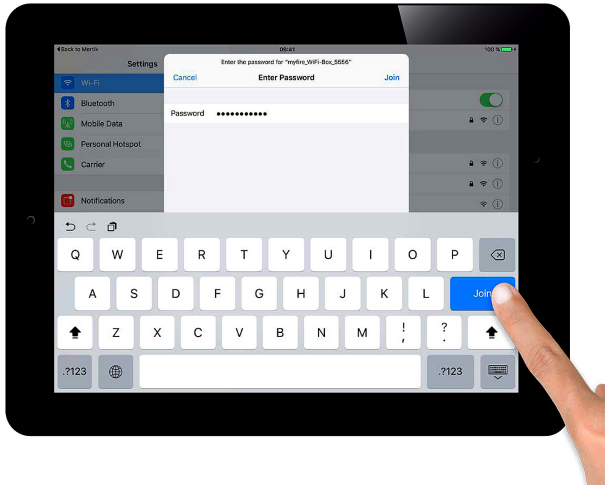
6c. A pop up message tells you to go to your smart device Wi-Fi settings.

6d. In the device Wi-Fi settings select the following network.
myfire_WiFi-Box_<number>.

Note: It can take a few minutes for the network to show up in the list.



6e. Enter the following password in pop-up:
MYFIREPLACE



7. Connect MyFire Wi-Fi box to router:

Reopen the MyFire app and touch ‘OK’ if correct.

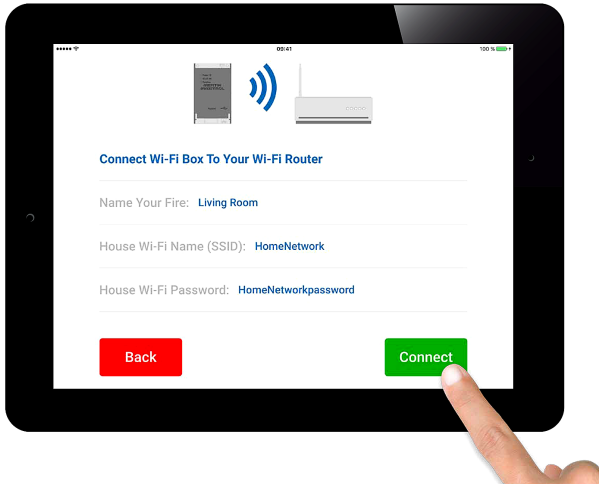
Fill in the following data:

Select an individual name for your fire.

Type in the SSID of your Wi-Fi router.

Type in the password of your Wi-Fi router.

Touch ‘Connect’ button.



8. Connect Smart Device to Wi-Fi router:

In the device WI-Fi settings connect Smart Device to your home Wi-Fi router.

Reopen the MyFire app and touch ‘OK’ if correct.

9. Connecting Process

When the connection is established the MyFire Wi-Fi box leaves the Access Point Mode (Hot Spot) and is connected to your Wi-Fi router.

Note: The process of connecting the MyFire Wi-Fi box to your router can take a few seconds.

Inital App Setup

10. Confirm appliance Settings

Fireplace name - previously selected in Section 5.

Select Fireplace name - previously selected in Section 5.
(This can be changed if desired)

OR

Select an icon to symbolise the location of the appliance.

Select the Light & Aux connected functions only.

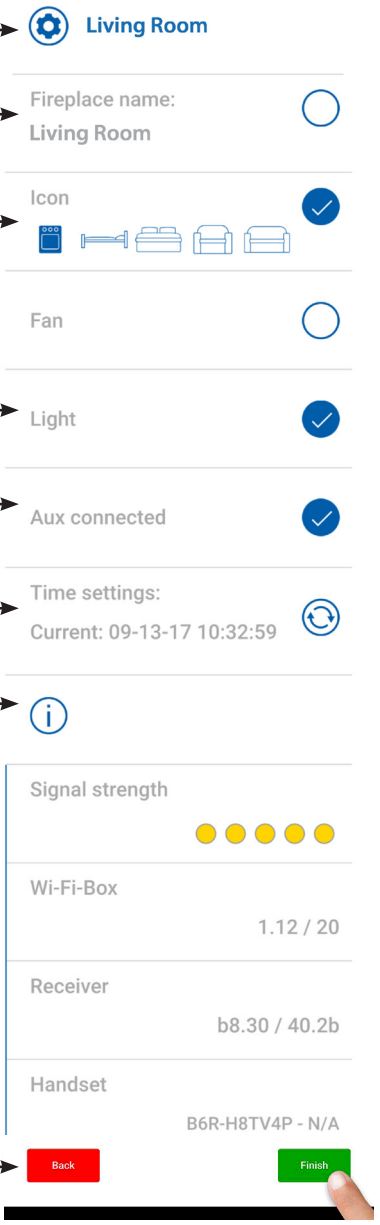
Touch the circle to activate the corresponding function.

Note: Gazco appliances do not have a fan function, therefore it is not necessary to select this circle.

After setting up the MyFire Wi-Fi Box and MyFire app, the time has to be synchronised in the setting of the MyFire app.

General Information.

When the setup is complete, confirm the fireplace settings by touching 'Finish' button.



Additional Setup

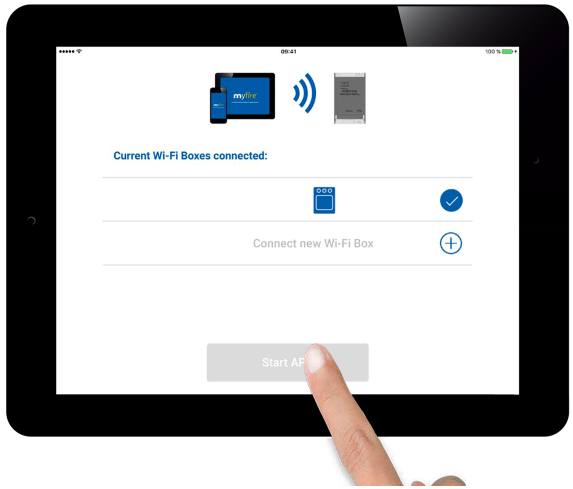
1. Connecting a new or additional Smart Device to MyFire Wi-Fi box or reinstalling the MyFire app:

Ensure the Smart Device is connected to your home Wi-Fi router.

Install the MyFire app, see Initial App Setup, Sections 1 - 3.

Under ‘Current Wi-Fi Boxes connected’ a list of all connected MyFire Wi-Fi boxes is displayed.
Select the circle of the appliance to connect too.
(Note: Multiple Wi-Fi boxes can be controlled by the same app)

Touch ‘Start App’ to finish app setup.



Icon Explanation

Setup Complete

Setup Incomplete

Software updates for MyFire Wi-Fi Box availbale

MyFire Wi-Fi box is not compatible

2. Connecting the MyFire Wi-Fi box to a new router:

If the router has been replaced it will be necessary to reset the MyFire box:

Ensure that the new router has been setup.

Turn the appliance Off at the accessible plug or dedicated switch.

Wait a few seconds then turn the appliance On.

Open the MyFire app and access the settings:

Once reset it will now be necessary to follow Initial App Setup, Section 4-7 to setup the MyFire Wi-Fi box.

Once the Wi-Fi box has been reset, there is a 10 minute window to complete the setup process on the MyFire app.

If setup is not completed in this window the appliance will need to be turned off and on again.

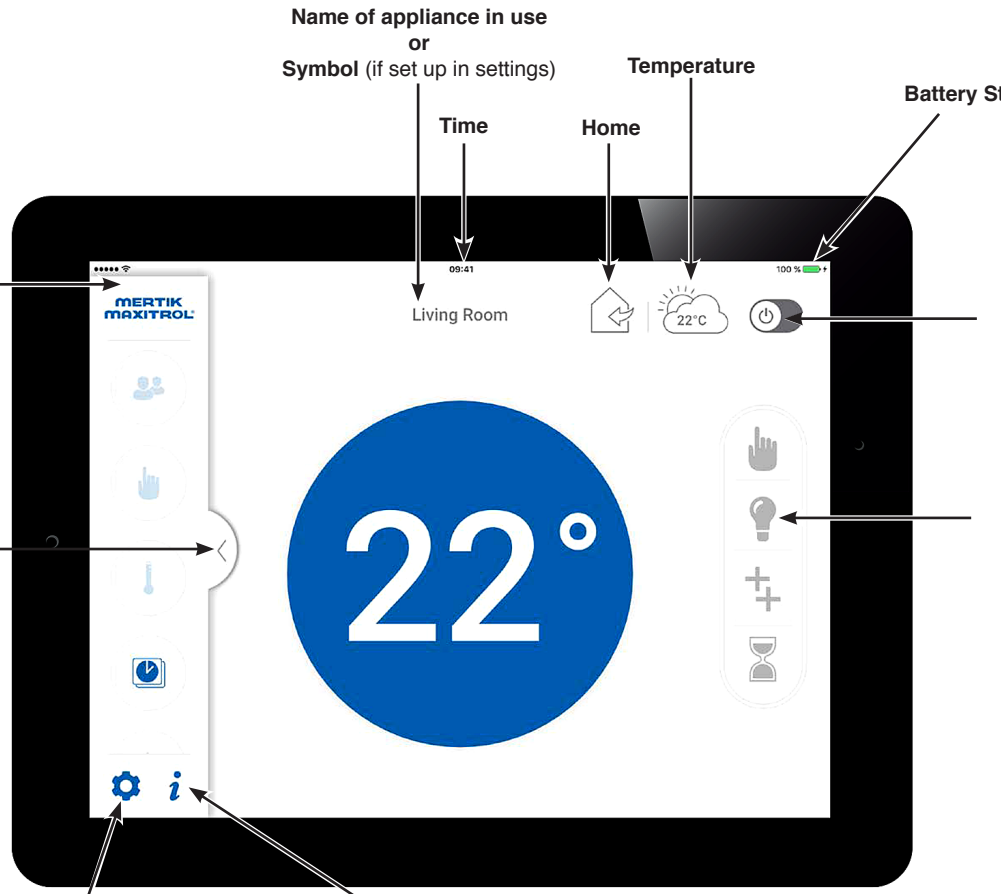
Note: After completing the setup process it may take several minutes for all the options to be available on the Home Screen.

User Instructions

Congratulations - The MyFire app is ready to go and the home screen is displayed

1. Home Screen

Note: The location of the menu and icons may vary depending on the control device used.



Signal Strength
This may vary depending on device

Appliance ON/OFF

Menu - Touch the tab to access the menu.
Scroll up or down to access the options.

- Profiles
- Manual Mode - General Controls
- Thermostatic Mode
- Program Mode
- EcoFlex Mode - Energy Saving
- Light/ Dimmer
- Aux - Single or Dual Burner Control
- Timer
- Child Safety Lock

Main Functions

See page 10 onwards for user instructions.

Settings:
- Current Wi-Fi boxes connected
- Connect new Wi-Fi box
- Fireplace settings
- Language
- Temperature and Time settings
- User account

Information:
- Description of functions available
- Privacy policy
- Terms and conditions
- Contact

Note: To return to the Home Screen at any point touch the Home Icon.

2. Switching the appliance ON\ OFF

Note: To return to the Home Screen at any point touch the Home Icon.

From the Home Screen, swipe the 'Appliance ON\OFF switch to the right to access the ON\Off control screen.

The icon, or name, in the centre of the circle indicates the active appliance.
(If multiple appliances have been set up touch the required icon)

2a. Turning the appliance ON

Touch the top Green section 'Start' to light the appliance.

The centre turns blue and a star symbol flashes on screen and two short beeps are heard from the appliance to indicate the ignition process.

The pilot will ignite.

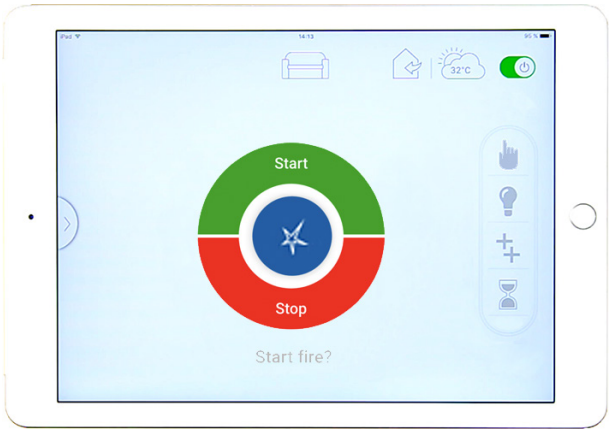
WARNING: IF THE APPLIANCE FAILS TO LIGHT OR BECOMES EXTINGUISHED IN USE, WAIT 3 MINUTES BEFORE ATTEMPTING TO RELIGHT.

Touch the bottom Red section 'Stop' to return to the Home Screen.

2b. Turning the appliance OFF

Touch the top Green section 'Yes' to turn OFF the appliance.

Touch the bottom Red section 'No' to return to the Home Screen.



User Instructions

3. Manual Mode

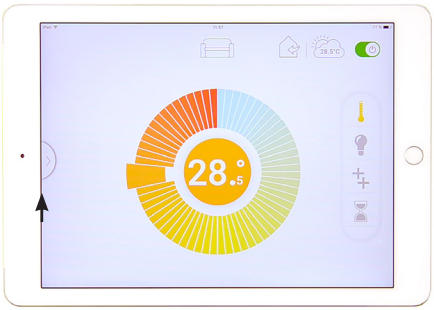
Select the Manual Mode symbol from the menu on the left hand side (press tab to reveal) or the short cut on the right hand side.
In manual mode it is possible to switch from Lo flame to Hi flame, Standby and adjust the temperature by scrolling on the dial.

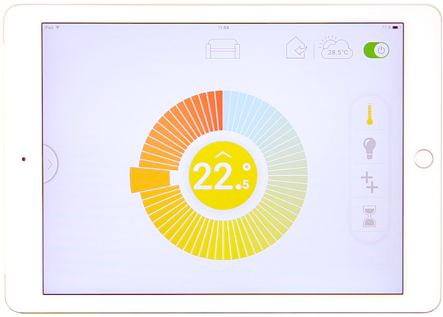
Note: The location of the menu and icons may vary depending on the control device used.

4. Thermostatic Mode

Set the room temperature so the thermostat automatically maintains that temperature.

Select the Thermostatic Mode symbol from the menu on the left hand side (press tab to reveal) or the short cut on the right hand side.
After touching the colour wheel, the new set temperature is shown in the middle of the circle for approx. 3 seconds.
After 3 seconds, the room temperature is shown in the middle of the circle. An arrow either above or below the room temperature indicates the flame height going up or down to reach set temperature

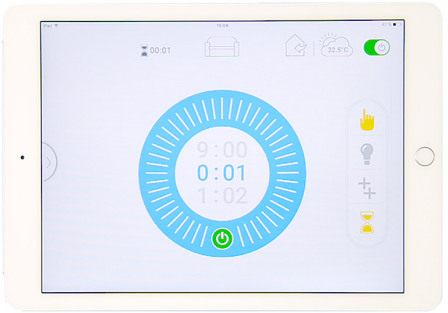




5. Countdown Timer

1. Select Countdown Timer from the menu on the left hand side (press tab to reveal) or the short cut on the right hand side.
2. Spin the hour wheel to set hour. Spin the minute wheel to set minutes.
3. Touch power button to start Countdown Timer.
The time remaining is shown on top of screen next to hourglass icon.

4. Touch power button to stop Countdown Timer.



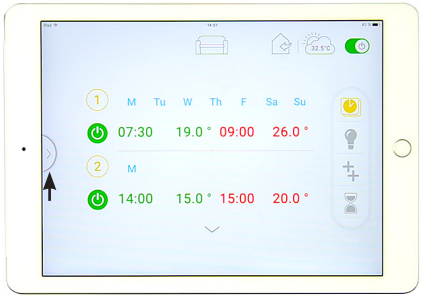
6. Program Mode

Each of 8 programs can be set to go ON and OFF at specific times at set temperatures.
Select the Program Mode symbol from the menu on the left hand side (press tab to reveal) or the short cut on the right hand side.

Note: The location of the menu and icons may vary depending on the control device used.

1. Ensure that the appliance is switched on.
2. Select Program Mode from the left sidebar.
3. To change days, times, or ON/OFF temperature, touch the program number (circle 1).
4. Touch the section of the setting wheel to be changed (time, temp, day). Change the setting.
NOTE: Green sections are start time and temperature. Red sections are end time and temperature.
5. Confirm your changes by touching the yellow checkmark.

Turn ON desired Program (1 – 8) once setup by touching the power button.
NOTE: To delete a program, touch that program number and go to program settings. Touch red CLEAR button and then touch the red check mark.
NOTE: A warning message will pop-up if programs overlap.



7. EcoFlex Mode

Save energy while enjoying a changing, realistic flame picture.

Select the EcoFlex Mode symbol from the menu on the left hand side (press tab to reveal).

1. Select EcoFlex Mode from the left sidebar.
2. Choose between low fire, medium fire, and high fire.
3. Choose time button (15min, 20min, or 25min). The percentage of energy saved is shown in the circle/leaf.
NOTE: A shorter time cycle results in a more active flame picture.

Automatic Energy Saving Mode

Corresponds to the set temperature in Thermostatic Mode.
1. Touch/slide auto temperature button next to flame button to ON.
If the room temperature is lower than the set temperature, the flame height stays on high for a longer period of time.
If the room temperature is higher than the set temperature, the flame height stays on low for a longer period of time.

2. Choose the time button (15min, 20min, or 25min). The percentage of energy saved is shown in the circle/leaf.
NOTE: A shorter time cycle results in a more active flame picture.

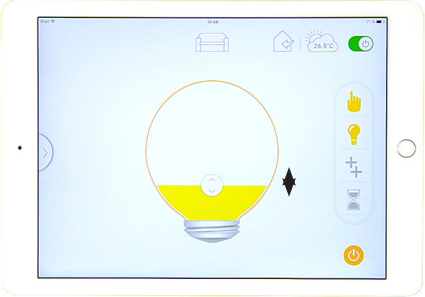
8. Light/Dimmer

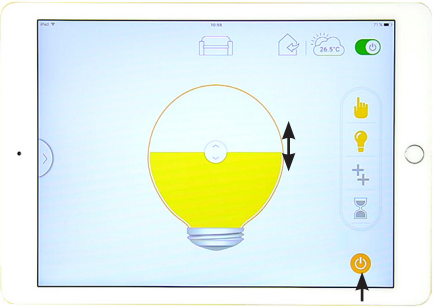
Light adjusts from 20% to 100%

Select the Dimmer symbol from the menu on the left hand side (press tab to reveal) or the short cut on the right hand side.

1. Select light from the left or right/bottom sidebars.
2. Touch power button to turn light ON.
Light turns on at preset level.

3. Slide circle from bottom to top to adjust light from 20% to 100%.
4. Touch light icon or power button again and the light turns off.
NOTE: Light works with the fire ON or OFF.
NOTE: The light will not work during the ignition process. If the light is on when the ignition process starts the light will automatically switch off.





9. AUX

Turns on and off the second burner.

Select the Aux symbol from the menu on the left hand side (press tab to reveal) or the short cut on the right hand side.

1. Select AUX from the left or right/bottom sidebars.

Second Burner turns ON.

2. Touch AUX icon again and the second burner turns OFF.

10. Profiles

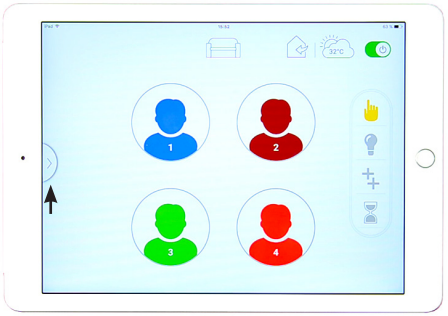
Save individual fireplace settings in up to 4 different profiles.

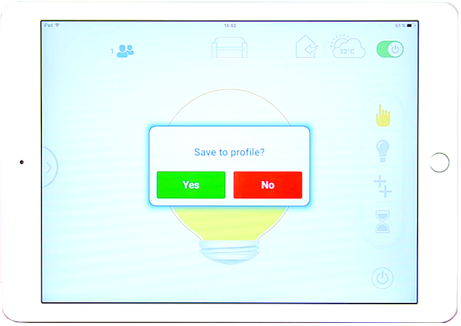
Select the Profile symbol from the menu on the left hand side.

1. Select Profile from the left sidebar.
2. Select 1 of the 4 programs.

NOTE: Selecting a profile for the first time saves current fireplace settings to that profile.

3. Change a setting and a pop-up asks if you want to save the change to that profile.
4. Exit profile by changing a profile setting, and not saving change in pop-up.





11. Child Safety Lock

Renders smart device inoperable except for the OFF function and information page.
NOTE: The handset must be locked separately.

Select the Child Safety Lock symbol from the menu on the left hand side (press tab to reveal).

1. Select Safety Lock from the left sidebar.

A pop-up shows user the Child Safety Lock is ON, and the Safety Lock icon appears on the lower right quarter of the home screen's blue temperature circle.

2. To deactivate Child Safety Lock, touch the Child Safety Lock icon in the left menu and on the lower right quarter of the blue temperature circle simultaneously for 2 seconds.

Gazco Limited

Osprey Road, Sowton Industrial Estate,
Exeter, Devon, England EX2 7JG

Tel: 01392 261950
Fax: 01392 261951
Email: technicalservices@gazco.com

A member of the Stovax Group

www.gazco.com

E & O E

PR2467 Issue 2