

Richmond Aquarium

Prime

First Time Buyer's Guide

[How to Access RA Prime Online Store](#)

[How to Add Items to Shopping Cart](#)

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[How to Remove and Adjust Item Quantity](#)

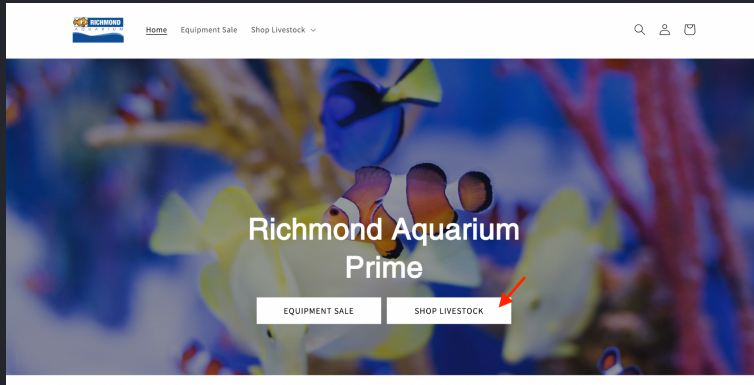
[How to Place an Order for Pick-up](#)

[How to Create a RA Prime Account](#)



How to Access RA Prime Online Store:

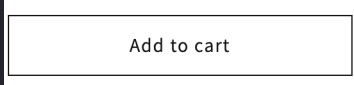
From the Home page click on the “Shop Livestock” button.



This will bring you to our digital catalog where you can browse all of Richmond Aquarium’s livestock inventory.

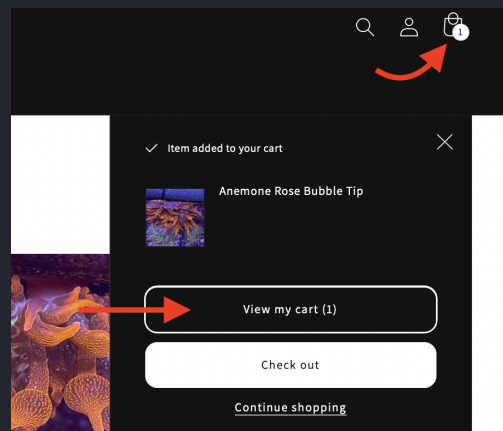
How to Add Items to Shopping Cart:

Click the “Add to cart” button as you browse through our online store to add items to your shopping cart.



How to View Shopping Cart:

1. Click the **shopping cart icon** located in the upper right-hand corner of the website.
2. Click the “**view my cart**” button to view all the items added to your shopping cart.

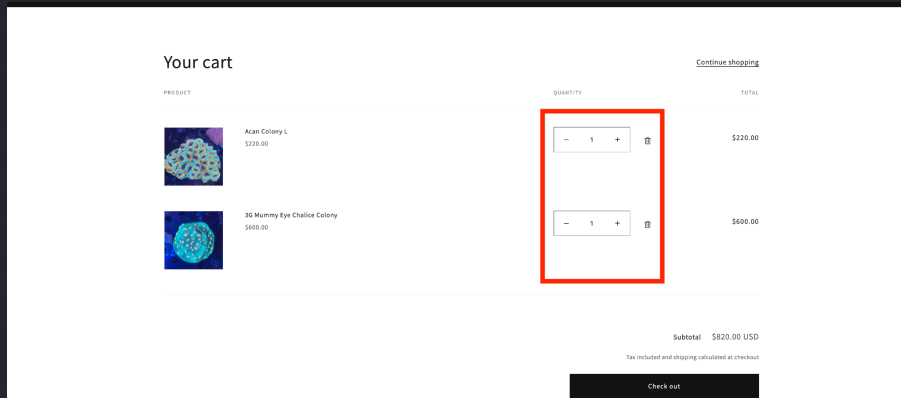


How to Remove and Adjust Item Quantity:

Review and edit your shopping cart BEFORE proceeding to checkout.

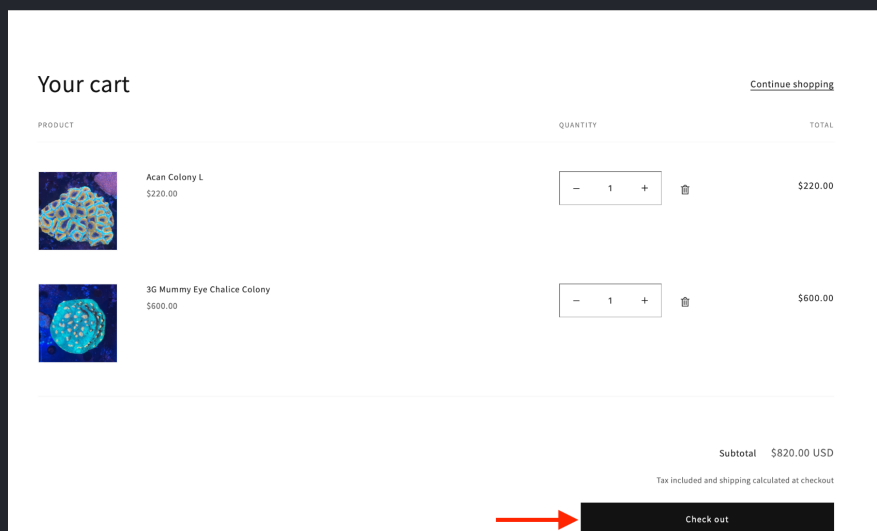
Click the **trash bin icon** to remove items

Click the **-/+** to adjust item quantity



How to Place an Order for Pick-up:

1. Proceed to check out by clicking the **"Check out"** button located at the bottom of your shopping cart.



Highly Recommended

At this time you can login or create an account with us to better manage all current and past orders. Directions on how to create an account can be found here: [HOW TO CREATE A TIKI CORALS' ACCOUNT](#)

2. Otherwise proceed checking out by entering your **contact info.**

RICHMOND
AQUARIUM

Have an account? [Log in](#)

Email or mobile phone number

Email me with news and offers

Delivery

Pickup locations

There is 1 store with stock close to your location

10003 Hull Street Road (6.9 mi) **Free**
10003 Hull Street Road, Richmond VA Usually ready in 24 hours

Text me with news and offers

Mix Hammer Coral \$80.00

Discount code

Subtotal \$80.00
Pickup Free
Estimated taxes \$4.80
Total USD **\$84.80**



3. On the payment page, select **“CHOOSE THIS OPTION: PAY AT PICK-UP”** as the payment option.

Next, enter your billing info and click the **“Complete order”** button.

Once the order is complete you will be notified via email/text when your order is ready for pick-up.

Cart > Information > Payment

Contact	+1 540-755-9592	Change
Method	Pick up in store · 10211 Staples Mill Road 10211 Staples Mill Road, Glen Allen VA	

Payment

All transactions are secure and encrypted.

Credit card

CHOOSE THIS OPTION: PAY AT PICK-UP

We are currently NOT taking online payments(you will be refunded if you process a payment online). Please pay in-store upon pick-up. We accept both cash and credit cards in-store.

Billing address

Enter the address that matches your card or payment method.

Country/Region
United States

First name
Annie

Last name
TEST

Address
TEST

ⓘ Add a house number if you have one

Apartment, suite, etc. (optional)

City
TEST

State
Virginia

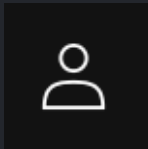
ZIP code
23824

Phone (optional)

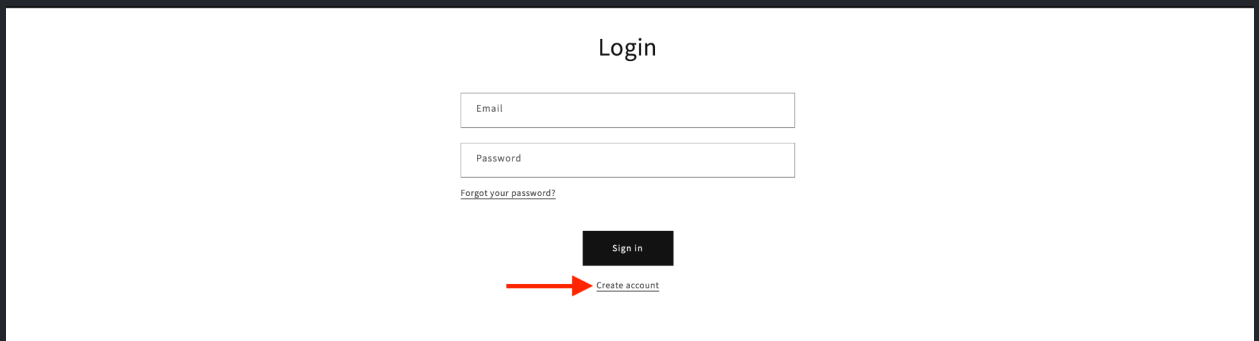
[Return to information](#) [Complete order](#)

HOW TO CREATE A RICHMOND AQUARIUM PRIME ACCOUNT

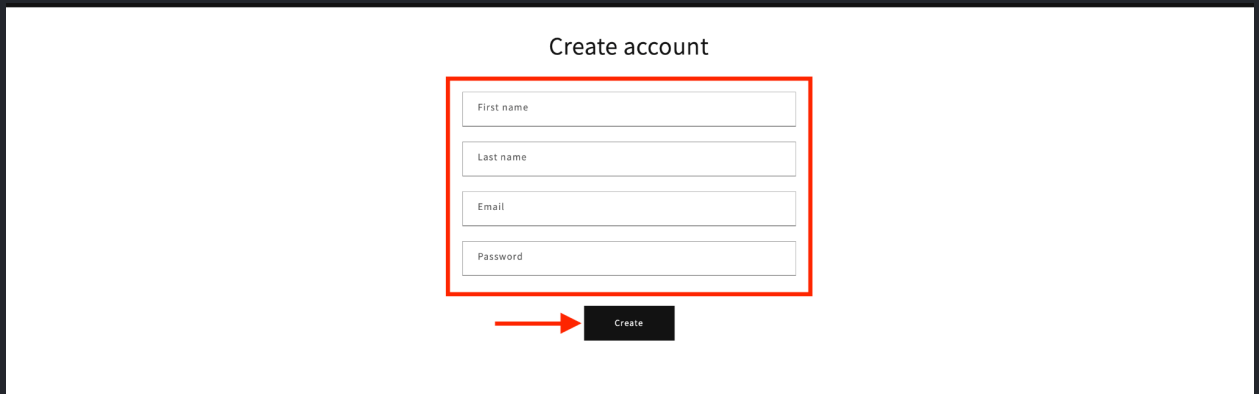
1. Click on the person icon, located in the upper right-hand corner of the website.



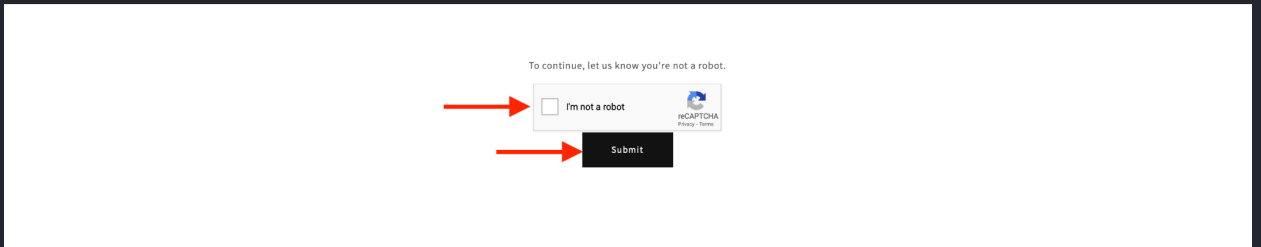
2. Click the **“Create account”** link.

A screenshot of a login page titled "Login". It features two input fields: "Email" and "Password". Below the "Password" field is a link that says "forgot your password?". At the bottom of the form is a black "Sign in" button. Below the button is a red arrow pointing to a link labeled "Create account".

3. Fill out all required fields and click the **“Create”** button.

A screenshot of a "Create account" page. It features four input fields: "First name", "Last name", "Email", and "Password". These four fields are enclosed in a red rectangular border. Below the "Password" field is a black "Create" button. A red arrow points to the "Create" button.

4. Click the **“Submit”** button to create your account.



5. Go back to your shopping cart to proceed to checkout.

[How to View Shopping Cart:](#)