Setup

There are two ways to set up your Toniebox, either using my.tonies.com/setup or the mytonies app. To set up your Toniebox, you will need:
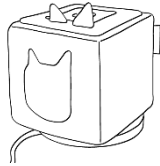
Toniebox and charger	2.4 GHz WiFi Network	Internet Access

For step-by-step instructions walking through the initial Toniebox setup process, check out our support article here: How do I setup my Toniebox?

Troubleshooting

If you run into an error message during the Toniebox setup process, you can find more information on the specific error message you ran into here: The Toniebox flashes red and reports an error

If you continue to experience any trouble getting your Toniebox up and running, you can try to walkthrough an alternative connection process outlined here: How do I set up a Wi-Fi connection without the setup assistant?

If you do not have access to a 2.4 GHz WiFi network, a mobile hotspot can be used instead to get the Toniebox connected and ready to go. For more information on how to ensure a mobile hotspot is set up correctly, check out our support article here: How do I activate a mobile hotspot?
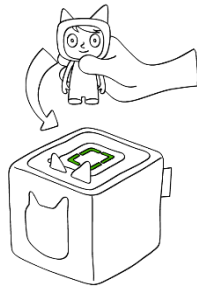
Tonies

Our content Tonies come preloaded with stories, songs, or a mix of both! When first placed on the Toniebox, the Tonie will begin downloading its content and the Toniebox LED will begin flashing blue. This process typically takes just a few minutes. Once the download is complete, the Toniebox LED will turn solid green. This means that the Tonie no longer needs a WiFi connection to be used with that Toniebox and it can be used on the go!
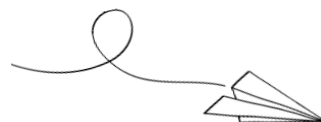
Using the Toniebox

Turning On & Off

To turn **on**, pinch one of the Toniebox ears or place the Toniebox on its charging station. After 10 minutes of inactivity, the Toniebox will automatically turn **off**.

Playing and Pausing

When the LED on the Toniebox is solid green, place a Tonie on top. If you want to pause or stop the content, simply remove the Tonie from the Toniebox. If you want to resume the content, place the same Tonie back on top of the Toniebox and the content will resume from where it left off.

Adjusting the Volume

Pinch the larger ear a few times to increase the volume and pinch the smaller ear to decrease the volume.
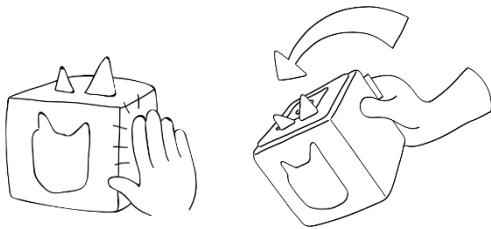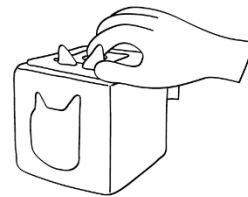
Skipping Back and Forth

To skip back and forth between tracks, tap the side of the Toniebox. To fast-forward or rewind, slightly tilt the Toniebox on its side. It's important to note that the Tonie needs to complete its initial download before you can skip or rewind.

Charging

When fully charged, the Toniebox can be used for up to 7 hours. When the battery is almost empty, the Toniebox LED will turn solid orange. When the battery is empty, the LED will flash red and the Toniebox will let you know that it needs to be charged.