

Return and Exchange Form



To avoid added delay and expense, please read the following completely.

We want you to be completely satisfied with your Milkface purchase and will do everything we can to make it that happen. If you choose to return any eligible item, please ensure you follow the instructions below to ensure a timely and full exchange, credit or refund.

ORDER#: _____

NAME: _____

RETURNS for REFUND or CREDIT

Eligible Items:

Returns are accepted up to 30 days after the date of purchase on unworn merchandise with the tags on. Your refund will be in the same form as the original payment minus any discount or coupon. Simply fill out this form and send the item back to us at the address below. Shipping and handling charges are non-refundable. Gift cards, gift certificates, Personal care items, breast pumps, books, CDs, DVDs and items on sale are not eligible for returns or exchanges.

Promotions:

For orders that received free shipping - should you return items that bring your purchase under the free shipping threshold, the original shipping charges will be deducted from your return. If your purchase was subject to a promotional savings and the returned item brings the total value of your purchase below the entitlement for the promotional savings, the originally offered savings will be deducted from the value of the return.

Customs and Duties for those outside Canada:

All return/exchange parcels from outside of Canada must be clearly marked "Canadian Goods Returned." Milkface Nursingwear will not be responsible for any fees incurred at the border. Returns subject to importation fees will be declined and returned to you at your cost. It is your responsibility to ensure your carrier and method of choice will not charge brokerage fees, customs, duties, etc. Please call us with any questions.

Item being returned:	Description	Size	Colour	Quantity

Reason for return:	
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CREDIT BONUS of 5% (signature required to receive this benefit)

In lieu of a refund, please issue me a one-time-use credit code for the value of the item plus 5% of the value of the item for a future purchase from milkface.com. Sign here: _____ Email: _____

RETURNS for EXCHANGE

Restrictions:

As above for RETURNS for REFUND or CREDIT

Shipping:

Return shipping and handling charges are the obligation of the customer and are non-refundable.

Item returned:	Description	Size	Colour	Quantity

Item to replace it:	Description	Size	Colour	Quantity

Send Items To :
milkface nursingwear inc.
445 Churchill Ave N
Ottawa, Ontario, K1Z 5E1
Canada

Contact Us At :
info@milkface.com
613 596-1170 phone
1 866 399-7499 toll free
www.milkface.com