Head of Clinical Services - South

Starting salary: Competitive + Benefits

Location: South – based from home.

Hours: Full-time

We have a fantastic opportunity for an **Occupational Therapist**, **Rehabilitation Engineer**, **Clinical Scientist** or **Physiotherapist**, to join our National Clinical Team as Head of Clinical Services for the South.

Our Wheelchair Services support people who require mobility equipment to achieve and maintain their lifestyle choices. This rewarding role provides a unique opportunity to work with a highly motivated, experienced, and friendly clinical team and support service users of all ages. This role would suit someone with experience of working in a posture and mobility service who has knowledge of manual and powered wheelchairs, special seating, and relevant management experience.

Ross Care is a leading provider of Healthcare Services. Our clinical teams work closely with NHS and Social Care Organisations, providing a service that emphasises quality and puts the service user experience at the heart of what we do. Ross Care has a track record in developing healthcare staff and progressing their careers.

The role:

You will be responsible for providing leadership to all clinical staff in areas of identified responsibility.

Ensuring delivery of exceptional standards of care, service user safety and clinical effectiveness, you will continually seek to drive improvements to services. Working closely with the Clinical, Quality and Governance Director and the Operational teams to maximise the financial and operational performance, whilst ensuring provision of safe, effective, caring, well led and responsive service user care.

Key skills and Experience required:

- Commercially astute with experience in strategic development of clinical services
- Solid experience of working with clinical teams
- Registered Allied Health Professional OT/RE/PT/RN
- Evidence of continued professional development
- Awareness of HCPC Standards of Proficiency and the HCPC Standards of Conduct,
 Performance and Ethics
- Fully aware of legislation/standards
- Understanding of service re-design, clinical pathways, and system reform
- Experience of conducting Clinical Supervisions
- Experience of developing and supporting clinical teams

Duties include:

- Provide Clinical support, training and leadership to the Clinical teams
- Working closely with the Clinical and Operational teams to develop a culture where the very highest standards of safety, quality and excellent service user care are consistently delivered
- Developing and maintaining strategic external relationships
- Driving clinical recruitment and retention plans
- Supporting and expanding the Rehabilitation Engineer training program
- Reviewing any audit or inspections reports ensuring compliance with all statutory regulatory bodies or standards
- Assessing and planning person centred care approach
- Responsibility for effectively implementing Group clinical policies and procedures within area of responsibility, to enable the provision of a high-quality service, both in respect of service user care and clinical employee engagement

This position will involve travelling to various service centres to provide support to the Clinical teams.

In addition:

- You must be registered with the HCPC / IPEM/RCT as an Occupational Therapist,
 Physiotherapist or Rehabilitation Engineer/ Clinical Scientist
- You must hold a full current UK driving licence
- Because of your role, you will be subject to an enhanced Disclosure and Barring Service (DBS) check

To find out more about this opportunity, contact <u>annette.cairns@rosscare.co.uk</u> to request a full Job description and don't forget to include your CV!

Rewards & Benefits:

- Salary competitive
- Working Hours 37.5 hours per week
- Company Pension Scheme
- 25 days holiday (plus Bank Holidays).
- Childcare Voucher Scheme
- Free on-site parking

Closing date 8th April 2024