

Linovision Cellular Data Plans – Terms and Conditions

(Updated on March 22, 2024)

Thank you for choosing LINOVISION.

This Terms and Conditions has been published by Linovision USA or Hinovision Solutions LLC. Please read them carefully to avoid service termination. If you have any questions message our team at sales@hinovision.com. These terms may change from time to time if the carriers make changes to plan availability.

Products Covered

All Linovision data plans with physical SIM cards

Billing Cycle Date

ATT 2GB/10GB plan: 24th of every month

ATT 300GB plan: 5th of every months

T-Mobile 2GB/10GB plan: 24th of every month

Verizon 2GB plan: 24th of every month

Verizon 300GB plan: 11th of every month

Supported Devices

Currently only compatible devices purchased from Linovision are valid for these data plans. Please notice not all router sold on Linovision store supports Verizon data plan. Please confirm router carrier support before placing order.

Cancellation

You can request cancellation or suspension at any time. But you will not receive refund for the remaining days of the billing cycle. This means if you pre-pay 30 days and request to cancel on the 2nd day, you will not get a refund for the remaining 28 days. So it is important to plan the cancellation date. And please allow 2 business days for our team to process your cancellation request.

An activation fee will also be applied if you renew a cancelled plan.

Termination

If you are enrolled in a subscription, you are required to pay for every months. The failure of payment will trigger our system to send out a notification email. Our system will attempt to collect payment in 3 days after the failed payment. If the payment is still not processed after those 3 days, the subscription will set to Expired or Terminated.

Suspension

At times, the data carriers that Linovision uses may suspend lines due to issues such as data usage exceeding plan allowance, or illegal use of the internet (torrenting, downloading copyrighted material, etc.) In the event that this happens, you may reach out to Linovision.com via email (accounting@hinovision.com) for steps that must be taken to reinstate service.

Contact us

For any questions, please feel free to contact us via email sales@hinovision.com.