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5 Year Limited EMER Warranty–

Effective 4/1/2021

Limited Warranty:

Jarvis Lighting warrants that all Jarvis Lighting LED luminaire products (the “Product(s)”) covered by Jarvis Lighting’s “5 Year Limited Warranty” will be free from defects in material and workmanship for a period of 5 years from the original Jarvis Lighting invoice date.

If a Product fails to operate within the warranty period as a result of defects in materials or workmanship, Jarvis Lighting may, at its sole discretion, decide to repair the Product, replace the Product with a same or similar Product, or will issue a refund in the form of a credit which may be used by the purchaser for future Jarvis Lighting Product purchases.

The following product families are covered by Jarvis Lighting’s 5 Year Limited Warranty:

AL-EMER Series
JLP-EMER Series

This Warranty is subject to the below Warranty Terms and Conditions.

Warranty Terms and Conditions:

Product warranty registration is recommended. Warranty registrations may be submitted via e-mail, through our website, or via US mail. Contact Jarvis Lighting for registration methods. Jarvis Lighting reserves the right to not accept warranty registrations with missing, incorrect or incomplete information. This warranty is limited to products purchased in and in use in the United States or Canada.

Additional Terms and Conditions:

Jarvis Lighting reserves the right to modify this warranty from time to time. Any such modifications will be effective for any purchases made after the effective date.

This warranty is extended to the original purchaser for products installed at their original installation location and position. Products must be purchased from an authorized Jarvis Lighting distributor or from Jarvis Lighting otherwise this warranty is void.

This warranty does not include a labor allowance. Jarvis Lighting is not liable for any costs or expenses incurred for the removal of, shipment, or re-installation of failed Products. Jarvis Lighting, at its sole discretion, may pay reasonable return shipping costs and replacement shipping costs. Jarvis Lighting is not obligated to do so.

This warranty does not cover any accessories including photo-sensors or other lighting controls. This warranty does not cover normal wear, including normal changes in cosmetic appearance and normal decay of luminous flux. This warranty does not cover lighting strikes, power surges, or other extreme operation conditions which may damage the Products.

This warranty assumes typical use of products, warranty coverage does not apply to products that suffer excessive use of the integral emergency battery

This warranty assumes installation, operation and maintenance according to instructions provided by Jarvis Lighting.

Repaired or replaced Products are warranted for the remainder of the original Product’s original warranty period.

If an identical replacement Product is not available, Jarvis Lighting reserves the right to utilize similar or remanufactured or reconditioned products. In the event that a power supply fails, Jarvis may, at its sole discretion, decide to replace the power supply components only.

An LED luminaire is considered to have failed when 10% or more of its LEDs do not light up. This limited warranty will not apply to any product which has been subject to misuse, improper installation or application, negligence or accident, Acts of God, misapplied, modified or repaired, attempted to be repaired by an unauthorized person or improperly installed. With the exception of this limited warranty, JARVIS DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR USE OR PURPOSE.