Re-installing the Peachtree X USB audio driver in Windows 10

• Problems after Windows 10 update?

If you've recently updated Windows 10 and are experiencing problems with USB audio on your Peachtree device, you'll need to re-install the Peachtree USB X audio driver. Re-install **only** if you are using one of these Peachtree Audio products:

- novaPre
- decco65
- nova125
- DAC•iT X (purchased October 2014 or earlier)
- X1 USB to SPDIF Converter (purchased April 2015 or earlier)
- Grand Integrated X-1

IMPORTANT! You **must** remove all Peachtree files from your computer's **Control Panel** before re-installing the Peachtree X driver.

Preparing for re-installation

If a USB cable is currently connected, please unplug it from your Peachtree.

Disable driver signature enforcement

To disable DSE in Windows 10, restart your computer from the *Start* menu by selecting *Power* while holding down the *Shift* key and selecting *Restart*. (Hold down the *Shift* key until your computer restarts and brings up the *Options* menu.)

In the **Options** menu select **Troubleshoot** and then **Advanced Options**. On the next screen select **Startup Settings**, which brings up a list of options you can select once the computer reboots. Select **Restart**.

Once the computer reboots, the same list of numbers from the previous screen will appear. Select number 7.

You are now ready to proceed with driver re-installation.

Download the Peachtree Audio USB driver

You may directly download the current USB audio driver for your Peachtree product here: <u>Peachtree 24/192 USB X audio driver</u> (driver will download automatically when you click on this link)

Follow the instructions below in **Driver installation**.

Driver installation

Disconnect your computer from the internet prior to installing the driver.

Open the downloaded folder **Peachtree 24 192 USB X_V1[.6]** and click on the *setup* (Application) icon.

You may be asked "Do you want to allow the following program to make changes to this computer?" Click **Yes**.

Follow the Setup Wizard steps to install the driver.

Important: Plug the USB cable into your Peachtree product only AFTER the installer asks for it!

When instructed to do so (in red text), connect the computer to your Peachtree amplifier/DAC. Use a USB type A to B cable: The "A" end connects to the computer and the "B" end connects to the USB input of your Peachtree. For best performance we recommend not using a USB hub.

Continue with the installation, using the default Program Files location for the driver install.

Installation normally takes 1 to 5 minutes.

Click *Finish* and you are just a step away from listening to music.

In the Sound/Playback settings in your computer's Control Panel, select *Peachtree 24/192 USB* and make it the default playback device.

Play a music file and verify there is sound from your Peachtree.

Enjoy the music!